

please see the website: [www.lotusbelle.co.uk](http://www.lotusbelle.co.uk) for full terms & conditions \*

VALID FOR 1 YEAR FROM \_\_\_/\_\_\_/\_\_\_ UNTIL \_\_\_/\_\_\_/\_\_\_ ASSUMING REASONABLE USE GUARANTEE NO.:



We pride ourselves in the quality of our manufacture, so if you find fault with your tent, we always want to hear about it, even if your guarantee has expired.

What is covered by the guarantee? • seams & components - ie if your zip breaks, we can replace it, or if a seam opens, we can repair it. • Waterproofing - if your tent leaks we can replace or re-proof it.

What we cannot guarantee / what is NOT covered? • Damage caused by improper pitching: follow the instructions! • Self inflicted damage (ie knife or sharp implement pierces the canvas / tripping over guy line & breaking a peg / pole / rope / seam etc): Any tear on the canvas itself. • ALL USE AT FESTIVALS: You will need your own insurance to cover the value of your tent at festivals. • Mould: providing you always follow guidance on the 'Looking after your Lotus' page; your tent will stay mould free, thus this is not covered by guarantee. • Damage caused by extreme weather: they're not hurricane proof! - or giant golf-ball size hail stone proof either...

HOPEFULLY YOUR TENT WILL LAST A LIFETIME \* THIS WILL BE A WASTE OF PAPER! \*

