

Tanya Bates | Hotel General Manager

Location: xxxxxxxxxxxxxxxx
Telephone: xxxxxxxxxxxxxxxx
Email: xxxxxxxxxxxxxxxx

Professional Profile

Award winning
last

Utilising my pa
progressive re
departments -
round capabil
enhance prod
staff is 'where
of service im

Core Skills

- Opera
- Project
- Finan
- Audit

Career

Jul 2016 -

Outline
Operation
budget of

Key Res

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Jun

Out

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Fully editable Word
version included in the
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anning the

into roles of
s numerous
t, I bring all-
vements that
ement to my
track record

trend Analysis
Promotions
s Improvement
er Management

bility with annual

a focus on

l staff.

improvement.

customer service.

f expenditure.

roll costs.

onal Vegetables.

ives at reception.

February 2017.

dit (94% in Food

ton by Hilton Oxford

ber 2016 – recruitment,
onal set-up. Budgetary

ring each project phase.
s and 2017.
resellers.

- Achieved a gross profit of 42% with 80% of revenues from rooms. 20% from F&B
- Achieved 28th in No
- Scored a
- Achieved

May 2014 – Jun

Outline

Led 28 staff inc
quality assuranc

Key Achieveme

- Develo
- raised
- Suppo
- a HR a

Sep 2012 – M

Outline

Led 2 staff in

Key Achieveme

Aug 2005 –

Aug 2011 –

Nov 2010 –

Aug 2005 –

Outline

Performed
bedroom ho

Key Achieveme

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May 200

Aug 200

Sep 20

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Ref

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