FREQUENTLY ASKED QUESTIONS



What does my deposit give me?

For most training courses, your deposit is 50% of the course price. This reserves a place for you in the hands-on class dates and it also sends out your complete Training Survival Starter Kit (see separate PDF "What's in my Kit?" for full inclusions). In addition, it gives you access to your online training curriculum. The balance of your course is due two weeks prior to your hands-on class so that our training team can confirm and solidify your model scheduling.

How long do I have access to my course in the online training portal?

You have access for up to a year from the date of enrollment.

Where does the hands-on training take place? What are the hours?

For the current 2023 winter/spring/summer schedule, training will take place at: 333 Lakeshore Rd W, Mississauga. The Powder Room is a partnership clinic that we are thrilled to be collaborating with at their beautiful facilities! We have a dedicated training room for the Micro-Pigmentation Centre academy and its students. Hours may vary slightly from course to course but we run a tight schedule with our models and start times. The average day is 9am to 5pm.

What type of devices are included in the Training Survival Starter Kits?

Each Training Survival Starter Kit varies from course to course. For any microblading course, you will receive a starter set of the K.B Pro Glider Collection. For any digital micro-pigmentation course, you will receive a DragonHawk Mast P20.

How do I upgrade to a better device in my kit?

Microblading Courses - the K.B. Pro Glider Collection is one of the best brands of microblading tools available in the industry. They are imported from Europe and offer one of the widest selection of needle sizes on the market. There are no upgrade options for microblading devices, but there are product add-on packages available at a discounted rate for students wanting to stock more supplies when they graduate.

Digital Micro-Pigmentation Courses - we do carry a variety of machines at difference price levels. While we have taken great care to select and provide our students with an affordable and reputable starter machine in their training journey, we recognize some artists prefer to work with a better, premium device from the get-go. You can't go wrong with either option. Device preference is very personal to each and every artist! Students can upgrade their machine at registration to take advantage of the best rate and savings available on a premium device, which will be mailed out in the starter kit. Inquire for more information about the below upgrade options and pricing. Information about each device can be found on our website at www.chancobeauty.ca

Artyst Upgrade: + \$1370 SMART Upgrade: + \$3500 IQ Upgrade: + \$4790

What are the machine warranties?

DragonHawk Devices: warranty & device issues are handled directly with manufacturer **Nouveau Contour Devices:** 3 year warranty - board / 2 year warranty - handpiece / all repairs and warranty facilitated by us for you

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What other courses am I qualified to take after fundamental training?

There's no limit where your skills in cosmetic tattooing can take you! Some artists choose to advance towards paramedical tattooing for 3D Areola/Nipple Re-Pigmentation Complex or Camouflage and Scar Revision tattooing, while others progress into Scalp Micro-Pigmentation.

We offer all areas of fundamental and advanced micro-pigmentation, including specialized courses that give you an extra edge in your work and specific techniques for brows. Many artists add the liquid Tootaloo Tattoo Removal system into their businesses or dive deep into pigment theory with Color Through the Skin. There are also many other easy services you can add to your business to keep your creativity flowing, from a quick online MicroLash Lift and Tint course to Dermaplaning to Dermatude Meta-Therapy. You can see the full list of courses we offer on our website at www.chancobeauty.ca

What brand of pigments are used in the training course?

We work with only the best products in our academy and as a team of artists, including Canadian-made Micro-Pigments which are specifically formulated for cosmetic tattooing. They are manufactured right here in Toronto using the approved list of Certified Food, Drug and Cosmetic Colorants and consistently meet industry standards and regulations. Micro-Pigments have stood the test of time and have been safely used in the skin for over 30 years as one of the longest cosmetic pigment lines on the market. Their silky, non-drying viscosity make it easy for artists at any level to work with, minimising touch-ups and retention issues. They are vegan and not tested on animals, contain natural ingredients and are proudly made in Canada.

Do you offer financing?

We have worked with Medicard for over 20 years to help offer our students financing options. They offer a high approval rate, competitive interest rates, and quick application turnaround times. You can easily fill out your application here:

https://www.medicard.com/apply-now-micro-pigmentation-centre.php

What other discounts are available to me as a student?

Discounted anti-aging services are available at The Powder Room for all of our students and clients. Mention that you were referred by Micro-Pigmentation Centre/Chanco Beauty and they'll take 20% off your first appointment and service of your choice! Additional training discounts are also available for MicroLash Lift and Tint, Dermaplaning, Colour Through the Skin, and Tootaloo Tattoo Removal. We also offer discounted product packages that you can take advantage of before graduating!

What if I want extra hands-on practice and models booked?

We love to hear that! As artists ourselves, we're always looking for ways to improve and learn more. Additional hands-on training days can be added for \$990 which includes two additional models for you to work on alongside the direction and guidance of our senior instructors.

Where can I hear real testimonials about training?

Stop by our YouTube channel @chancobeauty for a huge collection of video testimonials from students over the years from all corners of the world, or follow us on TikTok, Instagram or Facebook to keep up to date with all we have happening.