



SIGNATURE PROTECTION PLAN TERMS AND CONDITIONS

By you purchasing and paying for this plan, as further detailed in your sales order which forms part of this certificate, King and State Limited of Vista Building, Worthing, Christ Church, Barbados (hereinafter “K&S”), represent that materials and workmanship incorporated into the product (the “Product”) are covered by this service contract* (the “Plan”) to be free of defects in materials or workmanship that cause the Product to fail under normal domestic use within Canada during the protection period as set out in your sales order (the “Protection Period”).

*subject to the terms and limitations and exclusions set out in this certificate

SIGNATURE PROTECTION PLAN

Covered Products (“Product(s)”) will either be replaced or an in-store credit issued in an amount not to exceed the Product’s original purchase price, should the necessary parts be unavailable.

Benefits of the Plan include:

- Three (3) year total coverage
- **Full Circle™ Warranty**
- Transferrable ownership
- No deductible
- Credit in place of repair.
- Parts ordered and shipped directly from the manufacturer.

Three Year Protection Plan

Coverage of this Plan shall be inclusive of the Product’s manufacturer’s warranty period and shall offer coverage for a total of three (3) years.

This plan shall ensure that parts are provided to repair the defective Product. Should parts be unavailable, a credit not exceeding the original purchase price shall be issued.

Once a credit has been issued, the Plan will be fulfilled, and no further claims may be processed.

Deductible

This Plan does not have a deductible.

Transferability

This Plan is for the benefit of you but may be transferred to the new owner of the Product, free of charge. The transfer must be authorized by you, the original owner, by contacting K&S at customer@kingandstate.com.



SIGNATURE PROTECTION PLAN TERMS AND CONDITIONS

ARE YOU ELIGIBLE FOR COVERAGE:

In order to be eligible for coverage under this Plan, the Product must:

1. **Single Household Use:** Be utilized exclusively in a private, single-family residence for the personal use of the resident(s) within Canada in the manner for which it was intended (as specified in the manufacturer's warranty/owner's manual) except as described under General Exclusions.
2. **Manufacturer Maintenance:** All of the care and maintenance for the Product has been performed as specified in the Product manufacturer's warranty and/or owner's manual.
3. **Electrical Requirements:** you must use the proper electrical connections for your Product as specified by the manufacturer.

WHAT SHOULD YOU DO IF YOU HAVE AN ISSUE:

Product Functionality: If damage or breakdown of the Product is suspected, you should promptly take all reasonable precautions to protect against further damage. Call The Brick within 14 days to initiate a claim ("Claim") (see How to File a Claim below). You are required to return the Product to the original purchase location once a Claim has been commenced in order to validate the Claim and process any credit that may be provided based on the coverages in this certificate.

HOW TO FILE A CLAIM:

Contact K&S at 1-866-617-2015 or customercare@kingandstate.com

WHAT IS NOT COVERED (GENERAL EXCLUSIONS):

As related and applicable to the covered Product(s), this Plan does not cover any failure, damage, repairs or loss in connection with or resulting from:

- A pre-existing condition that occurred prior to the effective date of this Plan;
- Any Claim that has not been authorized by K&S;
- Any add-on accessories and/or peripherals that were purchased in addition to and/or separate from the covered Product;
- Any Product that has been confirmed by K&S' authorized service providers to have removed or altered serial numbers;
- Damage from an accident, or introduction of foreign objects into the Product;
- Unexpected events including, but not limited to: environmental conditions, exposure to weather conditions or perils of nature; collapse, explosion or collision of or with another object; fire, any kind of precipitation or humidity, dirt/sand, smoke, nuclear radiation, radioactive contamination, riot, war or hostile action;
- Coverage limits that are provided under any other insurance, warranty, guarantee and/or service agreement;



SIGNATURE PROTECTION PLAN TERMS AND CONDITIONS

- Abuse (meaning, the intentional treatment of the covered Product in a harmful, injurious, malicious or offensive manner which results in its damage and/or breakdown), neglect, negligence, misuse, intentional harm or malicious mischief of or to the covered Product;
- Theft, loss or mysterious disappearance, unforeseen disappearance or vandalism of or to the covered Product;
- Rust, corrosion, warping, bending, animal inhabitation or insect infestation;
- Operation outside the manufacturer operational or environmental specifications;
- Product upgrades;
- Any items that are consumer replaceable and designed to be replaced over time throughout the life of the covered Product; including, but not limited to: fuses, batteries, chargers, cases, and all adaptors and remote controls;
- Improper removal or installation of replaceable components, modules, parts or peripherals and/or installation of incorrect parts;
- Lack of adherence to manufacturer's recommended preventative maintenance or operation/storage of the covered Product
- Adjustment, manipulation, modification, removal or unauthorized repairs of any internal component/part of a Product;
- Impact damage from a drop or fall
- Use of harsh detergents that are inappropriate for the Product
- In home service technician or repair.

Incidental or Consequential Damages

In addition to that which is noted above, neither K&S nor The Brick will be liable for any property damage, liability, third party claims, incidental or consequential damages, resulting from or related to any Claim in relation to the covered Product (regardless of whether or not the Claim itself is considered to be covered under the terms and conditions of this Plan, and including that which results from a pre-existing condition known to you or any inherent Product flaws or any implied warranties of merchantability and fitness for a particular purpose prior to the purchase of this Plan).

Note: *You may cancel this Plan for a full refund within 30 days from the original purchase date, if no Claims have been paid.*