Warranties & Maintenance





PRODUCT WARRANTY

We stand behind our products and offer warranties on all our bathroomware so that you have peace of mind that what you have purchased for your home is of the highest quality and fits the purpose for which it was designed.

WARRANTY PERIODS

Baths - 5 Years

Vanities and Basins - 5 Years

Storage Towers - 5 Years

Mirrors and Demister Pads - 2 Years

Showers - 10 Years Door set, acrylic wall liner, Sure Seal™ tray and EasyClean Waste body

Showers - 1 Year Drip strips, vertical seals and waste lid

EXCLUSIONS

The product must be installed according to the instructions supplied.

The supply water temperature at the tap must not exceed 50 ° C

Commercial applications - 12 month warranty on all products

PRODUCT MAINTENANCE

As the bathroom can be a high use zone in the house, it is important to understand how to maintain products. Below are our suggestions on how to clean and care for them.

SHOWER CARE

- Wipe down the shower or use a plastic squeegee to remove excess water from the glass after use
- Use a trusted glass cleaner on shower glass. If your glass has been treated with Diamond Fusion, please go to https://www.diamondfusion.co.nz/product-instructions/ for cleaning instructions
- Use Vibrance Surface Cleaner to clean the tray and wall liner
- Waste lid and cup should be removed and cleaned regularly
- Drips seals can be removed for cleaning and can simply be replaced when they no longer look their best

VANITY / BASIN / STORAGE TOWER / MIRROR CARE

- Wipe any spilled liquids from the vanity as soon as possible. Cabinets are water resistant not waterproof
- Thermoform, Ultra Gloss, Ultra Matt, Exochique Cabinet Finishes: only use a damp cloth to clean
- Woodgrain and Standard Melamine Cabinet Finishes: for best results use Vibrance Surface Cleaner or a gentle streak free glass cleaner using a soft cloth
- **Stone Bench Tops**; only use a damp cloth to clean
- Acrylic, Composite, Vitreous China and Solid Surface Vanity Tops and Basins: use Vibrance Surface Cleaner. Light scratches can be removed from an Acrylic or Composite vanity top by using 'Brasso' or 1200 grit 'wet & dry' sandpaper, followed by polishing with a fine car cutting compound. For deep scratches, we recommend an experienced Acrylic Repairer is contacted
- Glass and Mirrors: for best results we recommend the use of a trusted glass cleaner

BATH CARE

- Clean regularly with warm, soapy water using a non abrasive cleaner.
- Light scratches can be removed from an Acrylic bath by using 'Brasso' or 1200 grit 'wet & dry' sandpaper, followed by polishing with a fine car cutting compound. For deep scratches, we recommend an experienced Acrylic Repairer is contacted.

VIBRANCE SURFACE POLISH AND CLEANER

Suitable for use on Acrylic, Vitreous China, Porcelain, Tiled and Solid Surfaces Step 1: use ShowerMaster Vibrance Surface Cleaner for daily cleaning Step 2: use ShowerMaster Vibrance Surface Polish to restore lustre, remove light scuff marks and leave a protective film Developed and manufactured in New Zealand specifically for Clearlite and Athena

bathroomware.

Note: Before using on other products it should be tested on an inconspicuous area.

