



How do I clean the pre-filter?

Clean the pre-filter with the vacuum brush attachment of your vacuum cleaner.

Where is my pre-filter located?

As of July 2020 the EJ120s were manufactured with a screen pre-filter attached to the door.

How long does the real HEPA and activated carbon filter last?

The HEPA and activated carbon filter lasts 12 month with continuous use.

When the filter light is illuminated, does it mean it's time to replace it?

This light is an indicator to check the real HEPA filter.

How do I clean my activated carbon filter?

Clean the activated carbon filter with the brush attachment of your vacuum cleaner or with a damp cloth.

How do I know when to replace the real HEPA filter and activated carbon filter?

When the real HEPA filter is completely discolored or black from wall to wall it is time to replace. We recommend replacing the activated carbon filter at the same time as the HEPA.

FAQ

EJ

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How do I replace the HEPA and activated carbon filter?

1. Turn off and unplug the purifier.
2. Grab the handle near the top of the cover and pull the cover toward you. The cover will hinge at the bottom.
3. Remove the filters and replace them with new ones.
4. The HEPA filter is inserted first with the side with the Oransi rubber seal facing inward followed by the carbon filter.
5. Close the front cover and lock back into place. If the cover is not fully closed, the unit will not power on.

How do I know which activated carbon filter I need?

The EJ Pleated activated carbon filter that comes with the unit at purchase, has 1 pound of carbon in it and is effective for all gasses. The EJ activated carbon filter, which is available as an upgrade, has 3.5 pounds of carbon in it and is more commonly used for strong odor and smoke removal.

How do I turn off my filter indicator light?

Press and hold the filter button until the blinking light turns off.

What if my unit will not turn on?

The air purifier has a power switch on the back of the air purifier that must be pressed ON. If the air purifier does not run, turn the power switch to OFF and then ON. The motor will not run on fan speed 0. Increase fan speed to 3 or 4 if it does not seem to be running since it can be very quiet on the low speeds.

How can I clean the outside of my purifier?

Use a clean, dry, soft cloth to wipe the external surfaces. Never use any chemical or harsh cleaners.