



**Tackle Tuff is a manufacturer of the finest quality gear, therefore every item goes through a rigorous quality control process before it is offered to our consumers. All Tackle Tuff gear is designed to be durable and long-lasting. If for some reason a manufacturer defect manages to sneak through our QC process, or if the item fails while being used within the manufacturer's guidelines we will replace, repair or offer a refund as per our Warranty Guidelines.**

### **WHAT OUR WARRANTY COVERS**

- **Tackle Tuff warrants to the original purchaser that the product and all parts are free from manufacturer's defects in material or workmanship based on the warranty periods listed in the attached chart.**
- **If any Tackle Tuff products or any associated parts within are found to be defective, Tackle Tuff will replace the defective parts at no charge on it's first warranty claim.**
- **Replaced parts or items shall be covered for the remainder of the original warranty period.**
- **Any missing parts or accessories must be reported within 30-Days of purchase in order to qualify for a free replacement.**
- **All Tackle Tuff products should be thoroughly inspected before use and if any defects or issues are noticed, the product must not be used and the issue should be immediately reported in order to be covered under warranty.**
- **Any Tackle Tuff product aesthetic imperfections such as strap webbing, sewing defects, uneven or chipped paint noticed after product arrived must be reported within 14-Days in order to be replaced at no charge to the customer.**
- **Warranty claims must be accompanied by a valid Order Number and at least 1 photograph that supports the evidence of the defect or issue.**

### **WHAT OUR WARRANTY DOES NOT COVER**

- **If the product is ever used while providing commercial services or if rented to another person.**
- **Any Tackle Tuff Product damaged through improper use, care, accident, or negligence.**
- **Any Tackle Tuff product with a noticeable defect or product imperfection that has not been reported prior to first use or within 30 days of purchase, whichever comes first.**
- **Any claims made by someone other than the original owner.**
- **Personal preference of color, size, weight, and the likes.**
- **Reasonable aging that affects only the appearance and not the function of the product.**
- **Normal and foreseeable wear and tear.**
- **Lost or Stolen items.**
- **Costs incurred via third party repairs or replacements.**
- **Products that are used in competitive events.**
- **Product purchased as "used" or "open box" are not covered under warranty.**



## **WARRANTY COVERAGE CHART**

<b>Warranty Status</b>	<b>Coverage Period</b>	<b>First Claim</b>	<b>Second Claim</b>	<b>Subsequent Claims</b>
<b>Products Registered within 30 Days of Purchase</b>	<b>Lifetime</b>	<b>Free</b>	<b>50% Off Replacement Cost</b>	<b>25% Off Replacement Cost</b>
<b>Products Not Registered Within 30 Days</b>	<b>During the First Year of use.</b>	<b>Free</b>	<b>25% Off Replacement Cost</b>	<b>25% Off Replacement Cost</b>
<b>Products Not Registered Within 30 Days</b>	<b>After the First Year of use.</b>	<b>25% Off Replacement Cost</b>	<b>25% Off Replacement Cost</b>	<b>25% Off Replacement Cost</b>