



## Promotional Terms and Conditions

The promoter is Mamas & Papas (Digital) Limited a company incorporated in England and Wales with company registration number 12278533 and whose registered office is situated at Colne Bridge Road, Huddersfield, HD5 0RH.

### 1. 3 for 2 Offers

Purchase three (or more) items from the 3 for 2 offers to take advantage of the discount. For every three items you purchase, the cheapest item will be free. Items from different 3 for 2 promotions cannot be mixed - for the purposes of calculating the free item; all three items must come from the same promotion.

We will happily exchange any product returned in accordance with our returns policy for an alternative of up to the same value provided it is within the same 3 for 2 offer. Payment will be charged for any price difference where any exchanged product is of a higher value. Where any exchanged product is of a lower value, no refund of the price difference will be provided. Should any item be returned and not exchanged in accordance with our returns policy, a refund will only be applicable where the returned item was not the free one. No refund will be provided for any free items. Where you return any item without exchanging it and as a result no longer qualify for the 3 for 2 offer (because you only purchased three items from the same 3 for 2 offer), the refund you will receive for any returned item other than the free one will be the cost of the returned item after deduction of the cost of the free item.

Offer subject to availability and may be changed or withdrawn without notice by Mamas & Papas at any time. Offer has no cash alternative. This offer cannot be used in conjunction with any other promotional offers, discounts or sales.

### 2. Promotional Gift Cards and E-gift Cards

From time to time, we issue free promotional gift cards. These gift cards are subject to the following terms:

- Only one promotional gift card / e-gift card can be used per transaction.
- Promotional gift cards / e-gift cards can be redeemed at Mamas & Papas stores, online at [mamasandpapas.com](http://mamasandpapas.com) or over the phone with our Customer Service team. They cannot be redeemed at other Mamas & Papas stocking retailers.
- Promotional gift cards / e-gift cards can only be redeemed once and the value must be used in full within the transaction. If any item, which has been purchased in full or in part by a promotional gift card / e-gift card, is returned the value of the promotional gift card / e-gift card will not be refunded onto a further gift card or in cash.
- Promotional gift cards / e-gift cards have no cash value.
- Promotional gift cards / e-gift cards shall remain the properties of Mamas & Papas and are not for resale or publication. They are only redeemable on new orders and cannot be used towards historical orders.

- Promotional gift cards / e-gift cards cannot be used by Mamas & Papas employees.
- The value of promotional gift cards / e-gift cards cannot be used in respect of delivery costs or to purchase gift cards / e-gift cards or products against a dedicated gift / Gift Registry.
- Only one promotional gift card / e-gift card can be claimed per household.

### 3. Product Bundles

Bundles are put together by us and are offered at our sole discretion. Unless otherwise stated, bundles cannot be mixed and matched but are as set by the Company. We reserve the right to vary, amend or withdraw the bundle offers at any time. To benefit from a bundle offer, all items in the bundle must be purchased together at the same time. The price shown for a bundle offer is based on the selling price of each individual item within the bundle, and then discounted accordingly by us.

Should you require a refund in line with our refund, exchange and returns policy for any individual item bought as part of a bundle, the individual item will be refunded to you at the discounted bundle price. Should any individual item purchased as part of a bundle develop a manufacturing fault which we cannot repair, we may offer you a replacement individual item. Please note that where a particular model, colour, fabric or accessory has been discontinued, or is not available to Mamas & Papas separately at reasonable cost in its sole discretion, we may have no alternative but to replace the individual item or part with an equivalent part, item, product, colour or fabric or style to the bundle. We may offer a different product option of no lesser value. We will not split bundles for parts or replace the whole bundle to match this equivalent replacement product, colour or fabric.

### 4. £25/€25 Off Welcome Discount Code

This code entitles the recipient of the email to £25 / €25 off their next online order at [www.mamasandpapas.com](http://www.mamasandpapas.com) when they spend over £250 / €250. For the avoidance of doubt, if you are currently already opted in to receive marketing communications from Mamas & Papas, you will not receive an email with a welcome code for £25 / €25 off your next online order.

The code is personal to the recipient of the email and cannot be transferred. The code is valid for seven (7) days' from the date of email. Codes entered after this date will not be valid. This code can only be used once by the recipient of the email. The code cannot be applied to any prior online orders.

The code cannot be used in conjunction with any other promotional codes. This offer is only available online at [www.mamasandpapas.com](http://www.mamasandpapas.com) for residents in the UK and Republic of Ireland. The code value is as stated and no transfer, substitution or exchange for cash value for products can be made as part of this offer. The code cannot be used against the purchase of Mamas & Papas gift cards. Mamas and Papas reserve the right to withdraw or vary this offer at any time.

Any item refunded will be refunded at the discounted price. For further information on returns, exchanges and refunds please refer to our refund, exchange and returns policy on our website.



## 5. Sales / Promotional Events

From time to time, we host promotional events on our website, where the price of selected lines and products are discounted at a set %.

The price of your product is that applicable at the time of purchase. Prices are inclusive of VAT at the rate applicable at the time of purchase. Previously viewed prices via cookies on your computer will not be honoured and requests to do so will be refused.

Mamas & Papas reserve the right to update, vary or withdraw the sales / promotional events at any time without advance notice.

Sale prices applied to the products are only available while stocks last.

In the case of a customer wanting a refund on a product(s) that has been purchased at a discounted price, the amount that is refundable is the discounted amount at the time of purchase and not the full retail price. A refunded payment will be returned to the customer on their original payment method used for the purchase.

**All terms and conditions will be governed by English Law and the exclusive jurisdiction of the English Courts shall prevail.**