ALLETT LTD WARRANTY GENERAL TERMS

Please read this document carefully and ensure you understand the terms and conditions of the Allett Ltd warranty as Allett Ltd will not accept warranty claims outside of these conditions.

A. General Provisions.

Allett Ltd provides a wide range of walk behind cylinder mowers and lawn care accessories which Allett Ltd provides the warranties below to the original purchaser of all its products against defective materials and workmanship. Our British built range of Home and Sports products are manufactured in our factory in Staffordshire to the highest quality standards and Allett Ltd will repair or replace at its option, any parts covered under the warranty which are found to be defective in material or workmanship during the applicable period of warranty.

The warranty service must be performed by an authorised Allett Ltd Dealer or Repair Centre, both of which will use only new or remanufactured parts or components supplied and approved by Allett Ltd. A full list of the Allett Ltd Dealer network is available on the Allett Ltd website (allett.co.uk) The warranty service will be performed without charge to the purchaser for labour and / or parts.

The purchaser will be responsible however for any service visit and / or transportation of the product to and from the Allett Ltd Dealer or Service Centre's place of business, for any premium charged for overtime labour requested by the purchaser, and for any maintenance service and / or maintenance items not directly related to any defect covered under the warranty.

This warranty is not transferable and is not valid on second hand products or parts.

B. What is covered by the Allett Ltd 'home' and 'sports' General Warranty Terms.

The definitions of Home and Sports for the purpose of our warranties is as set out. Home use (purchased by an individual named person and used at the home of a singular family and singular property up to the maximum size of lawn area as defined below). Sports or professional use is defined as any other user including but not exclusive to multiple domestic dwellings, sporting facilities, business premises, hire or rental, or any other use outside of a single domestic premises.

Allett Ltd product except for engines, batteries and battery chargers are warranted for the number of months or operating hours whichever occurs first as set out below. Providing they are used up to the maximum areas as set out below that they were intended or designed for, and that the product has been maintained and serviced by an Allett Ltd approved or competent person in accordance with the operator's guide of service intervals supplied with the product and updated from time to time on the Allett Ltd website. If the product is not serviced in line with Allett Ltd guidelines the warranty will automatically expire 12 months or 500 hours after the product's most recent service whilst still in the warranty period.

Warranty period for Allett Ltd product is as set out below.

Home Product	Home User	Sports User	Max Area Designed For
Classic 14L	24 Months	3 Months	Up to 300m2
Classic 17L	24 Months	3 Months	Up to 600m2
Liberty 30	24 Months	3 Months	Up to 150m2
Liberty 35	24 Months	3 Months	Up to 300m2
Liberty 43	24 Months	3 Months	Up to 600m2
Cambridge 43	24 Months	3 Months	Up to 600m2
Kensington 14	24 Months	3 Months	Up to 400m2
Kensington 17	24 Months	3 Months	Up to 700m2
Kensington 20	24 Months	3 Months	Up to 900m2
Stirling 43	24 Months	3 Months	Up to 700m2
Stirling 51	24 Months	3 Months	Up to 900m2
Stirling 51 Sport	24 Months	12 Months*	Up to 1400m2
Buckingham 20	24 Months	12 Months	Up to 900m2
Buckingham 24	24 Months	12 Months	Up to 1,400m2
Buckingham 30	24 Months	12 Months	Up to 3,000m2
Westminster 20	24 Months	12 Months	Up to 900m2
Accessories	12 Months	3 Months	As per Mower

*Stirling 51 Sport, sports user warranty only applies to amateur sports grounds for all other users outside of the home user the warranty period is 3 months.

Sports Product	Sports user	Home user
Shaver 20	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Shaver 24	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Tournament 20	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Tournament 24	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Buffalo 20	24 Months / 1,500 Hours	48 Months / 1.500 Hours
Buffalo 24	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Buffalo 27	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Buffalo 34	24 Months / 1,500 Hours	48 Months / 1,500 Hours
C20	24 Months / 1,500 Hours	48 Months / 1,500 Hours
C24	24 Months / 1,500 Hours	48 Months / 1,500 Hours
C27	24 Months / 1,500 Hours	48 Months / 1,500 Hours
C34	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Regal 36	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Regal 42	24 Months / 1,500 Hours	48 Months / 1,500 Hours
Uplift 86	24 Months / 1,500 Hours	48 Months / 1,500 Hours
C27 Electric	24 Months / 1,500 Hours	36 Months / 1,500 Hours
C34 Electric	24 Months / 1,500 Hours	36 Months / 1,500 Hours
Uplift 86 Electric	24 Months / 1,500 Hours	36 Months / 1,500 Hours

The warranty covers defective materials or workmanship. The warranty does not cover any depreciation or failure caused by normal wear, lack of proper maintenance, use it was not intended or application, misuse, lack of proper protection during storage or accidental damage.

C. Items not covered under this warranty.

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This warranty does not cover the following.

- 1. Items which fail due to normal wear, such as but not exclusive to belts, bearings, transmissions and electrical motors or components which we expect to wear and warrant for 12 months on home product and 12 months or 500 hours whichever is sooner on sports product.
- 2. Repairs or attempted repairs by anyone other than an authorised Allett Dealer, Repair Centre or competent person.
- 3. Failure to follow the fuelling and lubrication instructions and requirements. Please consult the operator's manual for details including:
 - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more than 15% MTBE.
 - Failure to drain the fuel system prior to any period of non-use over 1 month.
 - Improper Fuel.
- 4. Repairs or adjustments due to the following
 - Contaminants in the fuel system.
 - Failure to preform the required maintenance and / or adjustments.
 - Cylinder or blade striking object or incorrect adjustment.
 - Improper starting procedures.
- 5. Product failures resulting from the use of modified or unapproved accessories or non-genuine Allett Ltd parts.
- 6. Failures caused by outside influence, including but not exclusive to weather, storage practises, contamination, rodent attack or the use of unapproved lubricants, additives or chemicals.
- 7. Paint durability on moving parts or parts which are ground contacting are not included in this warranty such as but not exclusive to rear rollers, cylinders etc, the expectancy is that the paint will start to wear off these components immediately on use.
- 8. Consumables used during normal maintenance or parts such as fuel, lubricants, oil changes, cable / linkage adjustments, spark plugs, air filters, belts, blade sharpening or wear / accidental damaged blades, and brake / clutch adjustments are not covered under this warranty unless accompanied by evidence satisfactory to Allett Ltd of a manufacturing defect and certainly not after the parts are due for scheduled replacement by scheduled routine maintenance.
- 9. Warranty on engine parts or performance is covered by the engine manufacturer's separate warranty and should be handled by the engine manufacturer's representative. The engine manufacturer's warranty can be found in the engine manufacturer operator's manual included with the new product.

- 10. Warranty on batteries and battery chargers is covered by their manufacturer and reference should be made to the relevant manufacturer's webpage for their separate warranty returns procedure and respective dealer networks.
- 11. Any alteration of the original design or specification of the product without Allett Ltd Technical Department's written consent or use of non-original Allett Ltd specification parts will void the warranty on all areas of the product the modification or parts affect.
- 12. Using the product for any purpose or area for which it was not intended including mowing areas above the maximum size the product was specified in Allett Ltd.'s endurance testing.

D. Shipping of product.

Damage during transport is the responsibility of the carrier and as such prior to signing the carrier's delivery note and consequent hand-over the condition of the whole consignment should be checked to ensure that it is being received in good condition. If it is not, you will need to reject the goods at that point. If damage is found after delivery both evidence in writing with photos of the damage must be submitted to the Allett Ltd Dealer within 3 days of receipt for the reseller to make a claim against the carrier. Neither Allett Ltd nor our authorised Dealers will accept claims for damage caused due to freight outside of this period.

If Allett Ltd agree to replace or refund a product, the product must be returned to the authorised Allett Ltd Dealer from where the product was purchased including its original packaging and all accessories and documentation. Any items missing will be deducted from the refund at their current retail price.

E. Securing warranty service.

For the purpose of the warranty an Authorised Allett Ltd Dealer is obligated under an agreement with Allett Ltd to sell and or repair and service Allett Ltd product. To secure warranty service, the purchaser must: -

- 1. Report the product defect to an Authorised Allett Ltd Dealer and request a repair within the applicable warranty period.
- 2. Present proof of purchase including purchase date or date of delivery to the purchaser. This must include the serial number and description of the product, the purchasers complete name and delivery address and the date of purchase and delivery.
- 3. The purchaser must provide a detailed description of the fault.

F. Consequential Damages.

Neither the Authorised Allett Ltd Dealer nor Allett Ltd shall be liable in any event or manner whatsoever for incidental or consequential damages or injuries including but not limited to loss of profits, rental or substitute equipment or other commercial loss.

This warranty gives the purchaser specific legal rights and are in addition to any statutory rights to which you may be entitled. Your statutory rights are not affected by this warranty.