



Order # _____ RA#: _____

Name: _____

Return Form

Return Policy

Our policy lasts 30 days for general returns & 7 days for wrong item received
If 30 days, or 7 days have gone by since your purchase, unfortunately we can't offer you a refund/exchange.

Exchanges:

We do not offer direct exchanges. We ask customers to place a new order and return the unwanted items.

Returns & Refunds:

Non-returnable items: Customized/Personalized, Holiday/Seasonal (Christmas, Valentine's, etc), Sale/Clearance

We will accept returns (less shipping costs) within 30 days of purchase, 7 days for wrong or flawed item.

Item(s) must be in New Condition, unwashed/unworn/unused. With original tags attached.

We will NOT ACCEPT returned items if worn, washed, used, smelling of perfume/cologne/any odors, or if there is pet hair.

Shipping costs are non-refundable. If you receive a refund, the cost of the original and/or return shipping costs will be deducted from your refund.

Once your return is received and inspected, we will notify you of the approval or rejection of your refund. If approved, your refund will be processed and a credit will be applied to your original method of payment.

Unsaleable/Damaged/Unapproved items will not be refunded. Should you wish to have these items returned to you, we are happy to do so provided you contact us by email and we will give you a way to pay for the shipping costs.

STEP 1: REQUEST RETURN - please email us for approval and to receive an RA# (Return Authorization). Include in Your Email: order #, name, and reason for return. Upon approval we will email you an RA#.

STEP 2: UPON APPROVAL - print and fill out the Return Form (return it with your return item(s))

STEP 3: RETURN ITEMS - send back items along with the Return Form. Once we receive the items they will be inspected, if approved, a refund will be issued.

Two Options are available to ship item back.

1. Purchase your own shipping label with the carrier of your choice.
2. We can send you a USPS pre-paid label download (U.S. orders only), **this cost will be deducted from your return refund.** Item(s) must be returned in original or similar packaging to avoid extra shipping costs (Heavier packages cost more to ship).

How to package item(s) for return. You can use the original packaging or similar type to avoid extra shipping costs (heavier packages cost more to ship). Be sure to cover any old shipping labels with the new label. Give package to shipping carrier.

Please mail this form along with your return(s) to:

SAUCY MITTS
4022 E GREENWAY RD STE 11-324
PHOENIX AZ 85032