

What to do if something goes wrong?

Many common issues with your wine cellar can be solved very easily. Try the troubleshooting tips below should you experience any problems.

PROBLEM	POSSIBLE CAUSE
Wine cellar does not operate.	Not plugged in. The appliance is turned off. The circuit breaker tripped or a fuse has blown out.
Wine cellar is not cold enough.	Check the temperature control setting. External environment may require a higher setting. (e.g. room needs to be air conditioned) The door is opened too often. The door is not closed completely. The door gasket is not sealing properly.
Wine cellar is turning on and off frequently.	The room temperature is hotter than normal. The door is opened too often. The door is not closed completely. The temperature control is not set correctly. The door gasket does not seal properly.
The light does not work.	Not plugged in. The circuit breaker tripped or a fuse has blown. The light bulb has burned out. The light button is "OFF".
Vibrations. The wine cellar seems to make too much noise.	Check to assure that the wine cellar is on a level surface. Contraction and expansion of the inside walls may cause popping and crackling noises.
The door will not close properly.	The wine cellar is not on a level surface. The wine cellar is not on a level surface. The door was reversed and not properly installed. The gasket is dirty. The shelves are out of position.
The area around the door, top, or side is hot.	Your wine cellar comes with a heating element near the door that keeps frost and condensation off the glass and it's normal for this area to feel warm. It will not affect the temperature inside the wine cellar.