### ONE K ACCIDENT REPLACEMENT POLICY

## IMPORTANT NOTICE: HELMETS INVOLVED IN ACCIDENTS SHOULD BE REPLACED AND NOT WORN AGAIN!

If your ONE K helmet is ever in an accident within the replacement period, return it to us for replacement at the costs listed below.

# PLEASE DO NOT RIDE IN THE HELMET AGAIN IF IT WAS INVOLVED IN AN ACCIDENT! RETURN IT FOR A REPLACEMENT.

IMPORTANT: Helmets involved in an accident should not be worn again. Please cut off the harness to ensure no one uses it again and properly dispose of it.

#### HOW TO REPLACE YOUR HELMET

The following replacement policy is in effect for ONE K Helmets **purchased in the United States (international customers must contact the store where the helmet was purchased)**. English Riding Supply will replace your helmet involved in an accident for up to 3 years after purchase for a cost listed below:

471208	\$167.48	Plus \$5.00 S&H = \$172.98
471143	\$109.98	Plus \$5.00 S&H = \$114.98
471045	\$149.98	Plus \$5.00 S&H = \$154.98

#### **INSTRUCTIONS**

#### To receive a replacement helmet please follow the instructions listed below:

- 1. Fill out the Return Authorization Form and return with your helmet <u>R/A Form</u>. If you cannot print the accident form please call 1-866-569-1600 and we will send one to you. Or contact your retailer for a form.
- 2. Return the damaged helmet freight pre-paid.
- 3. Return a copy of your dated sales receipt
- 4. Include a signed and dated letter describing the accident in as much detail as possible.
- 5. Provide us with your contact name, address, email address & phone number. **SOMEONE MUST BE AVAILABLE AT THAT ADDRESS TO SIGN FOR YOUR HELMET.**
- 6. A check, or money order made out to English Riding Supply, or credit card information for payment as indicated above. Send to address below.