Please read the document carefully

How to place an order with Sanjay Nursery:

- 1. All our products are listed on the Link Cappl.catalog.to
- 2. The wholesale prices are half the retail prices mentioned in the link. For e.g. if the price of the plant is Rs.100 the wholesale price is Rs.50. Please note that packaging and transport charges are extra. Information regarding packaging and shipping charges in given at the end of this pdf document.
- 3. Please note that the photos are for representative Purposes. The plants will not be exactly shown in the picture. The best plants are photographed. The plant will be good in quality though.
- 4. You can view the products and add to the cart. And place an order from the link. Below is the link of the video demonstrating how to place an order. https://voutu.be/cfZPMKIHF4Q
- 5. Once we receive an order, we apply the wholesale discount which is 50%. Add packaging and shipping charges and send you the final quote.
- 6. Once the order is received, we send the order within 1-7 working days.

Terms and Conditions:

- 1. Minimum order value (Before Tax and Packing & Forwarding)- Rs. 25,000/-
- 2. All prices are Ex-Nursery.
- 3. 100% Payment in advance
- 4. Plants can be expected to be dispatched within 1-7 days after we receive payment in our account.
- 5. We charge extra for Packing & Handling. Below are the details of How the packaging and shipping charges are charged.

<u>Transport Options</u> – By Road, By Train, By Air.

<u>By Air</u> – This works very well for Plants, however can be expensive compared to the other options.

<u>By Road</u> –This takes 5-7 days from date of booking goods, depending on destination – hence not a very good option for Live Plants. However, if you prefer this, then you need to send us details of your preferred transporter.

By Train – This mode of transport is faster, can take 1-2 days depending on destination.

If you prefer this option, then you need to send us name of Station and name of preferred train. We recommend that you remain present at the station when the train arrives, or appoint an agent, otherwise the goods might not get off-loaded.

Also, it is critical that you choose a train that ends its journey at your station so that there is no chance of the plants going to further stations due to any kind of human error. You can consult the agent and advise us in these regards. Since you know your area better, we suggest that you give us the information. We have included the relevant contact no's of our service providers for you to check with.

\underline{NOTE} – Since these are perishables being transported, we recommend that choice of Mode of Transport is done with care.

By Bus and Railways.	
Small Succulents in 5.5 cm Pot	Rs.10 Per Plant
For All other Plants	Rs.15 Per Plant
5 40 15 45: 1 1 11 5 1	

Rs.10 and Rs.15 includes the Packaging as well as the shipping charge.

Mr. Sanjay Kothari handles the Railway Booking. Contact - 9850127136. You can check with him about Railways Transport before you place an order

By Air Cargo

Packaging Charge	Rs.7 Per Plant	
Local Transport	Rs.800	
Air cargo charge as actual. Please note that the air cargo charge varies almost on a daily basis depending on the flight availibility and space availbility		

Mr. Sandeep Bhosale from SB Logistics takes care of the Air Cargo bookings. For any information related to Aircargo booking you can get in touch with him.

Sandeep Bhosale -9326829449

By Truck	
Paper Packaging	Rs.3 per Plant
Box Packaging	Rs.7 Per Plant
Full Truck Transport charge	Depends upon the location and truck size required.
Partial Load Order	15% of the order value as packaging and Transport.

Please note that the above details are subjected to change without any notification

Transporter Details Bus Service.

Sr No	City	Travels Name	Contact No	Time to Reach
1 Inc		Satnam Travels	9890082652	
	Indore	Falcon Travels	7887885858/7887883838	1 day
		Global Cargo	9975305115	
2	Hyderabad	Satnam Travels	9890082652	1 day
		Satnam Travels	9890082652	
3	Bangalore	National Trav- els	9886948820	1 day
		SRS Travels	9158355655	
4	Hubli	SRS Travels	9158355655	1 day
5	Dharwad	SRS Travels	9158355655	1 day
6	Ahmedbad	Falcon Travels	7887885858/7887883838	1 day
7	Vapi	Falcon Travels	7887885858/7887883838	1 day
8	Baroda	Falcon Travels	7887885858/7887883838	1 day
9	Surat	Falcon Travels	7887885858/7887883838	1 day
10	Nashik	Falcon Travels	7887885858/7887883838	1 day
11	Kolhapur	Falcon Travels	7887885858/7887883838	1 day
12	Kota	Falcon Travels	7887885858/7887883838	2 days
13	Rajkot	Falcon Travels	7887885858/7887883838	2 days
14	Jodhpur	Falcon Travels	7887885858/7887883838	2 days
15	Delhi	Falcon Travels	7887885858/7887883838	2 days
16	Jaipur	Falcon Travels	7887885858/7887883838	2 days
17	Augangabad - Maharash- tra	Global Cargo	9975305115	1 day
18	Nagpur	Global Cargo	9975305115	1 day
(Please no that a cor nection ha pens at Ba galore. Pune to Ba galore . Ar then Bang	Pune to Ban-	Satnam Travels	9890082652	2 days
	then Banga- lore to Man-	SRS Travels	9158355655	

20 Chennai		Satnam Travels SRS Travels	9890082652 9158355655	
	SRS Travels	9158355655	2 days	
21	Goa Panji	Ashray Travels	8237034441	1 day
22	Coa Manusa	Anand Travels	9850330580	1 day
	Goa Mapusa	Ashray Travels	8237034441	1 day
23	Navi Mum- bai Vashi	Falcon Travels	7887885858/7887883838	1 day
24	Mumbai Ghatkopar	Falcon Travels	7887885858/7887883838	1 day
25	Mumbai Khetwadi	Falcon Travels	7887885858/7887883838	1 day
26	Mumbai Andheri	Falcon Travels	7887885858/7887883838	1 day
27	Mumbai Malad	Falcon Travels	7887885858/7887883838	1 day
28	Mumbai Borivalli	Falcon Travels	7887885858/7887883838	1 day
29	Mumbai Va- sai	Falcon Travels	7887885858/7887883838	1 day
30	Ratnagiri	Ashray Travels	8237034441	1 day
31	Chiplun	Ashray Travels	8237034441	1 day
32	Miraj	Ashray Travels	8237034441	1 day
33	Satara	Ashray Travels	8237034441	1 day
34	Sangli	Ashray Travels	8237034441	1 day
35	Kohlapur	Ashray Travels	8237034441	1 day

Please note that all the above charges are subject to change without any notification.

Notes:

- 1. Our responsibility ceases once goods are delivered to the transporter/ railways Please contact us immediately in case of any delay or discrepancy in the parcels.
- 2. All Responsibility for Unloading of Goods from delivery vehicles and/or Collection of Goods from Transporters / Railways /Airport etc. lies with the buyer at all times. Please get in touch with the transporter as soon as you receive the dispatch information from us.
- 3. Quotation once prepared for any order is valid for period of 10 days.
- 4. You will be informed of the delivery schedule once order is confirmed and payment has been received. You can expect us to dispatch the order within 1-7 working days. Most of the orders are normally processed in 2-3 working days.
- 5. Booking of orders with the buyers' preferred transport mode is a service we provide for the convenience of our customers.
- 6. We do not take any responsibility for the handling of the goods once the boxes are booked with the respective transporter/ train/ airline etc. **
- 7. Send the payment receipt once the payment is done. For Plants Payment to be made in Sanjay Nursery Account. Pots and others in Chhajed Agri Account. Send both receipts.
- 8. Once the payment is received dispatch will be made in 1-7 working days. There are many reasons why the order can be delayed for eg: Rains, Transport issues. Etc. You will be informed incase of delay.
- 9. Sometimes the ordered materials are not available or not available in good condition at the time of dispatch. In such cases we refund. The refund is normally made in 2-3 working days after dispatch.
- 10. Plants are perishable products. In spite of our efforts some plants do get damaged in transit. On an average 3-10% of the plants do get damaged in transit. Please note that damages are not reimbursed. Please consider the cost of damages while making purchase. Damages in transit are not reimbursed.

Additional Details that would be of Help:

How to take care of Succulent Plants:

https://www.youtube.com/watch?v=wxkS9WHQbIY&t=40s

https://www.youtube.com/watch?v=pmVnn9Z4mp0&t=64s

Watch the above 2 videos for the details of Succulent Plants.

How to register order related complaint:

Incase of any order related complaints you can just WhatsApp the complaint. Please do not call. The complaints are reviewed and then acted upon.

Follow this link to join my WhatsApp group:

https://chat.whatsapp.com/ExilsxVgPW85SrNYIS6vxu (Sanjay Nursery Complaints Group for Order related Complaints)

- 1. Join the group.
- 2. Post the complaint on the group.
- 3. Expect reply in 2-3 working days.
- 4. Please note that in most of the cases advice is given. Many of the refunds and replacements requests are not honored.

Contact Details:

Email: chhajedgarden@gmail.com

chhajedgardenpallavi@gmail.com

sanjaynursery@gmail.com

Contact Nos: 9225337601 / 7303231231

(We have limited staff. Whatsapp Messages is our preferred mode of communication. Most of the messages are reply within 1 business day. We prefer communication on whatsapp.)

Website: cappl.catalog.to (For Placing an order.)

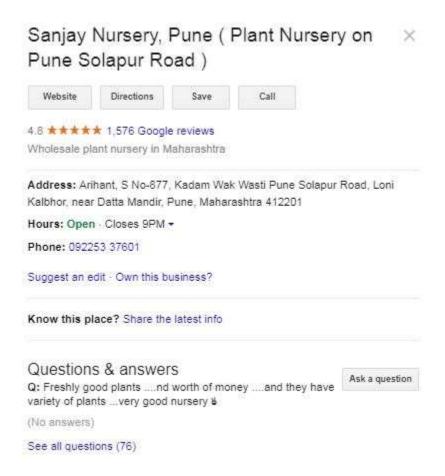
www.sanjaynursery.com

www.chhajedgarden.com

Address:

https://www.google.com/maps/dir//San-

jay+Nursery/data=!4m6!4m5!1m1!4e2!1m2!1m1!1s0x3bc2e807f8d9c5ef:0x19c6c0bf0213fb1c?sa=X&ved=2ahUKEwjA nL73nf_rAhXFzzgGHURJAuYQ9RcwAHoECAUQBQ



Nursery Time: 8.00 am to 9.00 pm.

Payment Methods Accepted: Cash, Bank Transfer, Cards, Google Pay, Bharat Pay and Paytm.