
RETURN FORM

We are sorry that you may not be entirely satisfied with your purchase and may wish to return or exchange the item(s). We want to make the return process as easy as possible for you.

To return an item, please follow the steps below:

1. Email us at contact@alanunu.com if you need a return.
2. Complete the information below and return the item(s), along with the completed form (or email us the return form), to the following address:

CUSTOMER RETURNS
ALANUNU CANADA CO.
54 Pennock Crescent, Unionville L3R 3M4
Ontario, Canada

3. Please understand you have 14 days from the date the order was delivered to the shipping address to return the item(s). Items must be unworn, unwashed, undamaged, unused and with all original tags attached (Return Conditions) to be qualified for a return. Final sales, and customized items as well as gift cards cannot be returned.

Once we have received and inspected the item(s), subject to the Return Conditions being fulfilled, we will proceed with your refund to the original payment method used. The original shipping postage will be deducted from total refund including free shipping items when Discount Code has been used. Please allow sometime for the refund process to go through. For more details, please read our "[Refund Policy](#)".

We highly recommend you use a tracked delivery method for return item(s). Proof of posting is not proof of receipt, and all items remain the responsibility of the customers until they are received back by us at ALANUNU CANADA CO.

If you require further information and assistance, please email us at contact@alanunu.com.

ALANUNU RETURN

Order Number _____

Customer Name _____

Reason For Return _____