



**Mule / Mule Jager Bike Assembly**



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For further assistance, go online for helpful instructional videos at [bakcou.com](http://bakcou.com)

# Bakcou Mule Assembly

*Make certain to pay attention to all bold italicized text*

## **REQUIRED TOOLS:**

- Cutting Pliers (to cut box poly strapping and heavy bike banding)
- Scissors (to remove bubble wrap)
- Allen wrenches (4mm, 5mm, 6mm included in box)
- Wrenches (10mm, 15mm included in box)
- Approximate Assembly Time: 20 - 30 minutes

## **UNBOXING**

1. Cut banding straps from exterior of box and open box.
2. Remove “Tool Kit” box containing pedals, battery charger, and hardware from box.
3. Remove bike from box. (If necessary, lay box on side and slide out, or use two people to lift out)
4. Cut banding straps to release the front tire from the frame of the bike. (Use caution in cutting banding straps, paying particular attention to brake, derailleur, and all other cables on bike)
5. Cut banding straps to remove quick-release axle from front wheel.
6. Cut banding straps to release handle bars from the frame of the bike. (Avoid letting handlebars hang for extended periods and thus putting stress on cables. Make certain cable connections have not pulled apart during this step, or in shipping.)
7. Remove remaining bubble wrap, foam and shipping materials needed to protect the bike during shipment. Note: Make certain to remove plastic (if present) from both sides of the motor to allow for ventilation while operating.



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## HANDLEBAR ASSEMBLY

9. Using 4mm Allen wrench, remove 4 screws from bicycle stem
10. After removing the front plate of bicycle stem insert center of handle bars into bicycle stem and replace front plate and lightly tighten 4 screws to secure handlebars.
11. Make certain handlebars are positioned with the throttle to the left and the rapid-fire index shifting levers on the right. Slightly insert each of the 4 screws prior to tightening. Also, prior to tightening, rotate handlebars forward or backwards to customize position of handlebars to rider. Once handlebars are in desired position, secure the screws for the handlebars. Note: Most often brake levers should be angled approximately 45 degrees downward for optimal positioning.
12. Display screen can easily be rotated by hand, moving forward or backwards, to accommodate rider's desired position. To adjust the display, you will need to loosen the screws on each side of the display.



## PUTTING ON FRONT TIRE

13. If present, remove plastic spacer from bottom of front fork.
14. Unthread thru axle from front fork (axle of front wheel).
15. If present remove plastic insert from between front brake pads. **DO NOT squeeze brake levers after removing this plastic insert before installing the front tire.** Doing so will cause the brake pads & pistons to overextend, and therefore will not retract to original position.
16. Position front wheel in the front fork and the front brake rotor between the brake pads and tighten. Reinstall thru axle.



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## PUTTING ON PEDALS

17. Remove pedals from “Tool Kit” box.
18. Differentiate the right pedal from the left pedal by locating the small “CR-L” (for the left) and “CR-R” (for the right) inscribed on the bolt of the pedal. (See Picture)
19. Attach right pedal by screwing into right crank in a clockwise pattern using 15mm wrench.
20. Attach left pedal by screwing into left crank in counterclockwise pattern using 15mm wrench.
21. Make certain crank bolts are tightened using 10mm Allen wrench



## PUMP UP TIRES

22. Using a Schrader valve bike pump, inflate the tires to around 20 psi. Max PSI is 30.

## INSTALL BATTERY

23. Key is not needed to install battery: simply place bottom of battery into lower slot and firmly push top of battery into upper slot. (Note: make sure battery is locked firmly into place prior to riding as a loose battery may cause inadvertent loss of power or battery may fall out of chamber and become damaged. After reinserting, check battery attachment by pulling out and up on handle to ensure it is securely fastened)



## SET FRONT FORK

24. Shocks are dependent upon rider weight and gear and will vary from rider to rider. Use a fork/shock specific pump to set the shock PSI. If you need assistance, call the Bakcou Customer Support Team or visit your local bike shop. **DO NOT use an air compressor or tire pump.**

**120psi** (80-120lbs), **130psi** (121-150lbs), **140psi** (151-170lbs),  
**150psi** (170-200lbs), **160psi** (201-220lbs), **170psi** (221-250lbs)  
**220psi** Max



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## READ BEFORE USE

25. Make sure to check all nuts and bolts to ensure they have not loosened during shipping.
26. Battery typically has a partial charge straight from the box. Riding the bike straight out of the box will not compromise the battery in any way. Bakcou encourages a full charge before use.
27. Battery can be charged while on the bike or it can be removed and charged off of the bike.
28. Keys are only used to remove battery from bike. Simply insert key into lock and turn, while pulling out and up on battery handle to remove battery.
29. To re-insert battery, key is not needed: simply place bottom of battery into lower slot and firmly push top of battery into upper slot. (Note: make sure battery is locked firmly into place prior to riding as a loose battery may cause inadvertent loss of power, or battery may fall out of chamber and become damaged. After reinserting, check battery attachment by pulling out and up on handle to ensure it is securely fastened)
30. Assembly is now complete, however, minor adjustments are often necessary to precisely fit ebike to rider. These adjustments can include rotating locking handle grips, moving/rotating brake levers, throttle, and shifters. These adjustments are easily performed. However, feel free to contact us via email or phone with any questions.
31. Note: A Suspension Adjustment video and Display Use video can each be viewed under “Our Videos” on the Bakcou website. After getting used to your Mule’s suspension adjust accordingly.
32. It may be necessary to adjust your derailleur prior to first use. Refer to our Troubleshooting Shifting Problems video on the Bakcou website for support adjusting your derailleur, or visit your local bike shop for assistance.
33. Two “green” rolls of puncture proof tire liners may be located in the bike box or in the tool kit box. The liner goes in between the tube and the tire. ***If the liners are not in the box or tool kit box then they were installed at the factory.*** Some riders prefer to use these liners as well as a tube sealant such as Flat Out for added protection from punctures. The liner will add some weight to the tire and does affect the flexibility of the rubber thus slightly changing how the tire rolls across some terrain. We strongly encourage using the puncture proof liner when riding in areas with heavy “goat heads” or other tube puncturing thorns. (Visit the Bakcou YouTube channel for instructional videos.)
34. Regular and routine maintenance of your ebike is not only recommended, but highly essential to ensure proper function, safety, and longevity of your ebike. See owners manual for further instruction.
35. ***Always wear a helmet and other protective gear while riding.***
36. Always know and observe traffic and trail laws and regulations.



# TO POWER YOUR BIKE

## Power On/Off Display

Hold power button on control pad for 3 seconds.



# ITEMS INCLUDED WITH YOUR BIKE

- Pedals
- Charger
- Allen wrenches - 4mm, 5mm, 6mm
- Wrenches - 10mm, 15mm
- Hardware



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# TORQUE SPECS

Make sure to check all nuts and bolts to ensure they have not loosened during shipping.

ITEM	NEWTON METERS	POUNDS
Crank Bolts	40-43 Nm	35-40 lbs
Deraulliers	8-10 Nm	6-7 lbs
Rack and Fenders	2-3 Nm	2 lbs
Kickstands	10-23 Nm	13-17 lbs
Pedals	40-43 Nm	29-32 lbs
Brake Lever Clamps	6-8 Nm	5-6 lbs
Stem	11-13 Nm	8-10 lbs
Disc Brakes	11-12 Nm	8-9 lbs
Axle Bolt Rear Wheel	27-34 Nm	20-26 lbs
Cassette	30-50 Nm	22-35 lbs

# NOTES

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