

User Mannal

Lucid508-S



8-Channel Digital OTC Hearing Aids

Product Overview

Multi-Function Button

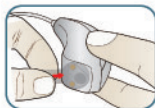
Microphone



Silicone Ear Dome

Type-C Connection

Power Indicator



NOTE:

Please tear off the insulating film on the charging copper post at the bottom of the hearing aid before use. If the insulating film is not removed, charging and normal use will not be possible.

What Included



1 OTC Hearing aid*2

2 3B tube*2

3 Charging case*1

4 USB cable*1

5 Cheaning brush*1

6 User manual*1

7 Quick guide*1

8 Silicone ear dome*8

NOTE:

The hearing aids are pre-assembled with "M" size ear domes. The hearing aids are pre-assembled with 2B size tube, 3B tube is longer than 2B, please choose upon your need.

Instructions for Use



Left ear

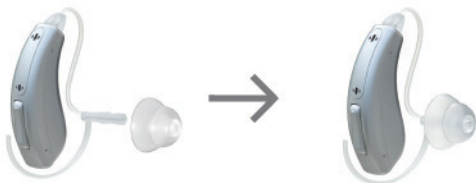


Right ear

Instruction

- ⚠ The Hearing aids comes with 4 pairs of silicone ear domes. Choose the one that fits best. Wrong size of ear domes may cause whistling.
- ⚠ The device is with memory function. It will automatically save the mode and sound volume after 10 minutes of using.

How to apply ear dome



Put the dome over the grooves on the hearing aids to mount it.

How To Put On



Clean the ear canal. Push the silicone ear dome into the canal.



Gently turn the silicone ear dome left and right until it is stable and comfortable.

Wearing



Incorrect



correct

- Attach the hearing device behind your ear.
- Gently insert the canal portion of the hearing device into your ear.

Functions Overview



A

1. Quick press to increase sound volume, "Di Di Di"=maximum.
2. Hold down for 3 seconds to switch mode.
3. Long press for 6 seconds to power on/off.

B

1. Quick press to decrease sound volume, "Du Du"=minimum.
2. Long press for 6 seconds to power on/off.

Switch Mode



Press and hold for 3 seconds to switch mode.

You will hear 1 to 3 "Du" sounds to indicate which mode you are in (for example, "Du Du Du" means mode 3).

Mode 1:

"Du" sound, indicates Normal Listening Mode. For most daily communication and watching TV.

Mode 2:

"Du..Du" sound, indicates Noisy Environment Mode. For party, in plane or other noisy situations.

Mode 3:

"Du..Du..Du" sound, indicates Tinnitus Masking Mode. For tinnitus sufferers or those who want to reduce sensitivity to surrounding sounds.

On & Off

- Turn on: take the hearing aids out of its case, or press and hold the button for 6 seconds.
- Turn off: put the hearing aids back into its case, or press and hold the button for 6 seconds.

Charging

Hearing aids charging indicating



Blue: charging

No light: fully charged

Charging

- **Charging time:**
2 hours for both charging case and devices.
- **Working time:**
30 hours for continuous use.
- **Charging case backup power:**
120 hours for a pair.

Charging case power indicating

Only a light blinking white:
low power.

Solid white:
normal power range.



(Each white light indicates 25% power)

Cleaning And Maintenance



Clean the domes with the cleaning brush. Remove the silicone ear dome if needed.



Take off the dome and tube.



Use the tail of the cleaning brush to reach into the catheter for cleaning.



Store the hearing aids in the charging case.

Accessories Replacement



Replace the silicone domes and tubes time by time to prevent hearing aids blocking.



Holding the tube and hearing aids with both hands, turn the tube counterclockwise until the tube comes off.



Take out the spare tube and align it to the threaded hole of the device.



Turn the tube clockwise until it retracts with the hearing aids.

Technical Specifications

Maximum Output	$\leq 118+3\text{dB SPL}$
Average Output	$107\pm 4\text{dB SPL}$
Peak Gain	$38\pm 5\text{dB}$
Average Gain	$33\pm 5\text{dB}$
Frequency Range	$\leq 400\text{Hz} \sim \geq 4500\text{Hz}$
Total Harmonic Distortion(THD)	500Hz: $\leq 2\%$
	800Hz: $\leq 2\%$
	1600Hz: $\leq 2\%$
Equivalent Input Noise	$\leq 15\text{dB}$
Operating Power Supply	$\leq 1.25\text{mA}@3.7\text{V}$

Troubleshooting

Problem	Possible Cause	Solution
Feedback	Device is put on incorrectly.	Re-adjust the device to make sure it is in the correct position.
	Too much ear wax.	Clean ear wax, replace the silicone ear dome.
	Wrong size of ear domes.	Choose the best fit ear dome.
No sound (Intermittent sound)	Device is turned off.	Turn on the device.
	Sound hole is blocked by dirt.	Clean the device, replace the silicone ear dome.
	Volume is set to be low.	Increase volume.
Short battery life	Device is on while not in use.	Turn off the device when not in use, and recharge it before using it again.

NOTE: If the problem cannot be solved by the above list of methods, please contact our customer service.
by email: support@vivtone.com

Cautions

- For any injuries or pain after using the For any injuries or pain after using the professional help from a hearing aids center or ENT physician.
- Do NOT take NMR OR CT scan exams with your device as it may cause damage to the device.
- In extremely noisy settings such as mining fields or explosion, turn off the device to avoid hearing damage.
- Products with high moisture level can cause damage to the device. Remove the device before using such products such as hair gel or face cream etc.
- Turn off the device when not in use. Charge it at least once every 6 months to promote optimal battery life.



Avoid water: Keep the device from water. Remove the device before swimming, bathing, showering or face washing.



Avoid heat: Do not leave the device under direct sunlight or in places with excess heat.



Avoid shock: Avoid dropping the device to the ground from high above. Keep it from violent shock.

Contact Us

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If you encounter any problems with the product, please contact us by email support@vivtone.com or call us by +1 833 938 1277 during working hours.

To get extra silicone ear domes and tubes, you can purchase from the same store on Amazon.com (by searching "Vivtone ear domes") or brand website: www.vivtone.com.