#### DOGGO BIKE™ TRAILER ASSEMBLY INSTRUCTIONS ©



ТМ

# **DOGGO BIKE** BIKE TRAILER/STROLLER





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## **DOGGO BIKE PARTS**

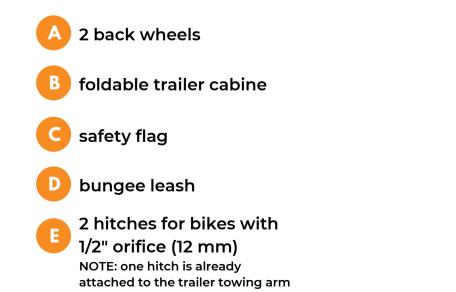






**TRAILER KIT** 

### **STROLLER KIT**



brake mechanism
allen key
hand bar
front wheel
front wheel support

D







#### BIKE TRAILER MODE

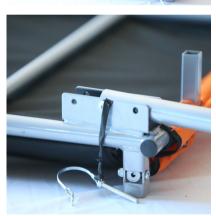




#### POSITIONING THE TOWING ARM

Unclip and remove the metal pin from the towing arm under the trailer.

Pivot the arm so it is positioned frontwards.





Insert the metal pin in the correct orifice and clip it to secure the towing arm in place.





### UNFOLDING THE TRAILER

Unfold the trailer cabine and lift the metal bar inside.

Push the end of the bar so it sits into the receiving piece.

Secure the bar in place by inserting and clipping the metal pin.

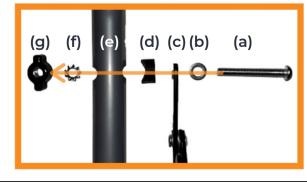








Order of insertion screws (a), flat washers (b), brake (c), plastic washers (d), trailer structure (e), antivibration washer (f) and plastic-wing nut (g)



03

#### INSTALLING THE BRAKE

Insert screws (a) and flat washer (b) in the order shown below and into the brake (c). Make sure the braking rod (rugged rod) faces up.

Secure the screws in place with your fingers and flip the mechanism around.

Insert the plastic washers(d) with their flat-side facing the brake.

Secure the washers in place with your fingers and align the entire mechanism with the orifices on the left side of the trailer (e) frame.

Insert the screws in the orifices on the frame. The blue handle should be beside the cabine and the brake rod pointing outwards

> Fix the entire mechanism by inserting the anti-vibration washers (f) and screwing the plastic-wing nuts (g). Use a screw driver to securely tighten the mechanism.

NOTE : With regular use and vibration, please tighten the screws from time to time.









#### 04 INSERTING BACK WHEELS

Insert the wheel axle into the orifice in the suspension system.

Press the metal button on the bar behind the suspension while inserting the wheel axle fully.

Pull on the wheel to make sure it is secure in place.

Repeat this process for the other back wheel.



#### 05

#### INSTALLING THE HITCH FOR BIKES

#### **OPTION 1:** Nutted bike axles

Remove the wheel nut from the left rear wheel of your bike. Insert the hitch for bikes so that the coupler-pin faces out and points backwards. Screw and tighten the nut back in place.

#### **OPTION 2:** Quick release

Release your quick-release skewer from the rear wheel of your bike. Insert it into the hitch for bikes so that the coupler pin faces out and points backwards. Reinsert the quick-release skewer into your wheel and fix it in place.

Alternative methods may exist depending on your bike. Some bikes require 5/8"orifice hitch (15 mm) - sold separately. Bikes with a thru-axle require an adapter to receive a hitch. Contact a bike shop for help.



#### COUPLING THE TRAILER TO A BIKE

Connect the towing arm to the hitch that was previously installed.

Start by removing the metal pin in the coupling piece on the end of the towing arm. Attach the arm to hitch on the bike. Secure it by inserting and clipping the metal pin.

The safety strap should be secured around the bike frame and clipped to the towing arm.



### INSERTING THE SAFETY FLAG

07

Simply connect both halves of the flagpole together. Then insert the assembled flagpole into the pocket on the left side of the trailer.





### 08 ATTACHING THE BUNGEE LEASH

Simply attach the bungee leash to one of the four metal loops (D-rings) inside the cabine of the trailer (the loops are in upper-side, lower-side, left and right, at the back of the internal frame).

Once your dog is inside the trailer and the back mesh is closed, attach the other end of the leash to you dog's harness or collar (it is preferable to use a harness).

Adjust the bungee leash length so that you dog keeps all paws inside.

NOTE : For the best possible experience with your dog, make sure to check out our educational instructions before allowing them into the trailer. Visit our website <u>www.doggo.bike</u>





#### STROLLER / JOGGER MODE





Use the included allen key to unscrew and release the top plastic cap on the front wheel fork.

Keep aside the screw, the rounded plastic cap and the metal washer.

Pull and twist the knob to the 'unlock' position in the wheel support.

Hold the support so that the side with the plastic cap faces down.

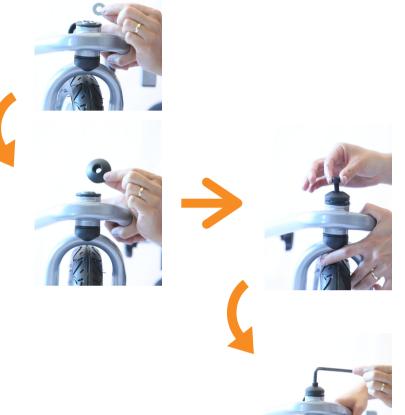
hollow side

plastic cap side

Insert the wheel fork in the support.







Reposition the washer, the rounded plastic cap and the screw.

Use the allen key to tighten the screw securely in place

#### 02 PLACING THE FRONT WHEEL

Loosen the two back knobs on the front wheel support then slide the support onto the front of the trailer.

Tighten the knobs to secure the front wheel support in place.







#### 03 LOCK AND UNLOCK FRONT WHEEL ROTATION

To unlock the front wheel rotation, turn the "LOCK/UNLOCK" button a full-turn until it clicks into place in the position "UNLOCK".

To lock the rotation again, place the wheel perfectly in the forward direction, then pull the "LOCK/UNLOCK" button and turn it to the "LOCK" position.

#### 04 INSTALLING THE HAND BAR

Insert the handlebar into the trailer.

Compress the metal pins to slide the bar to its lock position.





# **CARE & STORAGE**

#### 01 CLEANING

- Clean the fabric with mild soap or detergent and warm water.
- Use a nylon bristle brush to remove difficult stains.
- Do not clean with bleach or abrasive chemicals.
- If needed, the cushioned mat can be washed in a hand-cycle with cold water and mild soap. Do not use fabric softener or bleach. Tumble-dry in low heat.

#### 02 STORING

- Wipe the trailer dry before storing it.
- Never store the trailer wet or humid to avoir mould growth.
- Store in a dry and well-ventilated area.
- Avoid storing in direct sunlight.
- The trailer can be stored folded or unfolded.

#### 03 MAINTENANCE

To minimise squeaks, reduce moisture and protect the mechanism:

- Lubricate the suspension system
- Lubricate the wheel axle
- Lubricate the retaining spring for the wheel (under the trailer)

### **TERMS OF SERVICE**

#### 01 PRODUCT INFORMATION

Doggo Bike Inc. offers its Doggo Bike<sup>™</sup> products under the terms, conditions and notices as follows. The following terms and conditions apply to all sales and uses. Review them carefully. These terms and conditions include limited warranties and disclaimers of liabilities. Keeping, using or allowing use of Doggo Bike's products indicates your agreement to these terms. If you do not wish to agree to these terms, you have 30 days from the date of purchase to return the **unused** product in its original box.

#### 02 TERMS OF USE

All Doggo Bike<sup>™</sup> products are offered to you conditioned upon your acceptance without modification of the terms, conditions, and notices contained herein.

#### 03 SAFETY

- Firmly secure all nuts, screws, and knobs before use.
- Reconfirm that all nuts, screws, and knobs are secure after every use.
- Do not load more than 100lb or 45kg on this trailer.
- Do not modify the trailer or attach additional loads.
- The maximum allowed speed of the trailer is 20 kilometers per hour or 12 miles per hour.
- Do not use the trailer on rocky, dangerous or closed roads.
- Check the air pressure of the tires before every use. Inflate tires if the pressure is below the indicated value written on the tire.
- Make sure that all parts of the trailer are properly attached before every use.
- Do not ride on train tracks, streetcar tracks, tram tracks, or any kind of tracks.
- Be aware of vehicles on the road at all times.
- Slow down and always control your speeds on turns and slopes.
- If any parts are missing, broken, damaged, or worn, stop using this item until repairs are made and/or factory replacement parts are installed.
- Do not use this item in a way inconsistent with the manufacturer's instructions as this could void the product warranty.

# **TERMS OF SERVICE**

#### 04 WARNING

Be aware that this trailer can tip over and cause damage to the trailer and/or possible serious injury.

The following, but not limited to, can cause the trailer to tip over:

- Colliding with a road obstruction or vehicles.
- Taking turns over the recommended speed or at an unsafe speed for the context.
- Sudden swerving.
- Banked turns.
- Improper wheel installation or a loose attachment.
- Improper air pressure in the tires.

Be aware that because of the trailer's weight, it will take additional time for you to start and stop while on a bicycle. Make sure to factor in additional time when crossing streets or paths.

- The trailer may only be pulled by a fit and capable adult who has experience riding a bicycle.
- The adult must have sound judgement, good eyesight and hearing, and enough strength to pull the trailer.
- Do not cycle or walk with headphones or other distractions. You must be able to hear the surrounding noises.
- Do not pull the trailer with a motorized vehicle.
- Do not use the trailer on all terrain-vehicle paths/tracks or on uneven ground, water, sand, gravel, snow, ice, oil, or other slippery surfaces.
- Take extra care if you choose to use this trailer in wet, rainy, snowy or freezing conditions.
- Avoid using this trailer at night or in dark conditions. If you chose to use the trailer at night, wear reflective clothing and use bright headlights/taillights.
- Make sure that the wheels are properly maintained.
- Do not replace the tires with high-pressure tires.
- Always use the safety flag to increase your visibility to drivers and other cyclists.
- Always follow road traffic laws and local bicycling regulations when using this trailer.

#### 05 ASSUMPTION OF RISK & LIABILITY

Doggo Bike expressly disclaims any and all liability for personal injury, property damage or loss, whether direct, indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of its products.

By buying, installing, using or allowing the use of any Doggo Bike product, you understand and agree that the product is NOT designed or manufactured for use by persons or any animal or pet aside from a household dog or cat. The total weight in the product must be less than 100lb or 45kg. Your supervision is required when the product is in use by pets. You fully accept the possibility and risk that the pet may not always use the product safely or at all, and thus is susceptible to incur injury. You also accept the possibility and risk of injury should the pet not use the product safely or in the manner intended. It is your responsibility to manage how many pets use the product at a time. In no event shall Doggo Bike's liability exceed the value of the product sold.

The products sold by Doggo Bike must be inspected before use to ensure it has not been damaged in shipment. If damaged, do not use the product and immediately contact Doggo Bike's customer service team at info@doggo.bike.

### **WARRANTY & RETURNS**

#### 01 PRODUCT WARRANTY & RETURN INFORMATION

The Doggo Bike<sup>™</sup> includes a **30-day money back warranty** as well as **one year limited guarantee**.

You will have 30-day return authorization starting at the time of receiving your full original payment for products returned **unused**.

The money back warranty is conditional and only applicable if the returned product is not damaged nor bearing **any sign of use and wear**, as well as it is in its original product packaging and all accessories from its original shipment are included. All returned items will receive a refund back to the original payment method, minus a 50\$ processing and restocking fee. A shipping fee will also be retained, the amount will be in accordance to regular courier charges and will vary depending on the sender address.

Please **do not ship back** a product without first contacting Doggo Bike, as the product **will not be accepted back** to our fulfillment center without a specific RA (Return Authorization) number on the box. If you would like to initiate a return, start by reaching out to Doggo Bike's customer service team at info@doggo.bike. Once the return request is accepted, you will be provided with a custom RA number to place on the outside of the box. Refunds or replacements will be processed within 15 business days upon reception, inspection and acceptance of the returned product by Doggo Bike's customer service team.

All returns must be shipped back to the address provided with the RA number at the customer's expense. If the reason for return is a result of an error by Doggo Bike then you will be provided free of charge with a prepaid shipping label via email. This will be evaluated on a case-by-case basis. Boxes for return shipping will not be provided by Doggo Bike, and it is the customer's responsibility to use the original shipping box.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by Doggo Bike and verified as such. All damages to items are the customer's responsibility until the item has been received by and acknowledged by Doggo Bike as undamaged.



# Bring your dog along !

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