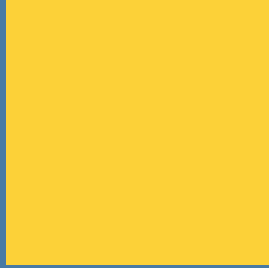


**BREAK DOWN THE PROBLEM**



**WHO/WHAT?**

**WHERE?  
WHEN?**



**HOW?**

**WHY IS IT A  
PROBLEM?**



**WHY DOES IT  
OCCUR?**

**ROOT CAUSE(S)**

**REPHRASE THE CAUSE  
INTO POSSIBLE  
SOLUTION HERE**



**POSSIBLE  
SOLUTIONS  
-WHO?  
-WHAT?  
-HOW?**



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