

Instructions

To encourage your local authority to start using AV1, please send this letter to the Director of Children's Services (or similar title) at your local authority, either by post or attached to an email.

Where text is green and in bold, please tailor your letter.

To find the contact details of your local Director of Children's Services, please visit and search <https://adcs.org.uk/contacts/directors-of-childrens-services#view2>

IMPORTANT: The following local authorities (listed below) already have acquired a number of AV1s, please **DO NOT** contact them. No Isolation can try and help you source an AV1 if you live in these areas:

- North Yorkshire
- Norfolk
- Somerset
- Dorset
- Staffordshire
- Essex
- Portsmouth
- Southend
- Gateshead
- Redbridge
- Newham
- Salford
- Trafford
- Manchester
- Hampshire
- Angus
- Devon
- Warwickshire
- Hertfordshire

Template Letter/Email

Dear **[Name]**,

Most children are back at school with their friends, but that is not the case for all. For thousands, life in isolation will not change for a variety of reasons.

My son / daughter / child **[name]**, **[date of birth e.g. 12th March 2007]**, is not able to return to school because **[reason]**.

I know you have a difficult job, however, I am writing because it is the statutory duty of **[insert your local authority]** to provide educational support to my child, and the many others who are forced to learn from home. 27 local education authorities use [No Isolation's AV1](#) as part of their children's services to ensure children are not left behind. Costing as little as £8 a day, AV1 could have an overwhelmingly positive impact on children in our area too.

For any child not able to attend school long-term, the loneliness and social isolation is often the hardest part. Beyond allowing my child to keep up with their education, unlike recorded lessons or video calling software, AV1 would ensure they have a social presence and can fully engage in their school life, access all their classes, and maintain social connections to prevent further social isolation.

I would be grateful if you could therefore let me know whether there are plans to start providing telepresence solutions, like AV1, for children who are absent from school long-term, and if not, whether it's possible to make one available for **[your child's name]**? I'd be happy to support the process by providing feedback on how this technology works and involving the school.

I look forward to hearing from you.

Many thanks,

[Your Name & Contact Details]