



Water Treatment Guide

Your spa or hot tub is an investment in relaxation. Follow these simple steps for maximum enjoyment.

Safety Tips

Note: Always read the owner's manual prior to first use. As with any new piece of equipment, your hot tub should be properly supervised for safe use.

Pregnant women, persons with heart disease, diabetes, high or low blood pressure, or any serious illness, and persons with any doubt should not enter a spa or hot tub without prior consultation with their doctor.

There is a distinction between warm water and hot. The maximum safe temperature for bathers is 40°C (104°F).

Fifteen minutes per soak is the recommended time at 40°C (104°F).

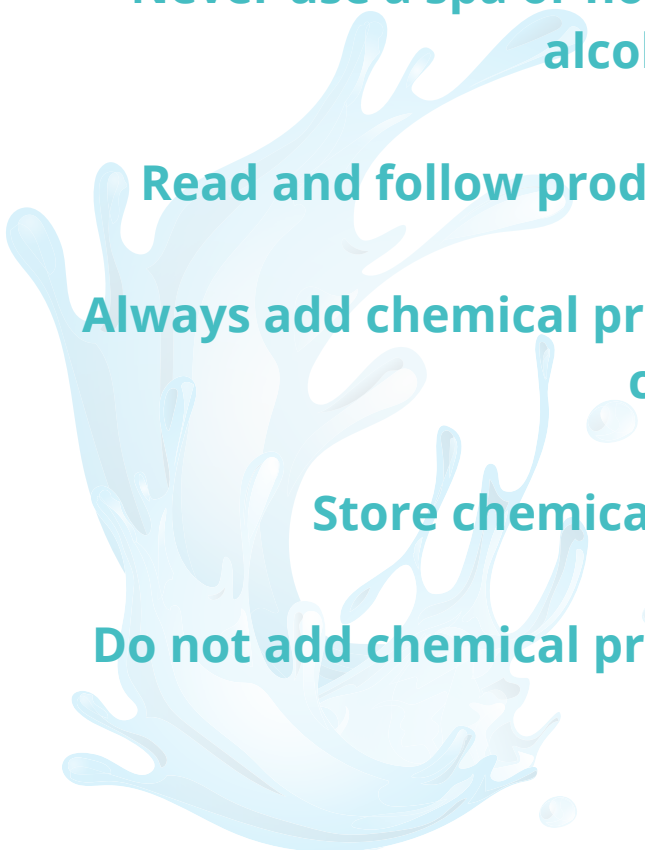
Never use a spa or hot tub if under the influence of alcohol or drugs.

Read and follow product label directions carefully.

Always add chemical products to water, never water to chemical.

Store chemicals in cool, dry storage.

Do not add chemical products when bathers are in the spa.



Quality Water Treatment Products

We offer a complete line of products to support all of our water treatment options. Softub Canada offers Sanitizers, Oxidizers, Balancers, and Accessories, all formulated for maximum performance and value.

As a family of quality products, the products work superbly on their own or in spas that use pre-installed devices, such as ozonators.

OZONE: An alternative to traditional chemicals such as bromine & chlorine. A powerful oxidizer & disinfectant for your spa water.

What your Spa Needs

CIRCULATION

Run your spa's circulation system every day. Check your Softub Owner's manual to determine how long your spa's circulation system should run.

FILTRATION

A filter that is operating properly helps keep the water clear by capturing the hair, oils, and cosmetics that wash off when people use the spa. When the filter is dirty or clogged, all this debris remains in the water.

Most spas have a cartridge filter. Check your owner's manual for detailed information on how to remove the filter for cleaning. Typically, you should clean your filter with Aqua Finesse Filter tablets every 4 - 6 weeks.

Use Spa Clear weekly (see website). Some particles of debris are microscopic and too small for the filter to catch. It will help join these tiny particles together, allowing the filter to collect them and keep the water clear.

CLEANING

If left unchecked, contaminants such as dirt, oil, and even bacteria can accumulate at the waterline, much like a bathtub ring. Regular cleaning of the spa preserves the surfaces so the whole spa environment looks and feels better.

Use a skimmer net to remove floating debris.

WATER TREATMENT

Our products provide numerous benefits. When used as recommended, they will:

- Make the water clean, safe, and feel comfortable.
- Kill bacteria, which can multiply rapidly in a spa due to warm water.
- Protect spa surfaces from stains caused by metals that are often dissolved in water.
- Protect spa equipment from scale caused by calcium deposits. Scale can accumulate on spa surfaces and inside filters and heaters, greatly reducing their effectiveness.
- Maintain an adequate sanitizer level at all times to kill bacteria.

TESTING

There are two (2) primary components that affect spa water quality; Sanitizer and pH. When both are within their recommended ranges your water is comfortable, clean, and clear.

Your sanitizers and "shock" products work efficiently and your spa surfaces and equipment are protected when water is tested regularly.

YOUR SPA CONTAINS

Softub 300 (6 person) = 1137 liters

Softub 220 (4 person) = 833 liters

Softub 140 (2 person) = 530 liters

Note: Always read product labels before use.

Start-Up Procedures (“Fresh Fill”)

1. Test and if necessary, adjust using Alka Rise to bring Total Alkalinity to be in the range of 80-120 ppm

NOTE: Alkalinity works as a buffer to help keep pH in the correct range. Many times after adjusting Alkalinity to the correct level, the pH will fall into the correct range

2. Ensure Alkalinity is in the correct range and if necessary adjust pH to 7.2 - 7.8 as per instructions on the test strip bottle.

3. Add preferred sanitizer (chlorine or bromine granules) to bring sanitizer to the correct level. 3.0 - 5.0 ppm for spas.

Maintain an adequate sanitizer level at all times to kill bacteria.

To establish an initial sanitizer reading, add your preferred choice of sanitizer products (Chlorine or Bromine granules).

Fill your hot tub and balance water per water treatment booklet guidelines. Add 1 teaspoon of dichlor (chlorinating granules) to spa per 250 gallons (approx. 1000 liters) Note: 1tsp = 1/4 ounce = 7 grams. After adding chlorinating granules, leave the lid open with air control open and jets running for at least 30 minutes.

ALWAYS Use test strips or a reliable test kit to check sanitizer levels often.

NOTE: Do not over sanitize. It can void your warranty and cause issues to your Softub liner.



ALWAYS LEAVE COVER IN OPEN POSITION FOR ATLEAST 15-30 MINUTES WHEN ADDING WATER TREATMENT PRODUCTS



Tips & Tricks

Use Spa Shock granules (see website) on a weekly basis to destroy foreign contaminants. Spa shock also helps use less sanitizer when used properly.

NOTE: Even if your spa is equipped with an ozone generator, you still need Sanitizer Granules and Spa Shock products. Sanitizers provide the continuous, reliable protection you need. Ozone supports your water treatment by adding oxygen (O₃) to the water which helps your sanitizer work more efficiently.

Maintain proper water balance by using your testing strips often. This will help protect your spa equipment and ensure comfortable water.

Maintain the Alkalinity between 80-120 ppm.
Always adjust Alkalinity prior to adjusting.

Maintain the pH between 7.2 - 7.8. In this range, bathers are comfortable, the spa surface and equipment are protected, and the sanitizers perform efficiently.

Upon Refilling

- Test and adjust Total Alkalinity to be in the range of 80-120 ppm.
- Adjust pH if required, to 7.2 - 7.8 as per instructions on the bottle.
- Add Chlorine or Bromine granules to bring sanitizer to the correct level.
- Make sure the filter is clean and installed properly.

WEEKLY

- Test and adjust Total Alkalinity to be in the range of 80-120 ppm
- Adjust pH if required to 7.2 - 7.8 as per instructions on the bottle.
- Add preferred Sanitizer granules to adjust spa water levels.

MONTHLY

- Test and adjust Total Alkalinity to be in the range of 80-120 ppm
- Adjust pH if required to 7.2 - 7.8 as per instructions on the bottle.
- Add preferred Sanitizer granules to adjust spa water levels.
- Remove the filter and rinse with clean water, reinstall into Softub



Softub Water Treatment Products



Chlor-Aid (100% Sanitizer)

Fast dissolving chlorine disinfectant that provides long-lasting control of bacteria and algae in spa water.



Brominating Granules (52% Sanitizer)

Quick dissolving treatment that controls bacteria and algae in spa water.



Spa -Shock

Maintains crystal clear spa water. Destroys foreign contaminants that sanitizer can not.



pH Booster

Raises pH levels to prevent overall damage



pH Reducer

Decreases pH levels. Use when pH level is to high. High pH level leads to scale formation and cloudy water.



Alka-Rise

Increases Alkalinity in spa water.



Test Strips

Serves as a guide to help with spa water levels. Use these daily.



Whirl Pool Rinse

Degreases and removes harmful build up and slime from spas plumping internal plumbing system

****Full list of water treatment products can be found and purchased on our website****

Draining and Refilling

How often you drain and re-fill your spa depends on how often you use it. This is a normal part of spa maintenance. Over time, the water absorbs and dissolves minerals, chemicals, and other soluble material; the typical time period is 3-4 months. The cleaner you are entering your Softub, the longer your water will last.

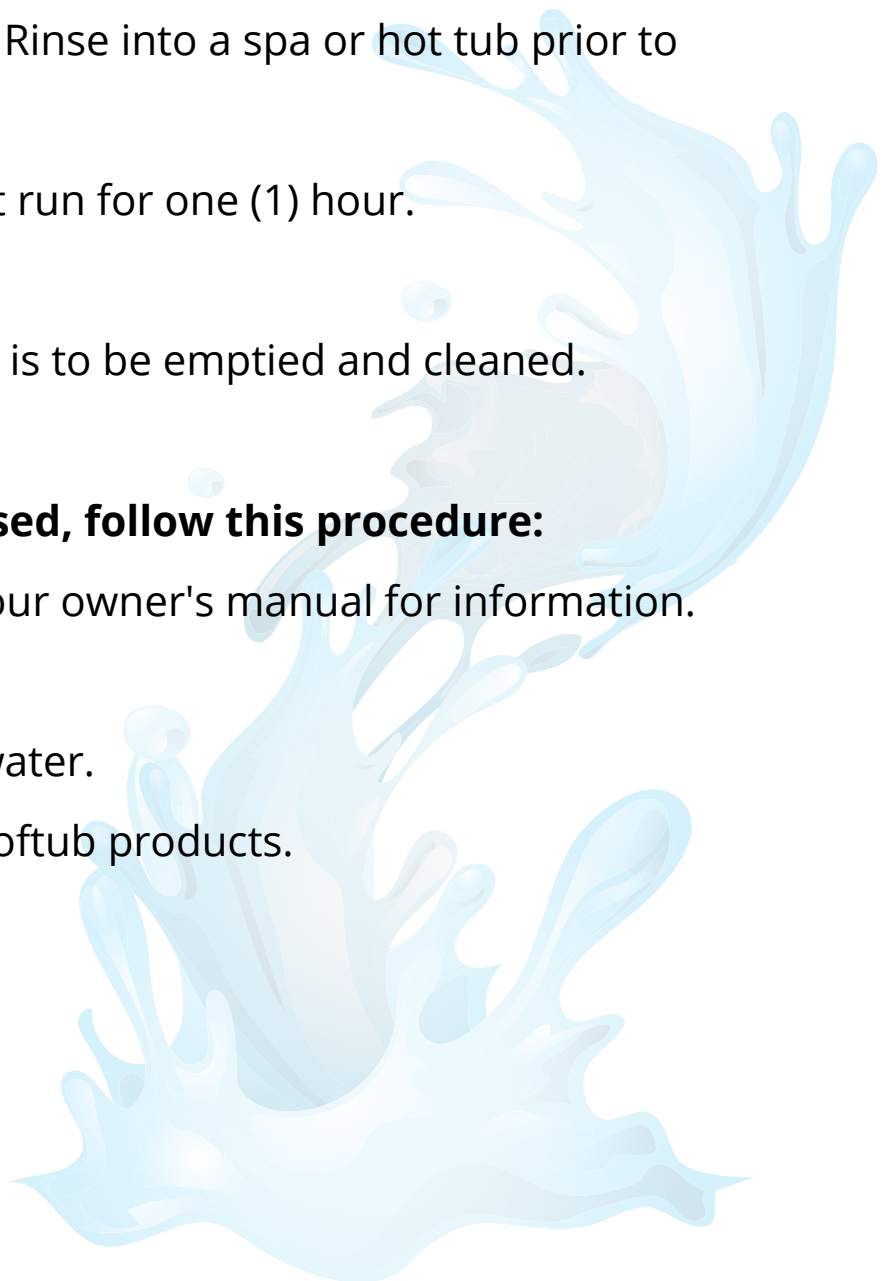
NOTE: Use Whirlpool Rinse each time you empty your Softub to ensure your plumbing is clean upon refilling.

If Whirlpool Rinse is used, follow this procedure:

1. Remove filter cartridge.
2. Pour 250 ml of Whirlpool Rinse into a spa or hot tub prior to draining.
3. Turn the pump on and let run for one (1) hour.
4. Drain Spa.
5. Repeat each time the spa is to be emptied and cleaned.

If Whirlpool Rinse is NOT used, follow this procedure:

1. Drain the water. Check your owner's manual for information.
2. Clean the spa surfaces.
3. Refill the spa with fresh water.
4. Add the recommended Softub products.



Nature 2 Spa Recipe

Water Treatment Products Required

1. Nature2 Purifier Cartridge
2. Non-chlorine oxidizer (Spa Shock) (potassium peroxy mono sulfate) (MPS)
3. Nature2 Spa Test Strips or Test kits (pH, total alkalinity)
4. Alkalinity Increaser
5. pH Increaser/Decreaser
6. Chlorinating Granules(Dichlor)

****Important****

The Nature2 Spa Purifier is not to be used with products containing bromine, sodium bromide, or biguanides. If these products are being used, be sure to drain and refill the spa with fresh water.



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