

BREAK DOWN THE PROBLEM



THINK OF SOLUTIONS



WHO/WHAT?

Mostly likely root cause

Transform the problem into solution
e.g. DIDN'T = SHOULD

REPHRASE THE CAUSE INTO POSSIBLE SOLUTION HERE

REPHRASE THE CAUSE INTO POSSIBLE SOLUTION HERE

WHERE?
WHEN?



Mostly likely root cause

REPHRASE THE CAUSE INTO POSSIBLE SOLUTION HERE

REPHRASE THE CAUSE INTO POSSIBLE SOLUTION HERE



HOW?

Mostly likely root cause

POSSIBLE SOLUTIONS
-WHO?
-WHAT?
-HOW?

WHY IS IT A PROBLEM?



URGENT ROOT CAUSE



WHY DOES IT OCCUR?

