# PRO PHANTOM

Massage Chair User Manual PHANTOM PRO

\*\*Product images or content descriptions may change without prior notice due to product improvements.
\*\*Product images and content descriptions are provided to enhance understanding about the product.
\*\*Color of the product images may differ from the model selected by the customer.



### Introduction

Thank you for purchasing the [[PHANTOM PRO] massage chair.

Please read the Manual before installation in order to use your massage chair safely.

This product was designed for home use and is an appliance that may ease pain, particularly of the cervical vertebrae, or may serve as a complement to the treatment of carotid stenosis. It is not and must not be used as a medical device or medical equipment. Prior to using the appliance, users who are undergoing treatment of any kind must consult the doctor or specialist in charge of their treatment to ensure its compatibility with such treatment. Users should not use the appliance in place of appropriate medical equipment.

### **Product Features**



Pro Mode



PEMF



32 Auto massage modes



Calf massage



Help relief from pain in the cervical vertebrae



Airbag for muscle pain relief



Zero Wall



Auto Leg Adjust



Help relief from the pain of carotid stenosis



XD Massage



Zero Gravity



3-Step Sole Reflexology Rollers



Brain Massage



Mental Massage



Thigh Massage



Auto Body Scanning



Hand Acupressure Pad



Heat for additional pain relief



Anti-pinch sensor



Acupressure massage for feet

▲ WARNING - Do not install massage chair under direct sunlight or where high temperature fluctuations can occur.

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### **Safety Instructions**

This product was designed for home use and is an appliance that may ease pain, particularly of the cervical vertebrae, or may serve as a complement to the treatment of carotid stenosis. It is not and must not be used as a medical device or medical equipment. Prior to using the appliance, users who are undergoing treatment of any kind must consult the doctor or specialist in charge of their treatment to ensure its compatibility with such treatment. Users should not use the appliance in place of appropriate medical equipment.

# Before using, please carefully read the "Safety Instructions" section for proper installation and operation.

# Users with the following are not advised to use this device or should consult a medical professional before using this device.

#### Do not use if

- **01** Suffering from thrombosis, embolism, a serious or an acute form of varicose veins or when advised by a healthcare professional not to use this device.
- **02** Within the first trimester and the beginning of the third trimester of pregnancy.
- 03 Suffering from acute organ diseases or chronic heart illnesses.
- 04 Probable to experience seizure, stroke, or have any sensory illnesses or disorders.
- 05 Diagnosed with peripheral neuropathy due to diabetes.
- 06 Suffering from osteomyelitis or have concerns regarding osteomyelitis.

#### Please consult a medical professional before using if

- **01** User is pregnant or has probability of experiencing negative side effects after using device.
- 02 User shows signs of inflammation and experiences higher than normal body temperatures.
- 03 User suffers from skin disease, malignant tumors, or any skin related illnesses.
- 04 User is experiencing muscle loss due to various reasons.
- **05** User is currently being treated by a doctor or needs stable environment conditions.
- **06** Suffering from cervical sprains, herniated cervical discs, or any form of acute whiplash.
- 07 Suffering from severe osteoporosis.
- 08 Using a pacemaker or any implantable medical device.
- 09 Experiencing difficulty expressing or moving parts of the body.
- **10** User is experiencing any other health concerns.
- % Health concerns may occur if the precautions listed above are not followed.

#### **Heating Function Usage Reminders**

- 01 Skin irritation might occur if device is used repeatedly used without rest.
- 02 Do not let areas of the device that heat up come in direct contact with the skin.
- **03** Do not fall asleep with the heating function on.
- **04** Please supervise young children, seniors and medical patients when they are using this device.

### **Safety Instructions**

#### **Before Use**

- **01** Consult a doctor before using if suffering from a medical condition listed under the "not advised to use" section or if medical condition worsens after using device.
- 02 Refer to operation guide and review situations of negative side effects of using device.
- 03 Start massage at a low intensity and build up for safe operation practices.
- 04 Locate the "Pause" and "End" button in case of emergencies.
- 05 Check the time setting for each massage cycle.
- **06** Check for any damaged areas or tears in the cover where loose clothing, hair, or accessories may get caught and cause serious injury.
- 07 Do not connect or disconnect the power cord with wet hands.
- 08 Do not use the device if the body is still wet.
- 09 Check the power status of the device before using.

#### **During Use**

- **01** Stop using immediately if you experience any pain or discomfort and consult a doctor.
- 02 Do not let the heating unit or motor come in direct contact with bare skin.
- **03** Be aware of the time remaining for the massage cycle.
- 04 Do not use concurrently with another electronic device or heating pad.
- **05** Always leave the controller in an easily accessible place.
- 06 Do not let more than 2 people operate device concurrently.
- **07** Be aware of accessories worn on areas of the body getting massaged (hair accessories, necklaces, watches, and etc.).
- 08 Operate device for intended use and on intended areas of the body.
- **09** Do not pull aggressively on the controller cord.
- 10 Make sure parts of the body do not get caught in crevices of the device.
- **11** Be aware of individual's body temperature when using device, especially if individual falls asleep.
- 12 Wait for the device to stop moving before getting up from the device.
- **13** If user steps on the leg unit to get up from the device, the leg unit will beep.
- 14 Adjust speaker volumes before using the brain massage function.

#### **Side Effects**

#### Be aware of the following side effects which may occur during use.

- **01** Minor bruising, abrasions, scrapes and etc.
- **02** Soreness, tired muscles, and discomfort may occur due to overuse.
- 03 Skin diseases or burns.
- 04 Fractures, dislocated joints, etc.

### **Safety Instructions**

Carefully read the instructions for appropriate installation and use of the appliance.

#### **Precautions before use**



- **01** Do not use the appliance in a wet room
- 02 Avoid using the appliance in places that are very dusty or where rust is likely to form.
- **03** Do not use where the ambient temperature exceeds 40°C.
- 04 Do not install outdoors.
- 05 Do not use or locate close to a heat source.
- **06** Use and install in a place that is both appropriate and secure.
- 07 Use in a place that is appropriate, sufficiently spacious and adequately ventilated.
- 08 Do not attempt to dismantle the appliance. You might risk damaging or breaking the appliance.
- **09** Avoid using the appliance simultaneously with an electronic medical device.
- 10 Do not spill anything on the appliance in order not to damage it.
- 11 Do not place any heavy items on the appliance.
- 12 This product is designed for home use only. Do not use outside the home.
- **13** Be aware of the risk of pinching. Pay attention to the position of your limbs and keep pets and children away when adjusting the legs and when returning the armchair to its original position.

### A Precautions

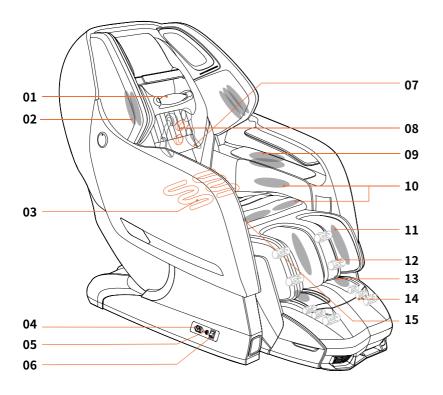
- **01** Do not install or repair the appliance without the help of a technician.
- **02** Do not use for any purposes other than those described in this manual.
- **03** Do not pull on or carry the appliance by the power cord.
- **04** The appliance must be connected to an earthed socket.
- **05** Check the condition of the power source before use.
- **06** Avoid using the appliance in places that are very dusty or where rust is likely to form.
- 07 Do not install this appliance where the power cannot easily be cut off.

### **Components and Descriptions**

#### Unpacking

This product is packaged in three separate boxes. Please check that you have received all necessary parts.

- Main Box : Backrest, Headrest, Shoulder Massage Unit, Seat Cushion, and Accessories (controller, cables and manual)
- Arm Unit
- Leg Unit



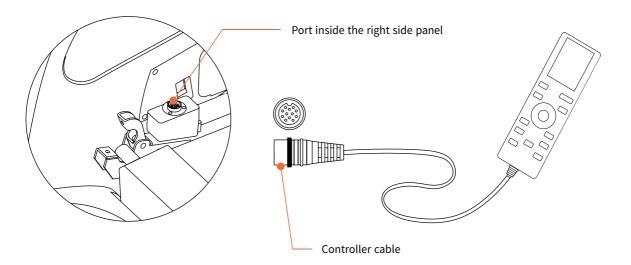
#### Exterior

01 Neck Module
02 Shoulder Airbags
<b>03</b> Back Heating Sheet
04 Power Socket
<b>05</b> Fuse
06 Power Switch
<b>07</b> Vibrating Module
<b>08</b> PEMF
<b>09</b> Arm Airbags10 Hip Airbags
<b>11</b> Leg Airbags
12 Calf Rollers
<b>13</b> Foot Airbags
14 Foot Rollers
15 Controller Pocket

### Installation

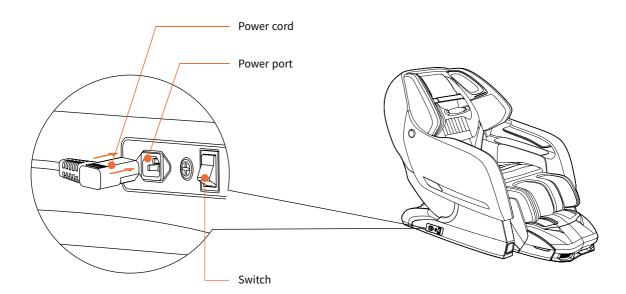
#### **Connecting the Controller**

Connect the controller cord with its port (located inside the right side panel).



#### **Connecting to Power Source**

Connect the power cable to its port (located on the lower right of the main body). After connecting, turn on the power switch (red switch).



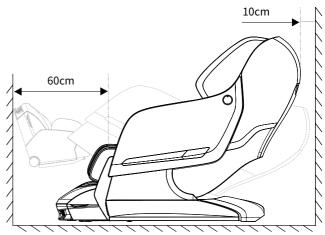
# Transporting/Installing

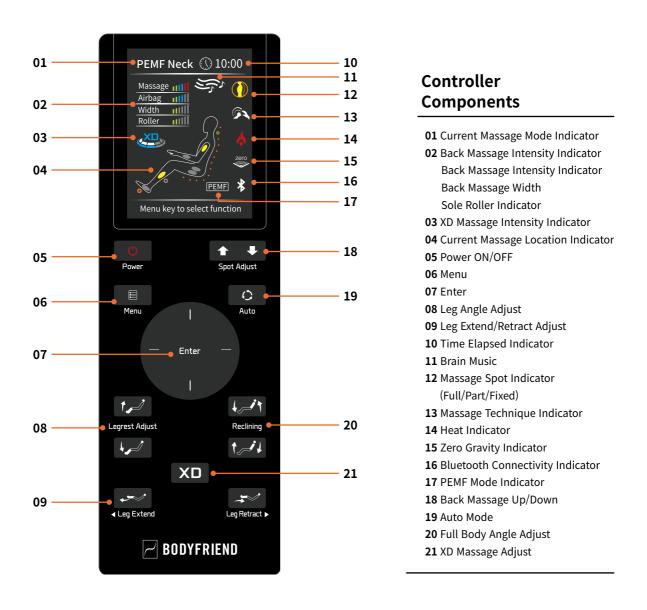
#### **Transportation and installation**

Allocate enough space before installing this device. Remove all miscellaneous objects around or in direct contact with the chair. Incline the chair and gently move it to the desired location.

% Do not drag and take precautions to not damage the floor. To avoid injury or damage to the device, we recommend two or more people when transporting.









This is Auto Slide Angle Adjust product. If you press POWER while using the product a message saying "Do you want to end" comes out. Please be careful with pets or children don't get caught in the slide part when it returns to its original position. In the event of a pinch accident, please press any button on the controller, which will stop the slide automatically and you can use it safely.

Ċ	Power	This button turns the chair on and off. If this button is pressed during operation, all movement will stop and all parts of the massage chair will return to their original resting position.
<b>† ↓</b>	Massage Location Up/Down	This button adjusts the location of the back massage balls. ※ For adjustment please select [Manual Mode] > [Spot Adjust] > [Fix] ※ You can adjust massage spot for shoulders during auto mode.
	Menu	This button causes the menu screen to appear if pressed during operation to allow the user to adjust the settings.
¢	Auto Mode	This button will quickly transition the massage mode to a different auto massage mode if pressed during operation.
I - Enter -	Enter	The arrow keys allow the user to navigate between screens on the controller. On the main screen, the [left/right] buttons control massage intensity levels and the[up/down] buttons control airbag intensity levels. Starting [Brain Massage] mode, [left/right] buttons allow the user can choose music or control music volume.
المحمد المحمول	Leg Rest Adjust	These buttons allow leg angles to be adjusted.
ا تحسر ا المحر ا	Reclining	These buttons adjust the recline angles for the body.
	Leg Extend Leg Retract	These buttons extend or retract the leg unit.
XD	XD Massage	Customized XD massage system allows the user to set the range for the roller heads to protrude along the contours of user's body. * Available only during manual mode.

### Method of use

#### How to Operate

**01** Plug the power cord into the power outlet.

**02** Turn on the main power switch.

**03** Turn on the power button on the controller.

**04** Select and run the desired mode on the controller.

05 Turn off the chair by pressing the power button on the controller after use.

**06** Turn off the power by pressing the main power switch.

#### Body Recognition - How to change the location of the massage module

(Auto mode) \* Please take the Neck Retractor off from your neck so that it does not touch your body.

- 01 Turn on the power, press Menu and select [Auto Mode].
- 02 If you select one of the [Auto Mode], automatic body scanning starts.
- **03** When the automatic body scanning is finished, the location arrow of the shoulder module is created.
- **04** Move the massage module location to the user's shoulder position with the massage spot [UP/DOWN] adjustment buttons.

#### How to use [Cervical Disk Treatment / Stenosis Treatment] mode

\* Please use the Neck Retractor by adjusting it to suit your neck position.

It relaxes muscles around the neck and back by using neck retractor. If used constantly and regularly, it will help to treat the cervical disk as well as relieve discomfort in the neck and back. When using it for the first time, it is important to find the right neck location as it's different for each person.

- **01** Center the neck retractor on back of the neck with the strap loose.
- 02 Use your second finger to center your neck in the neck rest.
- **03** Put the headstrap around the head and adjust to center of your forehead.
- **04** Naturally look forward and slightly tilt your head up.

#### 🕂 Discontinue use if you feel pain when injecting air

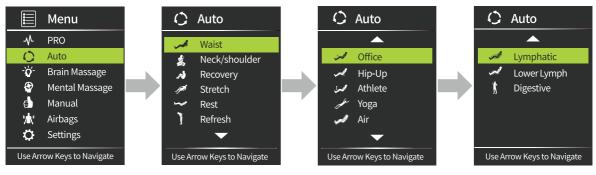
#### **Pro Mode**

Pro Mode > Select preferable mode. The massage will automatically start after Auto Body Scanning feature.



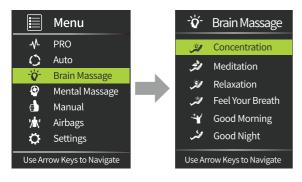
#### **Auto Mode**

Auto Mode > Select Auto Mode > Enter, The Auto Body Scanning feature allows for customized massages by locating where the user's shoulders are before the start of an Auto Mode.



#### **Brain Massage**

Brain massage > Select preferable mode. The massage will automatically start after Auto Body Scanning feature.



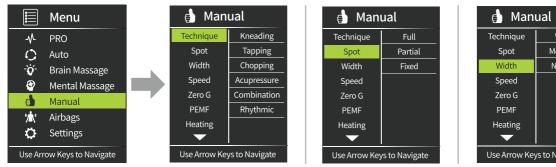
#### **Massage Mental**

Mental Massage > Select preferable mode. The massage will automatically start after Auto Body Scanning feature.



#### **Manual Mode**

Manual Mode > Select Preferred Settings. Massage will start according to the selected settings.



i Man	ual
Technique	1
Spot	2
Width	3
Speed	4
Zero G	5
PEMF	6
Heating	
Use Arrow Keys to Navigate	



Technique	Wide
Spot	Medium
Width	Narrow
Speed	
Zero G	
PEMF	
Heating	
<b>—</b>	
Use Arrow Key	/s to Navigate

💧 Man	uel
Technique	Strong
Spot	Light
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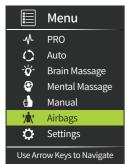


#### Airbags

Time

be adjusted)

Select the area of the body and intensity of the airbag massage. Select the preferred airbag massage through manual mode.



Massage modes time lengths can be

(Rest Mode is pre-set at 30 min and cannot

adjusted to 10min/20min/30min.







#### Language

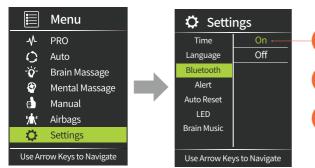
Change the language to English, French or Italian

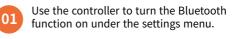
Menu **O** Settings Menu O Settings English Time ≁ Time PRO ≁ PRO Français Language 20min Language  $\mathbf{O}$ Auto Ô Auto Bluetooth Italiano Bluetooth 30min -`**Q**´-Brain Massage -`**Q**'-Brain Massage Alert Alert ۲ ۲ Mental Massage Mental Massage Auto Reset Auto Reset e e Manual Manual I FD I FD '**/**. '**/**.'' Airbags Airbags Brain Music Brain Music Settings Settings Ö Ö Use Arrow Keys to Navigate Use Arrow Keys to Navigate Use Arrow Keys to Navigate Use Arrow Keys to Navigate

#### Bluetooth

Sync personal mobile device with Bluetooth function to play music through the speakers while receiving a massage.

03



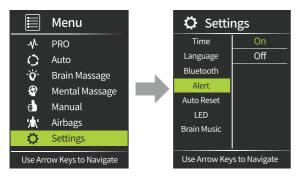


Turn Bluetooth ON on mobile device.

Search for the devices on your Android Phone or iphone. To connect Bluetooth, press pairing (connect) once the name of device is displayed.

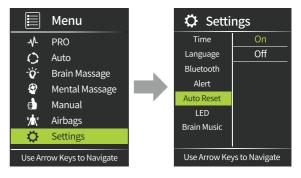
#### Alert

Function informing user of the end of the massage with a beep.



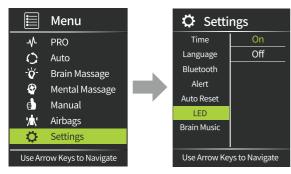
#### Auto Reset – Return to original position

The massage chair returns automatically to its original position at the end of the massage.



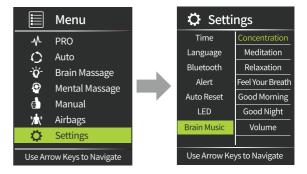
#### LED

You can turn [ON/OFF] the LED lights on the side panel.



#### Brain music

For each type of Brain Massage, you can select the music and volume.



### **Pro Mode**

#### Help to relieve pain in cervical vertebrae/carotid stenosis

Massage offering to help to relief from pain in the cervical vertebrae and carotid stenosis. Massage and stretching of the neck by retaining the C-shape of the neck.

Help relief from pain in the cervical vertebrae	This massage mode helps with stretching, using a cervical airbag and a massage airbag and module helps relieve pain in the cervical vertebrae.
Help relief from the pain of carotid stenosis	This massage mode offers a gentle neck massage and stretching and helps relieve the pain of carotid stenosis. This helps to reduce pressure on the nerves.

#### **PEMF neck/waist**

PEMF is widely used for pain relief in centres and hospitals in the United States. Recently, it has mainly been used in the field of well-being, rather than for medical purposes, and is also used to help improve sleep and recovery. This massage mode can help to relieve pain in the neck using pulsed electromagnetic fields.

PEMF neck	This massage mode can help to relieve pain in the neck using pulsed electromagnetic fields.
PEMF waist	This massage mode stimulates and helps to relieve pain at the base of the back, using pulsed electromagnetic fields.

#### **Thigh Massage**

Massage to relieve muscular pain by stimulating the thighs several times with the thigh and calf airbag.

Thigh Massage	The thigh airbag is used to stimulate the quadriceps and thigh muscles, and the calf and heel airbags intensify the massage.
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#### **Relaxation of the spine**

#### Back healing massage with stretching.

	This massage mode takes care of the base of the back by stretching and massage of the
<b>Relaxation of the</b>	vertebral column. To retain the C-shaped curve of the lumbar vertebrae, the massage
spine	module pushes the waist and stretches the pelvis and legs, whilst keeping the waist
	static.

※ PEMF(Pulsed Electromagnetic Field)

### **Auto Mode**

#### **Auto Mode**

Auto Mode > Select Auto Mode > Enter, The Auto Body Scanning feature allows for customized massages by locating where the user's shoulders are before the start of an Auto Mode.

Waist	Massage mode targeting the body's core to strengthen the waist and improve body posture.
Neck Shoulder	Acupressure massage & Tapping massage targeting neck and shoulders
Recovery	Massage mode concentrated on kneading the entire back for 30 min.
Stretch	Massage mode using tapping and kneading techniques while fully reclining the body at different angles to gently stretch the legs and body separately.
Rest	Thirty minute concentrated kneading for the entire back.
Refresh	Simultaneously uses kneading and tapping techniques on targeted shoulder area.
Office	Tapping and acupressure massage on the waist while reclining the body at different angles.
Hip-Up	Alternates acupressure and kneading on the hips and buttocks.
Athlete	Combination of tapping, kneading, and acupressure massage targeting the shoulders.
Yoga Mode	Spinal massage with stretching of the legs downwards whilst in a reclined position.
Air Mode	Comfortable, silent massage, only with Airbags.
Lymphatic	Pinpointed massage therapy to stimulate the Lymphatic system of arms and legs to drain toxins from the body.
Low Lymphatic	Alternates kneading and airbag massage techniques for the soles to eliminate feet swelling.
Digestive	Acupressure massage to facilitate digestion and improve circulation throughout the body.

Stretch, rest, hip-up, adolescent, yoga, digestive modes are program that automatically change the angle. You can adjust the angle of the whole body and legs by selecting "OK" in the [Angle Change] pop-up when you want to adjust massage angle manually.

\* Rest, Hip-up, Lymphatic, Lower Lymphatic, Digestive, Zero Gravity modes are not medical device functions.

### Brain / Mental Massage

#### **Brain Massage**

Select [Brain Massage] program > Select preferable mode. The massage will automatically start after Auto Body Scanning feature.

Concentration	Massage mode for those who experience reduced concentration levels due to reasons such as extended periods of studying or overwork.	
Meditation	Healing massage mode for those who experience high levels of stress in daily life.	
Relaxation	Massage mode for those who often experience muscle strain and mental fatigue.	
Feel Your Breath	Massage mode for those who have a hard time concentrating on work in daily life and easily get angry.	
Good Morning	<b>Good Morning</b> An energetic massage mode for those who have hard time waking up in th morning; Help activate brain functions after a sleep.	
Good Night	Massage mode for those who had a long day and want to take the edge off and get rid of heavy thoughts.	

#### Mental Massage

Select [Mental Massage] program > Select preferable mode. The massage will automatically start after Auto Body Scanning feature.

Heal Your Mind	Healing massage mode for those who regret about past actions and for those who feel depressed.
Full of Hope	Healing massage mode for those who feel anxiety and restlessness due to uncertainty.
Self-Esteem	A course that help you recover your self-esteem by comforting your mind when you feel small and heavy with worries.
Appreciation	This course helps you change your mood by ruminating on valuable things in your daily life.
Forgiveness	A course that offers forgiveness for yourself and comforts them through music.
Trauma	A course that provides peace of mind for those who have suffered from past memories

% Brain massage, mental massage modes are not medical device functions.

### Manual Mode

#### Massage Technique

Kneading	Massage technique when the massage balls gather and diverge kneading and relaxing	
	tensed back muscles.	
Tapping	Massage technique when the massage balls gently tap the body starting from the	
	shoulders downward deeply relaxing back and shoulder area.	
Chopping	Massage technique when the massage balls move up and down with quick-light taps	
	facilitating blood circulation.	
Acupressure	Massage technique when the massage balls move up and down delicately	
	acupuncturing tensed and tired muscles.	
Combination/ Rhythmic	Massage technique in combination with kneading and tapping moves at once	

#### Massage Spot

Full	Massages up and down all areas of the body.	
Partial	Massages up and down for a selected area of the body. Set the program for full body massage and then press [Partial] button to start Partial Massage.	
Fixed	Massage targets a specific area of the body. Set the program for Fixed massage mode and then press [Up & Down] Button to adjust massage spot.	

#### Massage Width

Back massage module width can be adjusted to be narrow, medium, or wide. \* Not adjustable during kneading, combination and rhythmic modes

#### **Massage Speed**

Back massage speed can be adjusted if you select preferable massage intensity. You can also adjust angle for back and legs to experience even more effective massage. \*\* Massage intensity cannot be adjusted during acupressure mode.

#### **Zero Gravity**

Press [Menu] to select > [Manual Mode] program > Zero Gravity > Level The zero gravity mode is activated at the selected angle.

# **XD PEMF Module Description**

# Bodyfriend's unique PEMF electromagnetic generator and XD module combination system

- 1. It provides massage that relieve the muscle pain through a PEMF electromagnetic generator that moves along the spinal line (neck-back-waist-pelvis/cervical spine-thoracic spine-lumbar spine) We provide massage to relieve muscle pain.
- 2. Effect by generating a magnetic field in the form of a pulse rather than a fixed magnetic field (muscle pain relief)

% XD(eXtreme Dimension)

#### 6-Level XD module that the user can choose

It provides massage along the the skeleton of the muscles in the neck, shoulder, and trapezius muscles by scanning user's body.

- The massage module comes down from top to bottom and senses the load to accurately recognize the shoulder and adjusts the shoulder position in real time during operation.
- Massage intensity that changes elastically according to the user's load
- Massage system to provide sophisticated and gentle massage
- Select the desired stimulus intensity by adjusting up to 6 levels selected by the user



### **Product Maintenance**

#### $\triangle$ After use, please follow the instructions below.

- **01** Unplug this product from the power outlet immediately after using the product.
- **02** When the product is not in use, put a cover on it to protect it from dust.
- **03** Do not plug or unplug the power cord with wet hands.
- **04** The use of cleaners other than leather-only cleaners can cause damage to the leather.
- **03** Contamination by chemicals, lotions, sweat, hair gel, and hair oil can shorten the life of the leather.

#### **Leather Parts**

#### 01 Wipe with a soft dry cloth

- % If there is any contamination, wipe off the contaminated area with a leather cleaner.
- \* Do not use strong chemicals such as thinner, alcohol, or benzene as they may deteriorate the product.





#### **Plastic Parts**

- **01** Wipe the plastic area with a cloth soaked in a mild detergent and then thoroughly wrung out.
- **02** Wipe the plastic part with a cloth dampened in plain water.
- **03** Let the product air dry.

#### **Fabric Parts**

- **01** Wipe the fabric sheet with a cloth soaked in a mild detergent and has been thoroughly wrung out.
- **02** Wipe the fabric sheet with a cloth dampened in plain water.
- **03** Let the product air dry.

% If you use a scrubber or brush, it may damage the product.

※ Please be careful as there is a risk of discoloration or contamination if you wipe it with a colored cloth.



# **Product Specifications**

Model	BFR-M8030	
Environmental conditions during use	Temperature: +5°C ~ +40°C Humidity: 15 ~ 90% (without condensation) Atmospheric pressure: 700 hpa ~ 1060 hpa	
Storage and transport conditions	Temperature: -20°C ~ +60°C Humidity: 15 ~ 90% (without condensation) Atmospheric pressure: 700 hpa ~ 1060 hpa	
Nominal voltage	220Va.c. / 60 Hz / 1.8A	
Electricity consumption	326VA	
Product Weight	151kg	
Massage chair dimension	Upright 158.6 cm X 86.5 cm X 121.8 cm Reclined 195cm X 86.5 cm X 96 cm	
Flux density	400 gauss ±20% max	
Air pressure	280mmHg ±20%	
Recline angles	of the chair: 115°- 150°±5° of the leg-rest: 0°- 90°±5°	
Bluetooth	frequencies (emission/reception) 2402 MHz to 2480 MHz	

### Troubleshooting

If you encounter minor malfunctions or errors, please refer below before contacting Customer Support.

Problem	Causes	Solutions
	Power button on controller was not pressed.	Press the Power button to turn controller on.
	Auto Mode was not selected.	Press Enter to select an Auto mode.
Massage chair	Power cord is not properly plugged in.	Properly plug power cord into socket.
does not operate.	Dead power cord.	Please contact Customer Support.
	Burnt fuse.	Replace with the provided fuse
	Electronic circuitry problem.	Please contact Customer Support.
Beeping during activation	Machine noises occur.	Not a problem. Machines generate noise.
In case of heights of massage ball in the right and left are different	The heights of the massage balls are different in 0.8inch structurally.	It taps alternately in a mechanical structure so it is normal.
The controller does not turn on.	Bad cable contact	Check the controller cable connection.
Noises get louder during use.	May occur after extended hours of operation.	Turn off machine for 30 min.
	Worn out after years of use.	Please contact Customer Support.
Machine suddenly stops	Accidentally pressed the OFF button.	Press the Power to restart the machine.
during massage.	Massage time has finished.	Restart machine after 30 min.
Back motor and leg angle	Check for any stuck objects.	Remove stuck objects.
motor does not operate.	Excessive pressure applied.	Turn off machine for 30 min.
Does not go back to original resting state.	Aggressive use. Wrong button operation	Please contact Customer Support. Press the power button twice and select [OK]
Controller overheating.	Overuse.	Restart machine after 30 min.
Power cord and controller	Excessive use.	Restart machine after 30 min.
cord overheating.	Other miscellaneous causes.	Please contact Customer Support.
	Air hose disconnected.	Connect the connecting hose
Airbags do not activate.	Air related power cord disconnected.	Please contact Customer Support.
Anti-trap sensor screen appears during operation OR it stops by sensing pinching.	Not a malfunction	After placing the leg in the leg massage unit, click the [OK] button. Then press the Full Body and Leg Angle button.
In case leg massage unit does not return after it is stretched.	Damaged heel sensor	If it keeps happening, please contact the customer support.
If the left and right arm air massage activates in turn.	Not a malfunction	Left/right rotation is normal due to air function
Noise occurs during leg and back angle operation	Excessive use	Use it after 30 minutes break. If it still occurs, please contact the customer support.
Disconnection when using Bluetooth	Not a malfunction	Slight interruption occurs due to the surrounding environment and radio waves
External noise occurs during shoulder air massage operation.	Not a malfunction	As it is a sound generated by force applied to the exterior, it sounds natural during operation.

### Memo

### Memo

### Memo



Product name Model Manufacturer Imported by Manual number Massage chair BFR-M8030 Shanghai Rongtai Health Technology Co., Ltd. / Chine BODYFRIEND Europe 201014

