



Basic

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Pro

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Business

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Meetings Features

| | | | |
|---|-------------|---|---|
| Participant capacity ⓘ | 100 | 100 | 300 |
| License count ⓘ | 1 | 1-9 | 10-99 |
| Technical support ⓘ | Help center | Ticket, live chat, & phone | Ticket, live chat, & phone |
| Billing cycle and terms | Free | Monthly or annual | Monthly or annual <small>*Multi-year contracts available through sales</small> |
| Unlimited meetings | ✓ | ✓ | ✓ |
| Meeting duration ⓘ | 40 mins | 30 hours | 30 hours |
| Recording ⓘ | Local | Local & 5 GB cloud (per license) | Local & 5 GB cloud (per license) |
| Telephone dial-in ⓘ | — | Toll-based | Toll-based |
| Essential Apps <small>New</small> Learn More | — | Free premium Zoom apps for 1 year (terms apply) | Free premium Zoom apps for 1 year (terms apply) |
| Screen sharing ⓘ | ✓ | ✓ | ✓ |
| Breakout rooms ⓘ | ✓ | ✓ | ✓ |
| Virtual background | ✓ | ✓ | ✓ |
| Personal Meeting ID ⓘ | ✓ | ✓ | ✓ |
| Team Chat ⓘ | ✓ | ✓ | ✓ |
| Host controls | ✓ | ✓ | ✓ |
| Co-Annotation on screen share | ✓ | ✓ | ✓ |
| Remote keyboard & mouse Control | ✓ | ✓ | ✓ |
| Multi-share | ✓ | ✓ | ✓ |
| End-to-end encryption for Zoom Meetings ⓘ | ✓ | ✓ | ✓ |
| Enterprise-grade security features ⓘ | ✓ | ✓ | ✓ |
| Waiting room ⓘ | ✓ | ✓ | ✓ |
| Built into Zoom for home devices <small>New</small> | ✓ | ✓ | ✓ |

| | | | |
|--|-------------------|--------------------------|--------------------------|
| Pin multiple people ⓘ <small>New</small> | ✓ | ✓ | ✓ |
| Spotlight multiple people ⓘ <small>New</small> | ✓ | ✓ | ✓ |
| Filters ⓘ <small>New</small> | ✓ | ✓ | ✓ |
| Polling | — | ✓ | ✓ |
| Co-host & alternate host ⓘ | — | ✓ | ✓ |
| Assign meeting scheduler ⓘ | — | ✓ | ✓ |
| REST API ⓘ | — | Pro REST API Rate Limits | Pro REST API Rate Limits |
| Skype for Business (Lync) interoperability ⓘ | — | ✓ | ✓ |
| Streaming ⓘ | — | ✓ | ✓ |
| Reporting ⓘ | — | ✓ | ✓ |
| User management ⓘ | — | ✓ | ✓ |
| Automated Captions <small>New</small> | ✓ English only | ✓ English only | ✓ English only |
| Admin portal ⓘ | — | — | ✓ |
| LTI integration ⓘ | — | — | ✓ |
| Recording transcripts ⓘ | — | — | ✓ |
| Branding ⓘ | — | — | ✓ |
| Managed domains ⓘ | — | — | ✓ |
| Language Interpretations ⓘ | — | — | ✓ |
| Executive business reviews ⓘ | — | — | — |
| Bundle discounts | — | — | — |
| Includes Webinar 500 | — | — | — |
| Zoom Whiteboards | 3 | 3 | Unlimited |
| Translated Captions | — | — | — |
| Mail ⓘ | ✓ | ✓ | ✓ |
| Custom Mail Domain ⓘ | — | — | ✓ |