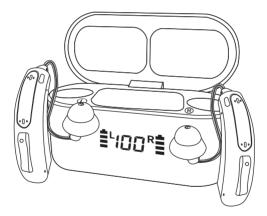
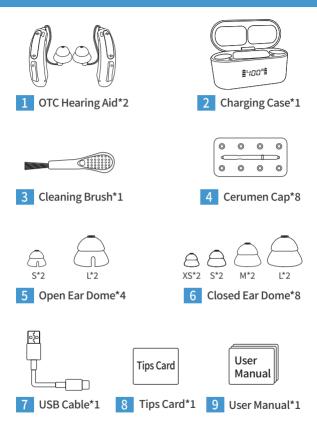
USER MANUAL



16-Channel Digital OTC Hearing Aids

🜭 +1 833 938 1277 🖾 support@vivtone.com

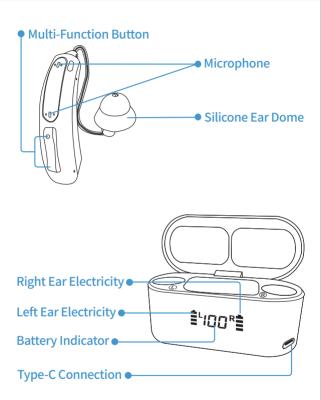
Accessories List



• Tips:

The hearing aids are pre-assembled with "M" size closed ear dome.

Product Overview



- Recycle charging: \approx 3 times working time: \approx 20 hrs
- Fully charge time: ≈ 2 hrs
 Comprehensive duration: ≈ 80 hrs

Instructions For Use

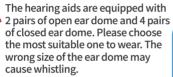




L: Left ear



Instruction



The device is with memory function, it will automatically save the mode and sound volume.

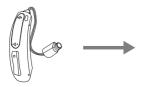


• Tips:

Remove the protective film on the charging copper column before use.

How to apply ear dome

• Put the dome over the grooves on the hearing aids to mount it.





How To Put On



• Clean the ear canal. Push the silicone ear dome into the canal.



 Gently turn the silicone ear dome left and right until it is stable and comfortable.



 Attach the hearing aids behind your ear.

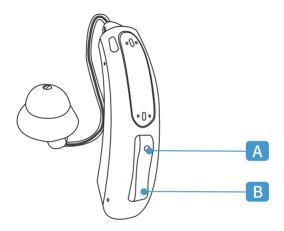


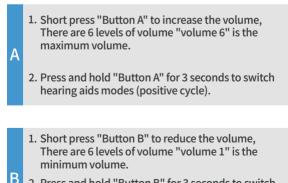
 Gently insert the canal portion of the hearing aids into your ear.

🛡 Tips:

Please use the hearing aids according to the method in the manual. Improper wearing may cause whistling.

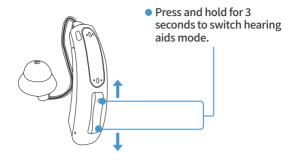
Functions Overview





 Press and hold "Button B" for 3 seconds to switch the hearing aids mode (negative cycle), and press and hold "Button B" for 6 seconds to turn off the device.

Switch Mode



Mode 1

When you hear "General mode", it means that the hearing aids have been adjusted to this mode. The general mode is used in daily life and can be used in most daily scenarios.

Mode 2

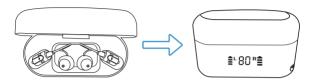
When you hear "Noise mode", it means that the hearing aids have been adjusted to this mode, and the noise mode is applied to some noisy environments such as outdoors, parties, and airplanes.

Mode 3

When you hear "Tinnitus mode", it means that the hearing aids have been adjusted to this mode. Tinnitus mode is suitable for tinnitus patients or those who want to reduce their sensitivity to surrounding sounds. This mode has no sound amplification function.

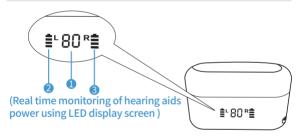
Charging Indicator

Charging indicator light



• Tips:

When charging, after placing the hearing aids into the charging case, please close the charging case to ensure it is charging.

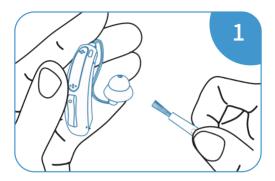


I The digital display on the front of the charging case shows the real-time battery level of the charging case.

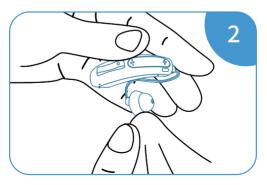
"L" is the electricity of the left ear hearing aids, the square block is the real-time power of the hearing aids, and one grid is 25% of the electricity.

I'R' is the electricity of the right ear hearing aids, the square block is the real-time power of the hearing aids, and one grid is 25% of the electricity.

Cleaning Hearing Aids

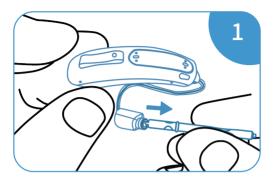


• When cleaning the silicone ear dome, the sound outlet should face down, and use a cleaning brush to clean the dirt on the silicone ear dome.

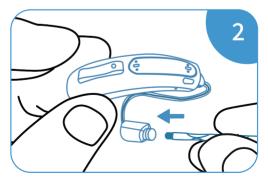


• Remove smudge or oil stains from the silicone ear dome with a cleaning wipe or rag.

Replace Cerumen Cap



• Take down the ear dome, then use the pointed end of the tool to remove the old cerumen cap.



• Use the flat end of the tool to install the new cerumen cap, Then fit on the ear.

Technical Specifications

| Maximum Output | ≤112+3dBSPL |
|-----------------------------------|--------------|
| Average Output | 108±4dBSPL |
| Peak Gain | 42±5dB |
| Average Gain | 36±5dB |
| Frequency Range | 200Hz~6000Hz |
| Total Harmonic Distortion(THD) | 500Hz: ≤2% |
| | 800Hz: ≤2% |
| | 1600Hz: ≤2% |
| Equivalent Input Noise | ≤15dB |
| Operating Power Supply | ≤1.5mA@3.7V |

Troubleshooting

| Problem | Possible Cause | Solution |
|--------------------------------------|-----------------------------------|--|
| Whistling | Device is put on incorrectly. | Re-adjust the device to make sure it is in the correct position. |
| | Too much earwax. | Clean ear wax, replace the silicone ear dome. |
| | Wrong size of ear domes. | Choose the best fit ear dome. |
| No sound or Intermittent sound | Device is turned off. | Turn on the device. |
| | Sound hole is blocked by dirt. | Clean the device, replace the silicone ear dome. |
| | Volume is set to be low. | Increase volume. |
| Short battery life | Device is on while not in use. | Turn off the device when not in use, and recharge it before using it again. |

NOTE: If the problem cannot be solved by the above list of methods, please contact our customer service.

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Cautions

- For any injuries or pain after using the device, stop using it immediately and seek professional help from a hearing aids center or ENT physician.
- Do NOT take NMR OR CT scan exams with your device as it may cause damage to the device.
- In extremely noisy settings such as mining fields or explosion, turn off the device to avoid hearing damage.
- Products with high moisture level can cause damage to the device. Remove the device before using such products such as hair gel or face cream etc.
- Turn off the device when not in use. Charge it at least once every 6 months to promote optimal battery life.



Avoid water: Keep the device from water. Remove the device before swimming, bathing, showering or face washing.



Avoid heat: Do not leave the device under direct sunlight or in places with excess heat.



Avoid shock: Avoid dropping the device to the ground from high above. Keep it from violent shock.

Thank You For Reading

Support@vivtone.com

| CERTIFICATE | | |
|--|--------------|--|
| Product name | Hearing aids | |
| Manufacturer Part Number | 5116B-RIC | |
| Product life | 5 years | |
| Inspectors | PASS | |
| This product conforms to national standards and industry standards, and has passed the inspection. | | |

Please keep the manual properly and use the operating instructions on the manual. If you have any questions, please feel free to call us, thank you!