VAIO

Startup Guide

User's Manual

Personal Computer

VAIO® FE14

VWNC51427
VWNC51429
VWNC71429

Supplied User's Manuals

Congratulations on purchasing your VAIO computer! Your VAIO computer comes with the following user's manuals:

- **Startup Guide (this user's manual)**
  Please read this user's manual first. You can find basic information, including connecting accessories to your VAIO computer, setting up Windows, and connecting your VAIO computer to the Internet.
- **Safety Guide/Recovery and Troubleshooting Guide**
  Please be sure to read this user's manual.You can find information that helps you use your VAIO computer safely, including troubleshooting FAQs as well as instructions on recovering your VAIO computer and creating recovery media.

!Notes

- Features and apps mentioned in these user's manuals may not be available or preinstalled, depending on the model of your VAIO computer.
- With the latest Windows updates applied to your VAIO computer, the operation procedures described in the user's manuals may vary from the actual ones.
- The visual contents, such as illustrations, photos, and screenshots, used in the manuals may look different from what you actually see on your VAIO computer.

VAIO Support Website

You can find the latest VAIO support information. When you need any help for using your VAIO computer, visit our VAIO support website first.
https://www.usa.vaio.com

1.Supplied Items

- ☐ **AC adapter**
- ☐ **Startup Guide**
- ☐ **Warranty Book**
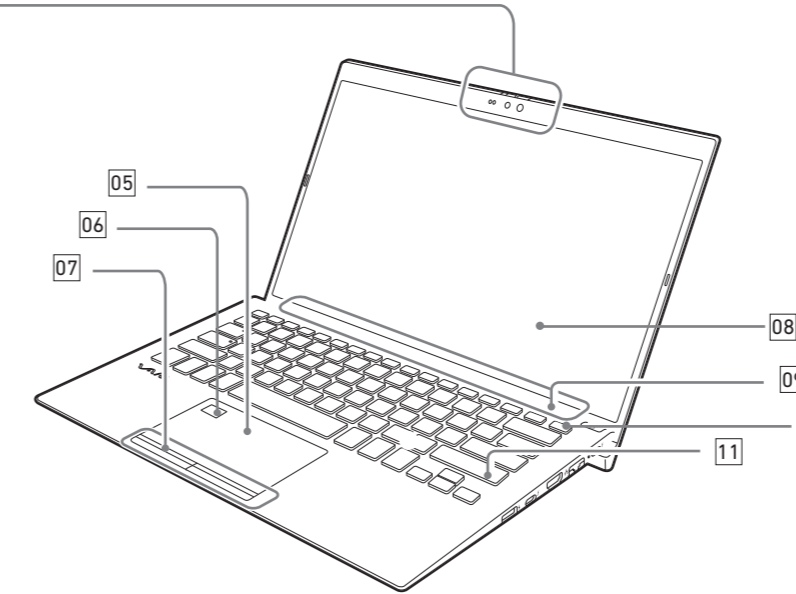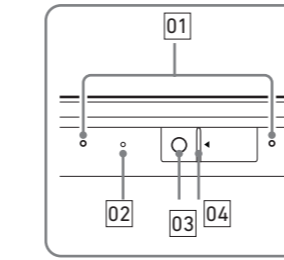- ☐ **Safety Guide/Recovery and Troubleshooting Guide**

!Notes

- Keep the shipping box of your VAIO computer until you make sure that you have all the supplied items. If you find anything missing or damaged, contact our Support experts via the website or your dealer before you dispose of the box.
- The supplied accessories were tested and found functional solely with your VAIO computer.

⚠ **CAUTION Hot surface**

To avoid burn, do not use
the computer on your lap for a long time.

2.Locating Parts and Controls
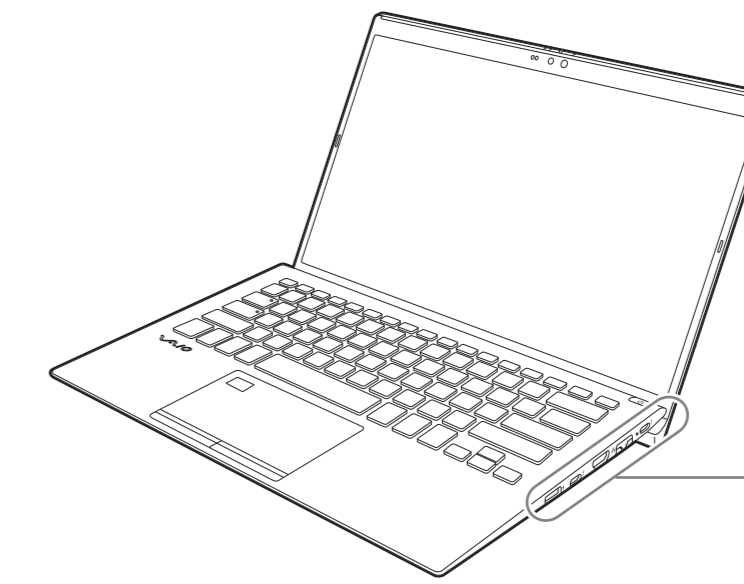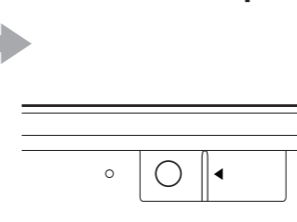

01 Dual microphones
02 Camera LED Indicator
03 Camera
04 Camera Shutter
05 Touch Pad
06 Fingerprint Scanner

07 Left/Right button
08 LCD screen/Touch screen
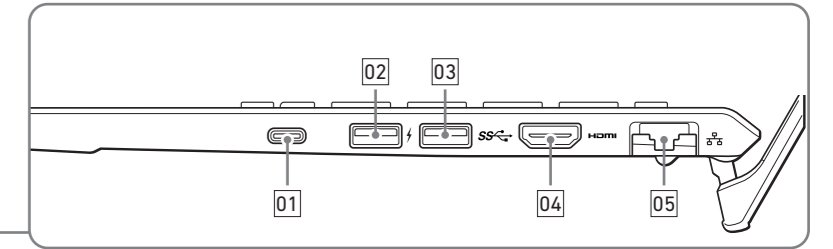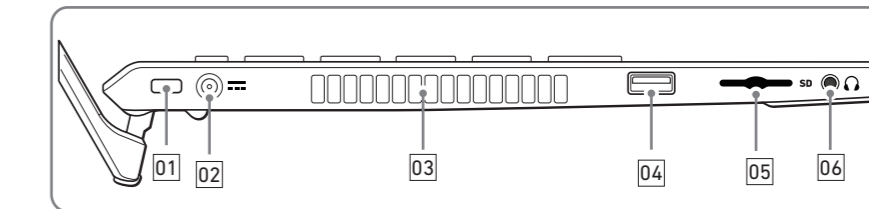09 Stereo speakers
10 Power button
11 Keyboard

01 USB Type-C®
02 USB 3.1 Port
03 USB 3.1 Port
04 HDMI Output port
05 Ethernet Port

Shutter is closed ⟷ **Shutter is open**

01 Security Lock Slot
02 Charging Port
03 Air Exhaust Vent
04 USB 2.0 port
05 SD Slot
06 Headphone Jack
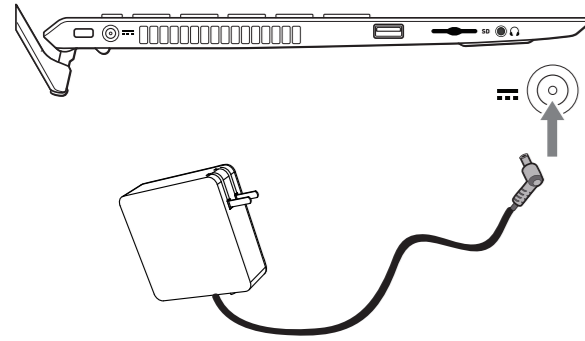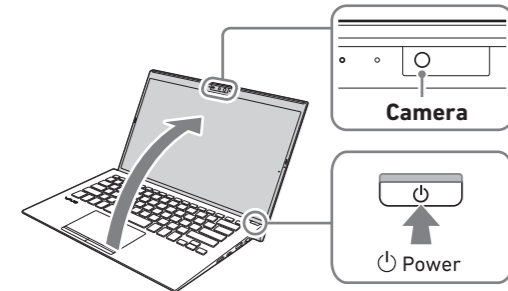
1 Connect to a Power Outlet

Plug the AC adapter to the AC charging port on the VAIO computer and connect the AC adapter and a power outlet with the supplied power cord.

• Even when you do not intend to use your VAIO computer for an extended period of time, connect it to a power outlet at least every three months and charge the battery to around 50% of capacity. If the computer is kept unplugged from a power outlet for an extended period of time, the battery voltage will drop due to self-discharge to trigger the safety function and the battery may become unavailable for use. The time period before the safety function is triggered varies depending on the ambient temperature.

2 Turn On Your VAIO Computer

Lift the LCD screen lid and press the ⏻ power button on the computer.

Camera

⏻ Power

> ❗ **Notes**
> • When lifting the LCD screen lid, do not grasp the area around the camera as it will cause malfunctions.
> • Do not turn off your VAIO computer before the Windows Setup window appears.

3 Set Up Windows (Initial Setup)

Follow the instructions displayed on the Windows Setup window to make initial settings.

> **Note**
> Please refer to Windows Help or Microsoft's website for more details.

Tips

Connect to the Internet

With your VAIO computer, you can connect to the Internet either via a Wi-Fi (wireless LAN) or wired LAN network. Before connecting to the Internet, you need to select a connection service, make a contract with an Internet service provider accordingly, and make the Internet connection settings on the computer. For detailed information on the Internet connection settings and required network devices, refer to the manual from your service provider and the manual that came with your device. Establishing a successful connection to the Internet completes Windows license authentication.

Connecting via a Wi-Fi network

1 Select ▢ (start), ⚙ (Settings), **Network & Internet**, and **Wi-Fi**, and then set **Wi-Fi** to **On**.
2 Select **Show available networks**.
3 Select the desired Wi-Fi access point, and then select **Connect.**

Connecting via a Wired LAN network

1 Plug one end of a LAN cable (not supplied) to the 🖧 Ethernet port on your VAIO computer and the other to your modem/router.

Get Ready to Use Your VAIO Computer

Running Windows Update

1 Select ▢ (start), ⚙ (Settings), and **Windows Update**, and then follow the on-screen instructions to update the Windows.

Updating VAIO original software

To update VAIO original software, visit our VAIO support website at the following URL, download update programs, and then install them on your VAIO computer.
https://www.usa.vaio.com/

Creating your own recovery media

Your VAIO computer does not come with any recovery media. Be sure to create your own recovery media with a USB flash drive before you first use the computer following your purchase. For more information, refer to the **Safety Guide/ Recovery and Troubleshooting Guide.**

> ❗ **Note**
> Always be sure to use the AC adapter to connect your VAIO computer to a power outlet before doing a recovery.

Turning off or placing your VAIO computer into Sleep mode

Upon completion of the Windows setup, select ▢ (start), ⏻ (Power), and then **Shut down** or **Sleep**.

You can use the fingerprint sensor to access the **Windows Hello** functions.
The **Windows Hello** functions include signing in with fingerprint authentication instead of password, to the Windows user account for which you have enrolled your fingerprint .
For more information about the functions and setup of **Windows Hello,** refer to the **Windows Hello help**.

Enrolling your fingerprint Follow these steps to set up **Windows Hello** and enroll your fingerprint.

1 Select ▢ (start), ⚙ (Settings), and Accounts.
2 Select Sign-in options and set your password. If you have already set your password, proceed to step 3.
3 Follow the on-screen instructions for each fingerprint authentication to enroll your fingerprint. If you have not set a PIN, set it at the end of the procedure.

> ❗ **Notes**
> • The fingerprint authentication technology does not assure complete verification of personal identity, nor do they guarantee absolute protection of your data and hardware. VPU Company assumes no liabilities arising out of your use of or inability to use the fingerprint sensor .
> • The fingerprint recognition rate varies depending on your use of the fingerprint sensor . They are not consistent among individuals as well.
> • Keep the fingerprint sensor clean to prevent failures or malfunctions.
> • Please be aware that your enrolled data for fingerprint authentication and face recognition may be erased in the course of repair work to your VAIO computer.
> • When you enroll fingerprints, be sure to enroll more than one finger, in case of injuries.
> • Depending on the state of your fingerprint or your use of the fingerprint sensor, enrollment or authentication of the fingerprint may fail. When fingerprint authentication fails, try the following:
> – Use another finger.
> – Clean the finger.
> – Delete the fingerprint already enrolled, and then enroll it once again.
> • During a dry season, such as winter, be sure to touch a metal object to discharge static electricity from your body before scanning your fingerprint. Static electricity may cause malfunctions of the fingerprint sensor.