



## APPLIANCE & ELECTRONICS

### Features of extended warranty coverage

- Coverage starts immediately after Manufacturer Warranty expires
- Covers Parts and Labour
- In-Home Service (where available)
- No Lemon Guarantee
- Pro-rated Replacement Guarantee
- Nationwide Service Network
- Transferable
- No Deductibles



To request service during your King & State Extended Warranty period

email:

[customercare@kingandstate.com](mailto:customercare@kingandstate.com)

To request service during the 1st Year Manufacture Warranty period call:

**1-800-360-2742**





PLAN NO#:

# Protection Plus Plan

STORE #:	Invoice #:	Ext. Period Specified: <i>(Check one box)</i>	2 Yr	3 Yr	4 Yr	Other
PU/Delivery Date:	Plan Owner <i>(Customer Name)</i> :	If Other, please specify:				

**By you purchasing and paying for this Plan, as further detailed in your sales order which forms part of this certificate, King & State Limited of Vista Building, Worthing, Christ Church, Barbados (“K&S”), on and subject to the terms and the limitations and exclusions set out in this certificate, represents that materials and workmanship incorporated into the product (the “Product”) covered by this service contract (this “Plan”) is free of defects in materials or workmanship that cause the Product to fail under normal domestic use within Canada during the protection period as set out in your sales order (the “Protection Period”).**

**Terms of this Plan shall commence upon the expiration of the manufacturer’s warranty and shall stop at the end of the Protection Period.**

K&S agrees with you to repair or replace, at K&S’s option, the Product should it become inoperable due to a defect in material or workmanship during the Protection Period specified. Such defects will be repaired or replaced in accordance with the terms of the original manufacturer’s warranty during the Protection Period of this Plan without charge to you for parts and labour. This Plan expressly covers the working components for the Product and does not cover cosmetic components and discolouration, pitting or rust. K&S does not assume any obligation to replace parts, accessories or add-on items which by their nature are consumable, disposable, expendable or cosmetic, such as but not limited to, remote controls, shelves, handles, knobs, glass, and crisper bins.

This Plan applies only to the operation of the Product under conditions for which it was designed, and does not cover loss or damage resulting from external causes such as, but not limited to, defective or inadequate wiring, accidental and physical damage, outages as a result of public utility company action or inaction, fire, flood, windstorm, hail, lightning, earthquake, theft, misuse or abuse, or connection to other products not recommended for interconnection by the Product’s manufacturer. You shall perform all maintenance recommended by the manufacturer to maintain the Product in operating condition. **Loss or damage resulting from the failure to provide manufacturer recommended maintenance is not covered by this Plan.** In no event shall K&S be liable for consequential damages or delay in rendering service under this Plan, or loss of use during the Protection Period that the product is at the repair centre awaiting parts. Parts may be replaced with others of like kind and quality.

Technological advances may result in a replacement product with a lower selling price than the original Product. Pro-rated charges are calculated at a rate of 1% per month from the retail price paid for the product from the date of delivery. This Plan is fulfilled with respect to a Product when that Product has been replaced. Product replacement authorizations are

valid for 30 days only.

This Plan covers equipment purchased for home or personal use only and does not cover equipment used in professional, commercial, or business application.

If during the Protection Period, and as determined by K&S, the Product requires repair more than 3 times as a result of actual defects in materials or workmanship of the Product’s working components (excluding any cabinet, trim, knob, remote control, rechargeable battery, element, vacuum belt or consumable items such as bulbs and fuses, and excluding maintenance related cleaning, lubrication or adjustment), K&S will instruct the retailer to replace the Product.

Services may be carried out at an authorized depot or at your home, at K&S’s discretion. In the event of in-home service and you fail to keep an in-home service appointment, you will be responsible to pay the cost of such service call based on the prevailing rate within the industry. In-home service will be provided only where available. If service is unavailable in your area, transportation cost to and from the nearest authorized service agent is your responsibility.

K&S reserves the right to pay for repairs done through our authorized depots only. Unauthorized repairs may void this Plan. K&S reserves the right to inspect the Product from time to time.

This Plan is for the benefit of you, but may be transferred to a new owner of the Product, free of charge. The transfer of this Plan must be authorized by the original owner by contacting K&S at [customercare@kingandstate.com](mailto:customercare@kingandstate.com).

**Your neglect, abuse or misuse may void this Plan or prohibit you from some aspect of coverage.**

**IF NO DEFECT IS FOUND OR THE REPAIRS ARE DENIED BY K&S DUE TO AN UNWARRANTABLE ITEM, YOU ARE RESPONSIBLE FOR THE COSTS INCURRED.**

This Plan is between K&S and you. This Plan is sold by The Brick Warehouse LP, its franchisees, and United Furniture Warehouse, a division of The Brick Warehouse LP, as agents of K&S throughout Canada.