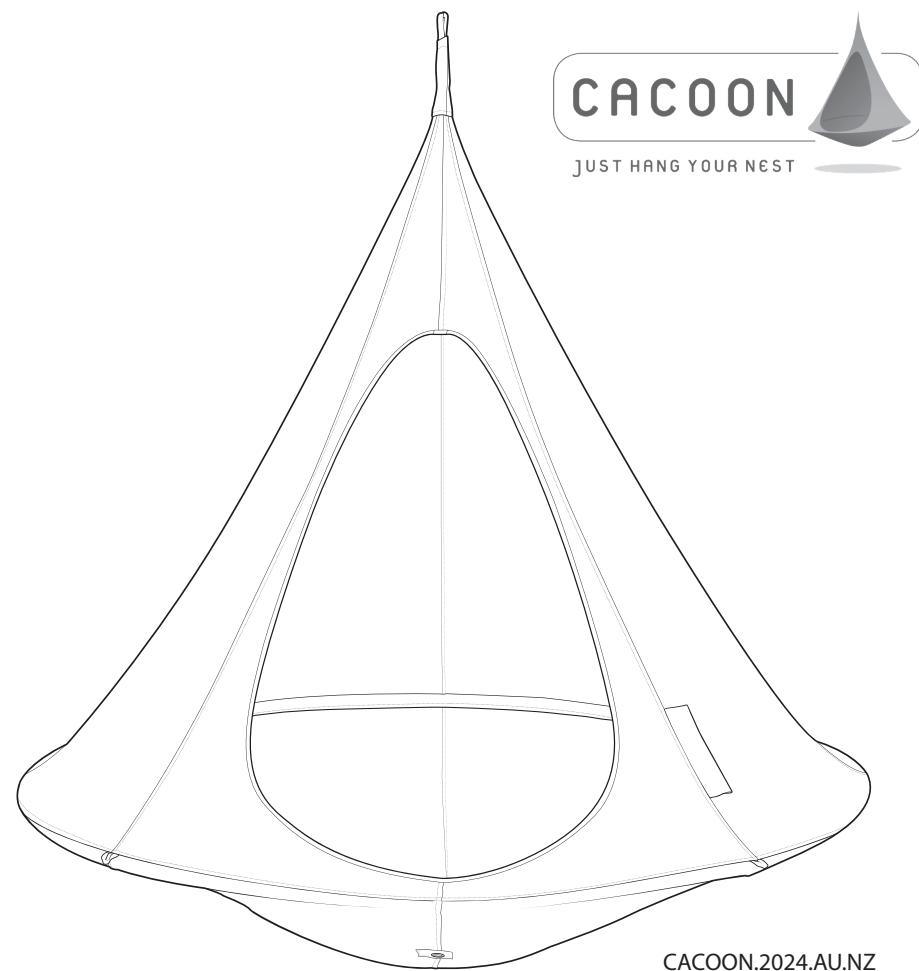




ASSEMBLY INSTRUCTIONS:  
**CACOON HANGING CHAIR**  
(Bebo · Single · Double)

**CACB · CACS · CACD**

IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY



CACOON.2024.AU.NZ

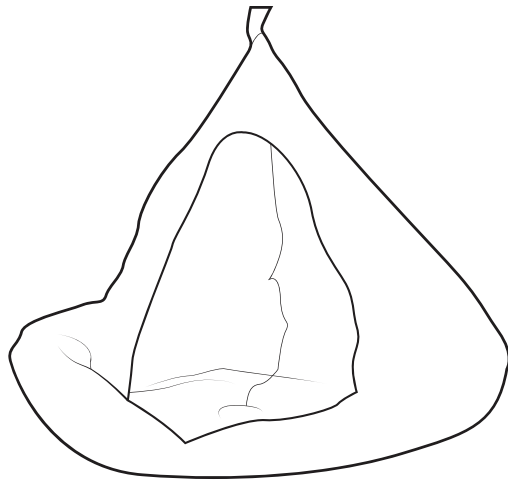


Vivere Outdoor Pty Ltd.  
[www.vivere.com.au](http://www.vivere.com.au)  
Vivere New Zealand Limited  
[www.vivere.co.nz](http://www.vivere.co.nz)



Vivere Outdoor Pty Ltd. · Vivere New Zealand Limited  
[www.vivere.com.au](http://www.vivere.com.au) · [www.vivere.co.nz](http://www.vivere.co.nz)

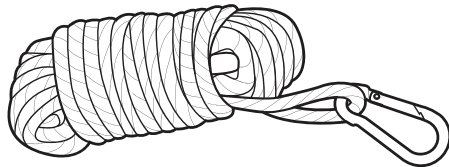
1 x (A)



8 x (B)



1 x (C)



Ensure all parts are accounted for before proceeding with assembly.

**Hanging Directions:**

Ideal space needed to hang the Cacoon:

- Bebo Cacoon: 99 inch headroom | 75 inch<sup>2</sup> footprint
- Single Cacoon: 107 inch headroom | 89 inch<sup>2</sup> footprint
- Double Cacoon: 110 inch headroom | 100 inch<sup>2</sup> footprint

This product is intended for a maximum of:

- Bebo Cacoon: 220 lbs
- Single Cacoon: 440 lbs
- Double Cacoon: 440 lbs

Do not exceed weight capacity.

**Warnings:**

Hang the Cacoon just above ground level when fully laden; set the height of the ring from the ground to the height of a standard seat (~25 inches). Do not stand in or on the product.

Only assemble on a clean, level surface. Ensure a suitable knot is used to tie off hanging ropes to a strong hanging point. Always tether the Cacoon when in use.

Keep small parts out of reach of children.

Inspect the Cacoon and hanging system regularly.

Do not use the product if parts are missing, damaged, or worn.

Do not allow the Cacoon to swing into a vertical surface; this can cause the fabric to wear, voiding the limited warranty. Never twist or spin in the Cacoon.

It is the customer's responsibility to ensure the Cacoon is hung from a safe and durable hanging structure; the hanging point must be able to withstand the same weight rating as the Cacoon (440 lbs). Never use the Cacoon if it is hung from a structure or hanging device that is not safe for use. Please consult an engineer if you are unclear about the load bearing potential of a given post or beam to be used.

**Before Assembling:**

Unwrap all packaging materials

Ensure all parts listed are accounted for.

Ensure there is plenty of space, a clean, dry area for assembly, and all necessary tools are at hand.

**How to Use:**

Sit down in the Cacoon as if sitting in a standard chair, shift body weight to sit comfortably

The tilt in the Cacoon is by design, as it keeps one's head above their core. If one wants to be level, sit further back in the Cacoon.

To exit, put both feet firmly on the ground outside the Cacoon and stand up as if standing from a chair.

Never use the ring-edge as a step. Never step in or out of the Cacoon one foot at a time.

**Care Instructions:**

To clean wipe with a clean, damp cloth.

Wash the Cacoon fabric at a maximum of 30°C/86°F with natural detergent. Do not use solvent based cleaners as they can bleach or damage the product.

Re-assemble the Cacoon with the ring inserted and hang to dry. Do not dry without the ring in place. Do not tumble dry. Do not iron.

Never use scourers, abrasives, or chemical cleaners. Never use a pressure hose to wash the product.

Please be advised: Mold is not a warranty issue, but a climate issue.

To prevent airborne mildew, mold, and bacteria use an anti-mold and bacteria treatment which allows mold to be washed off, and is safe and non-toxic. If mold has been allowed to take hold, it is possible to clean the unwashed fabric, but staining may occur.

We recommend washing the Cacoon and, when possible, take it down when not in use.

During inclement weather and winter months the product is to be stored in a cool, dry place. Before storage, ensure the product is clean and dry, If water pools inside the Cacoon, you must tilt the Cacoon to let the water out (some will drain through the hole in the bottom of the Cacoon).

Fading/UV bleaching is not covered under warranty.



Scan to view Assembly Video

<https://www.youtube.com/watch?v=zTPu1f7Ad0&feature=youtu.be>



Vivere Outdoor Pty. Ltd.  
www.vivere.com.au

Vivere New Zealand Limited  
www.vivere.co.nz

Tel: 61 409 918 108  
customerserviceaud@vivereltd.com

### TERMS, CONDITIONS, and WARRANTY

#### Limited One Year Warranty

Vivere Ltd. ("Vivere") warrants that for a period of one (1) year from the date of original retail purchase, this product will be free from defects in material and workmanship. Vivere, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. Retailers selling Vivere products do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

#### What This Warranty Does Not Cover

This warranty does not cover discoloration of product, damaged caused by mildew, mold or any external source. It does not cover normal wear of parts, or damage resulting from any of the following: negligent use or misuse of the product, commercial use of the product, use contrary to the assembly instructions, repair or alteration by anyone unless the service was authorized by Vivere. Further, the damage warranty does not cover acts of God, such as: fire, flood, hurricanes, tornadoes and any form of precipitation: (i.e., rain, snow, hail). Warranty void if damage to the product results from the use of a part other than a genuine Vivere part.

#### How to Obtain Warranty Service

Your product must be under warranty in order to obtain warranty service. If your product is defective and is within your warranty period, call us at +61 409 918 108 or email us at: customerserviceaud@vivereltd.com in order to receive a return authorization. Do not return product to Vivere without authorization. You will be directed to attach a tag to the product that includes your name, address, mobile telephone number and description of the problem. Include a copy of the original sales receipt. Carefully package the product and send insured by carrier of your choice prepaid to the warehouse address as directed by the Vivere Team.

For Products Purchased in  
**AUSTRALIA** contact:  
Vivere Outdoor Pty. Ltd.

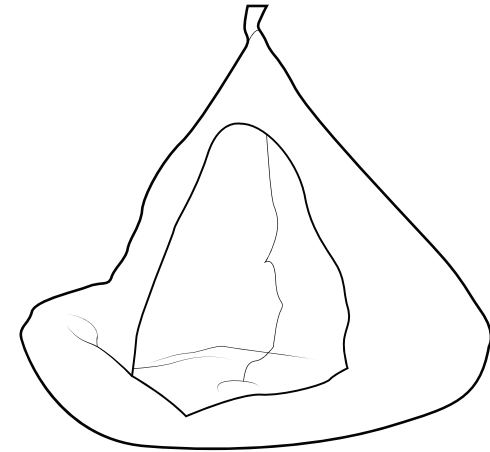
For Products Purchased in  
**NEW ZEALAND** contact:  
Vivere New Zealand Limited

- 1. Take Photos:** Take photos of the defective product(s)/part(s), clearly illustrating the problem area to support your claim.
- 2. Attach Proof of Purchase:** Provide the original proof of purchase/sales receipt. Scan or provide a photo of the proof of purchase and submit it with your claim along with your full address, phone number, and a description of the issue.
- 3. Submit via Email:** Email your claim to customerserviceaud@vivereltd.com
- 4. Response:** A Vivere representative will correspond with you to resolve your claim as quickly as possible.

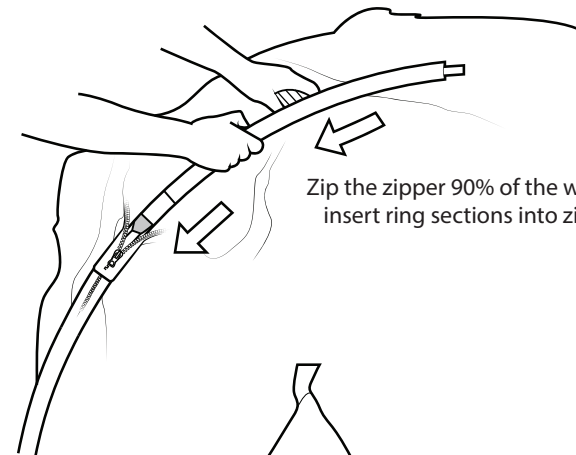
Thank-you for your interest in our products and we hope Vivere can inspire your outdoor living.  
Warmest Regards,

Jason Stoter, President, Vivere Limited

1

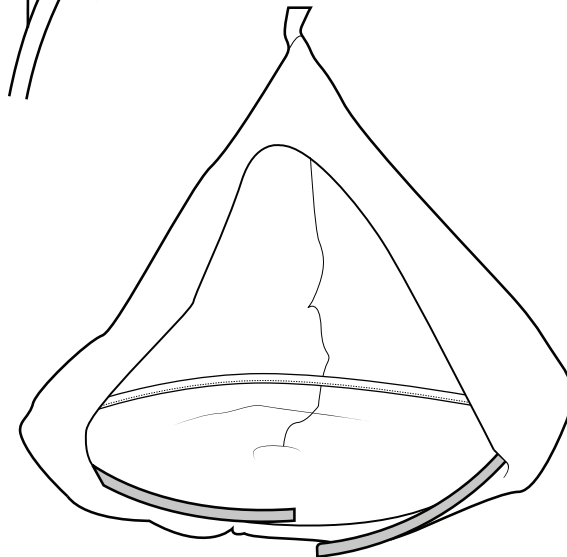


2

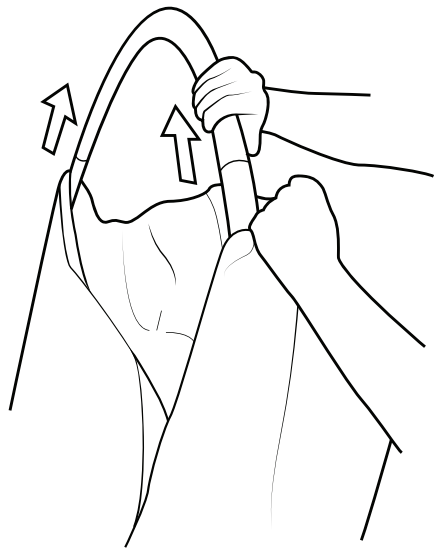


Zip the zipper 90% of the way. Connect and insert ring sections into zippered sleeve.

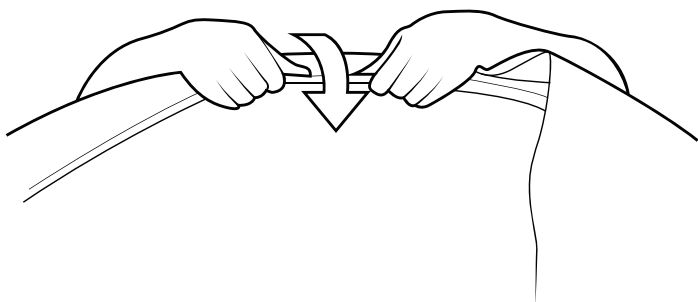
3



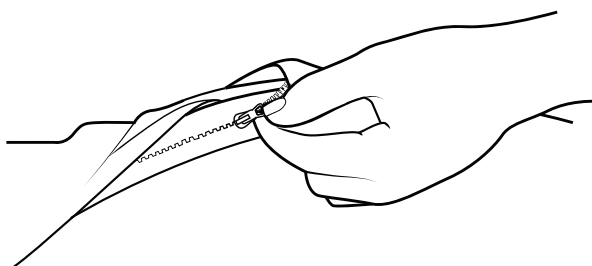
4



5



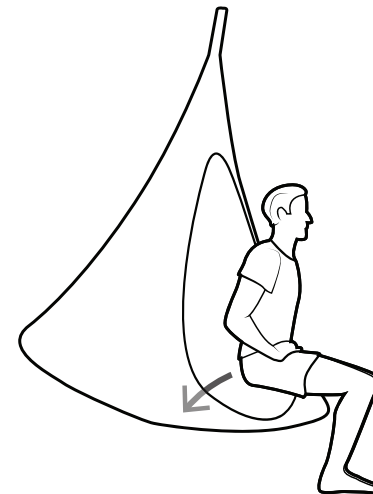
6



7



8



Sit down as you would in a chair

