



TOTAL ENCASEMENT MATTRESS PROTECTOR

Warranty Toll Free (800) 758 - 8563

Bob's Goof Proof Protection Plan ("Protection Plan") is a service contract between you, the consumer, and PureCare®, the manufacturer of this fine product. (1402 S. 40th Avenue, Phoenix, AZ 85009). This Protection Plan is not insurance or your original manufacturer warranty and is valid for 10 years from the date of purchase of your new mattress if the Protection Plan is purchased at the same time.

Please do not make service requests with the store where you purchased your mattress but call the toll free number for assistance. Your mattress is covered for either cleaning, replacement or repair through one of PureCare®'s authorized service centers provided all purchase and cleaning instructions are followed. This warranty is non-transferable.

What is covered:

The new mattress and Bob's Goof Proof Bed Protector (please keep receipts) are protected against:

1. Normal household food or beverage stains.
2. Human and pet bodily fluid stains except perspiration, bodily oils and hair.
3. Ballpoint pen ink stains.
4. Punctures, cuts, rips and burns.

If any of the coverage's listed above are included in the manufacturers warranty PureCare®'s coverage goes into effect after the coverage expires.

What is not covered:

1. Any loss covered under any insurance policy.
2. Odors.
3. Damage caused by animal beaks, teeth or claws.
4. Mattresses that are used for commercial, institutional or rental purposes.
5. Mattresses and mattress protectors that have been mishandled neglected or abused.
6. Anything not mentioned in "what is covered".
7. Stains/damage caused by normal soiling from everyday use or a stain/soil buildup over time including body, hair, or suntan oils (signs of soiling include, but are not limited to, darkened areas where the head, arms, and legs come in contact with the fabric). This Protection Plan does not provide for overall cleaning. General maintenance including regular professional cleaning of the mattress and mattress protector is your responsibility. Please adhere to washing instructions and do not use bleach.
8. Damage caused by fire, smoke, flood or other natural disaster, theft or vandalism.

What to do:

Never call the store or Bob's Corporate Office. Always call the Toll Free number (800) 758 - 8563 within 5 days of the incident occurring. If a spill occurs, machine wash and dry the mattress protector according to the wash and care label instructions on the protector, as quickly as possible. If the protector has a manufacturers defect it will be replaced. If the mattress is stained it will be inspected and then cleaned or replaced if necessary.

PureCare®

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