



## - Return Form -

**Return Policy:**

- The item(s) must be returned to the address below **within 30 DAYS** of the order date.
- The item(s) must be sent with its original packaging, packing slip, and completed return form.

Optima Life Japan, Inc. DBA PHITEN will **ONLY ACCEPT RETURNS, NO EXCHANGE. The desired product must be re-ordered.** Only re-sellable items will be accepted. Once the item is accepted, a refund transaction will be made within 7 to 14 days of receiving the item. The shipping and handling cost will not be refunded. Ship returns via your preferred carrier. We strongly recommend using a carrier that provides a tracking number or proof of delivery receipt. Optima Life Japan, Inc. DBA PHITEN cannot be held responsible if a package is lost or stolen and we will not issue refunds if there is no record of receipt and proof of delivery cannot be supplied. Optima Life Japan, Inc. reserves the right to refuse any return claims. The decision will be of sole discretion of Optima Life Japan, Inc. DBA PHITEN and will be decided when the product is received. For any questions about our return policy, please call us at (888) 774-4836 [Mon.-Fri. 9am-6pm PST].

**Please fill out the following:**

Name: \_\_\_\_\_ Invoice/Packing Slip #: \_\_\_\_\_

Address \_\_\_\_\_ Order Date: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Return to:**  
 Optima Life Japan, Inc.  
 DBA PHITEN  
 Attn: Return Dept  
 1820 W Carson St  
 Suite 201  
 Torrance CA 90501

<b>Reason for return:</b>	
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Please comply with the terms of this guideline by signing at the bottom before sending this sheet.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date