

MANUFACTURER'S WARRANTY

Swiftform Products Ltd (Trading as "SwiftDry Clotheslines NZ") provides the following warranty in relation to its Clothes Lines products ("Product").

Subject to the exclusions below, SwiftDry Clotheslines NZ warrants:

- For 12 months from date of purchase: the repair or replacement, in its discretion, of any Product that fails to operate correctly due to faulty workmanship or defective materials. The "materials" includes the plastic components and cord.
- For 20 years from date of purchase: the repair or replacement, in its discretion, of any part of the structural frame that is broken or distorted as a direct result of rust. The "structural frame" comprises the circular, square or rectangular hollow steel, or Flat Bar associated with the main construction or frame of the product.

WARRANTY CLAIMS

To make a warranty claim, please contact your place of purchase or your local Distributor with details of the alleged defect and your original receipt as proof of purchase. Where it is deemed necessary, SwiftDry Clotheslines NZ will arrange for the inspection of your Product.

You must bear the cost of making the Warranty claim including shipping for inspection if deemed necessary. SwiftDry Clotheslines NZ will bear the cost of repairing or replacing defective Product (including freight or postage of replacement Product).

WARRANTY EXCLUSIONS

SwiftDry Clotheslines NZ's Products are suitable for air drying purposes only. The Warranty does not cover:

- Defects caused through abuse or misuse.
- Incorrect adjustments or unauthorised repairs.
- Defects caused by incorrect installation.
- Product damage or deterioration due to abnormal environmental conditions including storm damage, fire, wind, humidity, pressure, stress and similar.
- Powder coat deterioration caused by exposure to sea air where the Product is installed in coastal areas.
- Defects caused through normal wear and tear.
- Defects caused through the installation or use of a clothesline cover or sunshade.

SPARE PARTS

SwiftDry Clotheslines NZ maintains stock of spare parts for a reasonable period of time. Spare parts may not be available for the entire duration of this Warranty.

SwiftDry Clotheslines NZ reserves the right to repair or replace defective Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

LIMITATIONS

SwiftDry Clotheslines NZ makes no express warranties or representations other than as set out in this warranty. The repair or replacement of the Product or part of the Product is the absolute limit of SwiftDry Clotheslines NZ's liability under this express warranty.