



Gaumard[®]
Simulators for Health Care Education

S200 & S201 Susie Simon[®] User Guide



Simple Simon is an interactive educational system developed to assist a certified instructor. It is not a substitute for a comprehensive understanding of the subject matter and not intended for clinical decision making.

User Guide 20.1.1
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1. Introduction

1.1 Specifications

- Weight: 40 lbs (18.1 kg)

1.2 Care and Maintenance

WARNING: Damage caused by misuse is not covered by your warranty. It is critical to understand and comply with the following guidelines.

WARNING: The lubricants and other accessories provided are for use with the accompanying patient simulator only. The lubricants and other accessories are not suitable for human use or medical treatment/diagnosis and should never be used for such purposes.

General

- Ball point pens, ink, and markers permanently stain the skin.
- Do not wrap this or any other Gaumard product in newsprint.
- Marks made with ballpoint pens, ink or marker cannot be removed.
- Replacement parts are available from Gaumard Scientific or from your Distributor

IV Arm (Optional)

- Only use Gaumard's provided simulated blood. Any other simulated blood containing sugar or any additive may cause blockage and/or interruption of the vasculature system.
- The use of needles larger than 22 gauge will reduce the lifetime of the lower arms' skin and veins.
- Always purge with clean water and then drain the vein reservoirs at the end of the simulation session. Doing so will retard the formation of mold and prevent clogging of the system.
- We recommend flushing veins with 70:30 solution of clean water to isopropyl alcohol (IPA) at least once per month to prolong the life of the vasculature.
- When the arm skin and/or veins require replacement, refer to the "Consumables" section of this guide. For more information regarding the replacement of veins and other consumable items please contact customer service.

WARNING: Vein tubing contains latex which may cause allergic reactions. Users allergic or sensitive to latex should avoid contact. Discontinue use of this product and seek medical attention if an allergic reaction occurs.

Operating Conditions

- Operating temperature: 50°-95° F (10°-35° C)
- Humidity: 5%-95% (non-condensing)

Storage Conditions

- Keep simulator stored in the bag and box provided:
 - › Storage temperature: 32°-113° F (0°-45° C)
 - › Humidity: 40%-60% (non-condensing)
 - › Do not stack or store heavy materials on top of the carton box

WARNING: To avoid damage to the simulator, please store and ship it in the clear poly bag provided.

Procedures

- Do not attempt to intubate without lubricating the airway adjunct with **mineral oil** lubricant. Failure to lubricate the device will make intubation very difficult and is likely to result in damage to the simulator.
- When simulating drug administration via endotracheal tube, providers must use an empty syringe. Passing liquids into the trachea or esophagus may cause internal damage.
- Mouth to mouth resuscitation without a barrier device is not recommended, as it will contaminate the airway.
- Treat the simulator with the same precautions that would be used with a **real** patient.

Cleaning

- The simulator should be cleaned with a cloth dampened with diluted liquid dish washing soap.
- Remove all traces of any lubricant.
- Do not clean with harsh abrasives.
- Do not use povidone iodine on the simulator.
- Dry thoroughly.
- The simulator is “splash-proof” but not water-proof. Do not submerge or allow water to enter the interior of the simulator.

Stoma Care

- Always handle the stomas with clean hands.
- Do not palpate with fingernails.
- Do not clean with alcohol or aggressive solvents.
- Do not pack any sharp objects with the stomas.
- Do not press the stomas against soiled surfaces, ink, or newsprint. The stoma material is absorbent.
- Prevent items from resting or pressing against the stomas as indentations will form on the pressure points. The stomas may return to the normal shape after the pressure is relieved.
- Place baby powder on the stoma surface to reduce tackiness. This can be reapplied as needed.
- Clean the stomas using a mild solution of soap and water.
- Apply baby powder to return the surface to a skin-like feel and appearance.

2. Getting Started

2.1 Overview

Disclaimer: The section below describes all possible features in the Simple Simon simulator. The content of this information is subject to change without prior notice. Please contact Gaumard® Scientific for the most current information.

Simple Simon is an advanced multipurpose simulator equipped with the following features:

Airway

- Tracheostomy Care
- Nasal and oral tube feeding and gastric suctioning

Appearance

- Realistic eyes for ophthalmic exercises
- Realistic face skin, hands, feet, fingers, and toes
- Removable dentures
- Male genitalia

General Patient Care

- Bathing and bangaging activity
- Eyes open and close
- Simulated ear canal
- Articulating head, jaw, elbows, wrists, ankles, and knees

Options

- Colostomy, ileostomy, and suprapubic stomas for irrigation
- Intravenous training arm
- Heart and lung sounds with virtual stethoscope
- Decubitus ulcers
- Ulcerated foot
- Subclavian Access

2.2 Terminology

Facilitator

The person conducting the simulation; an instructor or lab staff member.

Provider

A person participating in the simulation as a healthcare provider.

FEATURES	S200	S201
GENERAL PATIENT CARE		
Bathing and bandaging activity	●	●
Full body	●	●
Interchangeable genitalia	●	●
Eyes open and close	●	●
Realistic eyes for ophthalmic exercises	●	●
Realistic urethral passage and bladder for catheterization exercises	●	●
Soft, realistic face skin, hands, feet, fingers, and toes	●	●
Upper and lower dentures for oral hygiene	●	●
Simulated ear canal for otic drops and irrigation	●	●
Colostomy, ileostomy, and suprapubic stomas for irrigation	○	●
Gastrointestinal procedures and enema administration	●	●
Stylish wig for haircare exercises and surgical draping	●	●
Amputation stump	○	○
Two decubitus ulcers	○	○
Ulcerated foot	○	○
Articulating head, jaw, elbows, wrists, ankles, and knees	●	●
INJECTION TRAINING		
IM injection sites in deltoids, quadriceps, and upper gluteal region	●	●
Advanced multipurpose intravenous training arm	○	○
Advanced intravenous training arm	○	○
Arterial and venous training arm	○	○
HEART AND LUNG SOUNDS		
Site specific heart and lung sounds with virtual stethoscope	○	○
AIRWAY		
Tracheotomy placement	●	●
Nasal and oral tube feeding and gastric suction	●	●
GYN TRAINING		
Realistic vagina and cervix supports douching and pap smear	●	●

- Standard ●
- Optional ○

3. Equipment Setup

3.1 Overview

The simulator is shipped partially assembled. Perform the following steps to install the legs.

Leg Assembly

1. Place simulator on a flat surface.

On each leg, washers, spring, and wing nut is in place.



2. Remove the wing nuts, washers, and springs from the bolts on the hips.



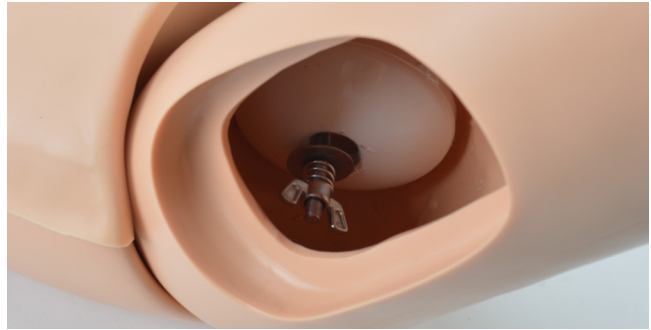
3. Remove the IM pad from each leg.



4. Slide the bolt through the orifice in the leg.



5. Reach through the IM site and assemble the fasteners onto the hip bolt



Assemble in this order: washer, spring, washer, and wing nut.

6. Tighten the wing nut until the spring is compressed slightly.



7. Place the IM pad in the leg.



4. Working with Susie Simon

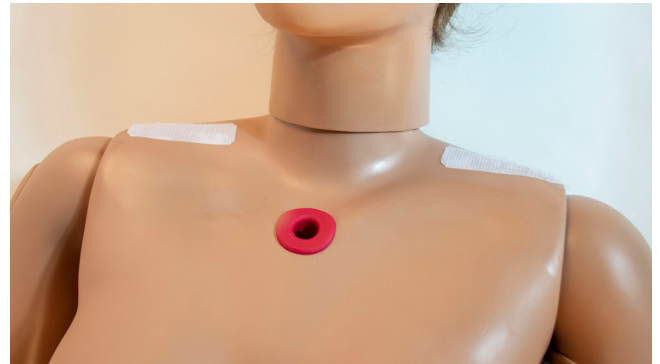
4.1 Airway

Tracheostomy Care

Place a lubricated tracheostomy tube at the trachea opening.

Insert the tracheostomy tube and perform the necessary care procedures.

NOTE: Lift the chest skin to reveal the tracheostomy opening if the simulator has the Subclavian Access.



4.2 Appearance

Eyes/Ophthalmologic Exercises

The head has eyes that open and close, permitting the following exercises:

- Administration of orbital medicines into the conjunctival sac
- Removal of foreign bodies
- Eye irrigation



Teeth

The simulator is supplied with normal size teeth and tongue. The upper and lower dentures are removable.

The dentures are attached with Velcro and no force is required for their removal.

1. To remove the teeth, gently insert one finger into the upper or lower jaw and tap lightly. Dentures will immediately snap out.
2. To reinsert, gently hold lower or upper lip and replace dentures.



Bandaging

The fingers and toes of the simulator are separated to permit bandaging exercises. The surface of the simulator is smooth and resistant to water, oil, and liniments.



4.3 General Patient Care

Ear Canal

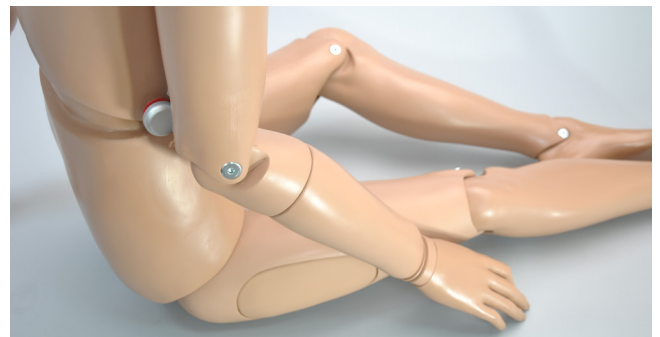
- Left ear: the interior of the ear contains a simulated ear canal with a capacity of 5 ml, to practice syringing exercises.

WARNING: Always use lubricant prior to introducing an invasive device.



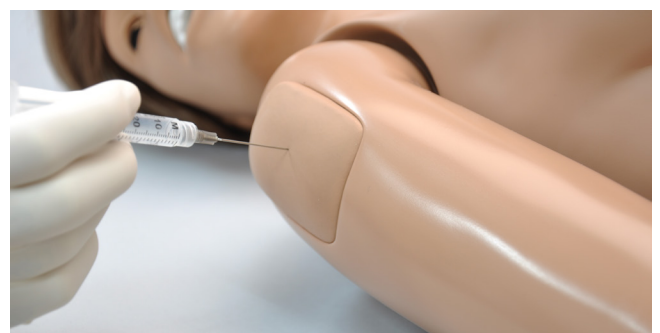
Range of Simulated Movement

The joints are strong and their movements are lifelike and realistic. The simulator bends at the neck, elbows, waist, knees and ankles and the jaw articulates.



Injection Site

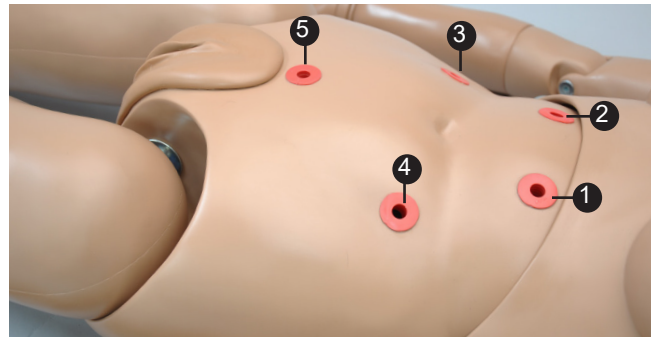
Simulate intramuscular injection sites are located on the deltoids, quadriceps, and buttocks.



Ostomy Care

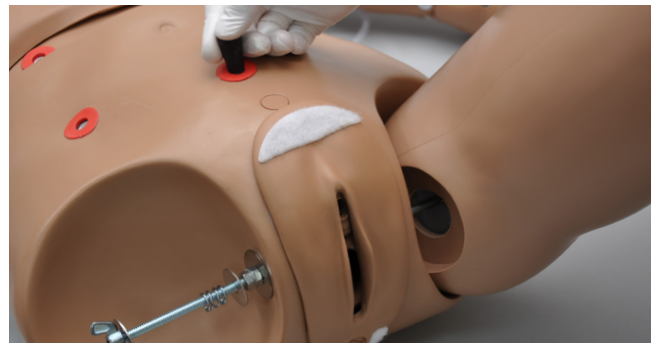
1. Gastrostomy
2. Ostomy 1
3. Ostomy 2
4. Rectum
5. Suprapubic

Ostomies are optional for Susie Simon S200.



Stoppers

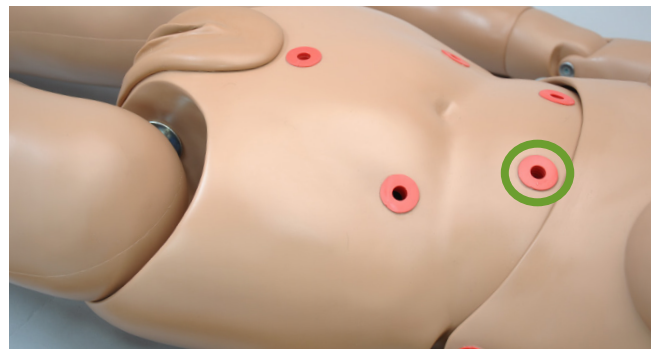
Use the stoppers provided to seal the reservoir bags.



Gastrostomy

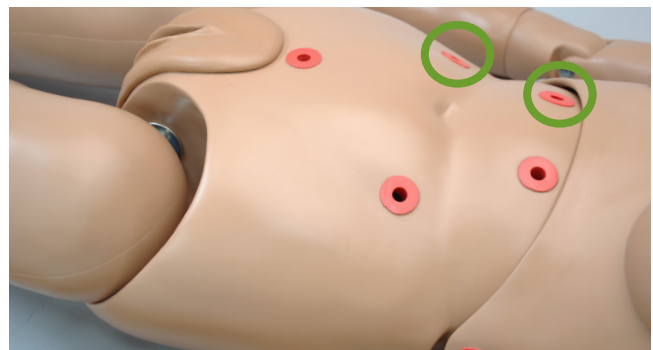
A gastrostomy left port, located near the waist, connects directly to the stomach tank.

Tank	Capacity
Stomach	500 ml



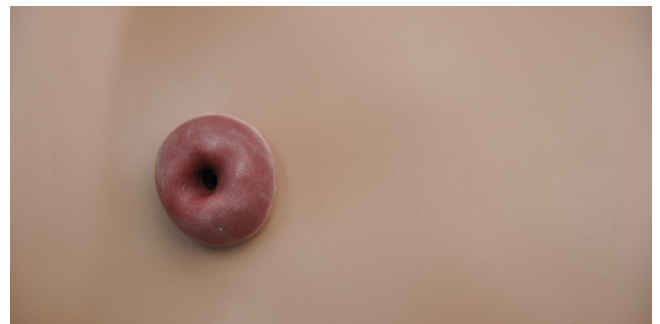
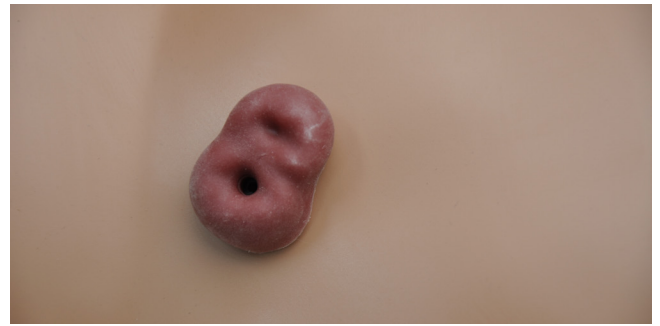
Ostomy Care

Practice skin preparation, stoma hygiene, treat conditions around the site, and apply disposable or permanent ostomy bags to the openings.



Susie Simon have anatomically sculptured stomas of a transverse colostomy, ileostomy, and suprapubic cystostomy

Tank	Capacity
Ostomies	500 ml



Enema Administration

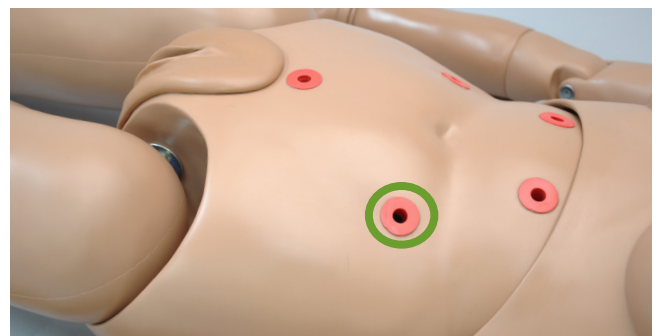
The legs articulate to permit enema exercises with the simulator on its back. The enema should be introduced with an anal nozzle of small diameter.

A non-return valve is built into the anal canal to prevent fluid spilling during instillation.

Tank	Capacity
Rectum	1800 ml

Drain or fill the reservoir through the rectum port with a syringe.

To clean the reservoir, inject a solution of water and alcohol (70:30) and drain the reservoir.



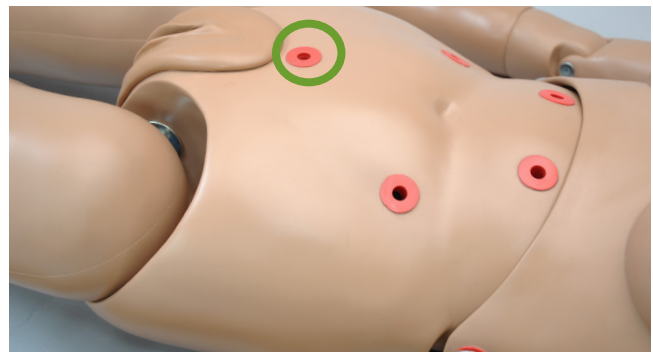
Suprapubic

Use the suprapubic port to fill the bladder for catheterization exercises.

Catheterization is standard for the S200.250 and S201.250.

Tank	Capacity
Bladder	1800 ml

Use the funnel or syringe to fill the bladder.



Urinary Catheterization

The simulator includes a fitted female genitalia and a male genitalia attachment.

Assembly Instructions

1. To attach the male genitalia, remove the red adaptor and set it aside.

Do not throw the red adaptor away, as it is necessary to perform female catheterization exercises.

2. Slide the tube attached to the male genitalia, into the opening of the urethra on the simulator and fasten the Velcro.



Catheterization Procedure

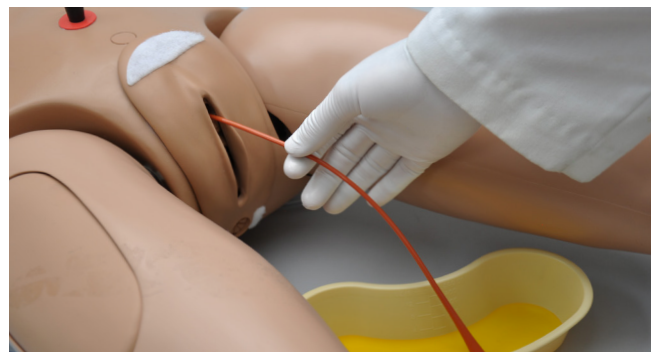
1. Fill the bladder



2. Place the stopper in the port



3. Lubricate the size 18 Fr catheter



4. Insert the catheter



5. To increase the pressure and the urine flow, use the squeeze bulb on the right side of the simulator

Procedure	Device Size
Urinary Catheterization	18 Fr

Emptying the Bladder

To remove all the fluid from the bladder, insert the catheter and set the simulator over a bedpan.

Clean the reservoir by inserting a solution of water and alcohol (70:30) and draining the reservoir.

Cleaning the Reservoirs

In order to clean out the reservoirs, follow the steps below:

1. Unscrew the waist knobs
2. Remove the waist rod
3. Detach the connectors of a reservoir
4. Squeeze out the remaining fluid
5. Fill the reservoir bag with a solution of water and alcohol (70:30) and squeeze out the fluid

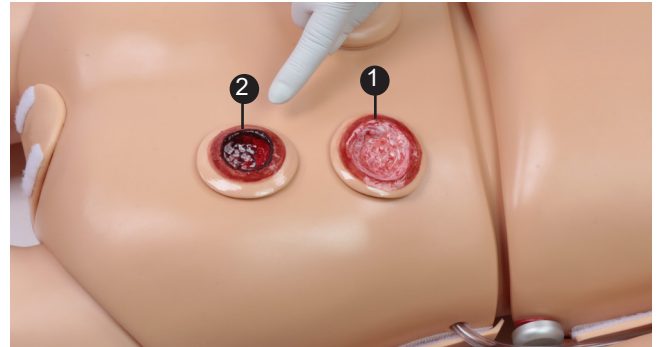


5. Options

5.1 Decubitus Ulcers

The simulator is supplied with two anatomically accurate ulcers.

1. Initial stage of ulceration
2. Suppuration or pus/deeply infected stage.



5.2 Ulcerated Foot

Diagnose and treat ulcers on the left foot of the simulator.



5.3 Patient Training Arm

WARNING: Vein tubing contains latex which may cause allergic reactions. Users allergic or sensitive to latex should avoid contact. Discontinue use of this product and seek medical attention if an allergic reaction occurs.

Please refer to the attached guide for operating the IV arm.

Features

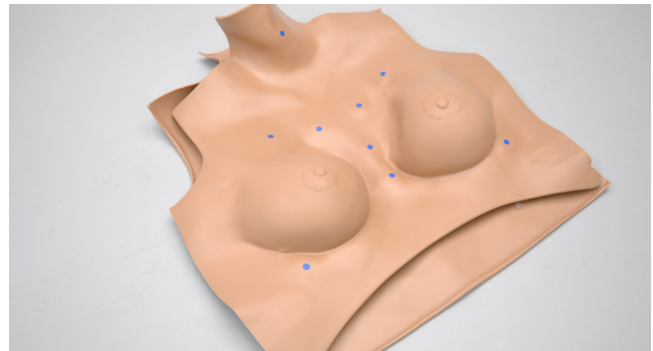
OPTION	Functionality				
	IV	IM	SubQ	Intradermal	Arterial
S205.803R.IV	•	-	-	-	-
S205.803R.MIV	•	•	•	•	-
S205.803R.AIV.R2	•	•	•	•	•

5.4 Heart and Lung Sounds

The Heart and Lung Sounds teaching system is a tool used for auscultation training. The system is composed of a Virtual Stethoscope™ and RFID sensors located beneath the skin of the simulator.

The Virtual Stethoscope has incorporated:

- Power button
- Sound menu button

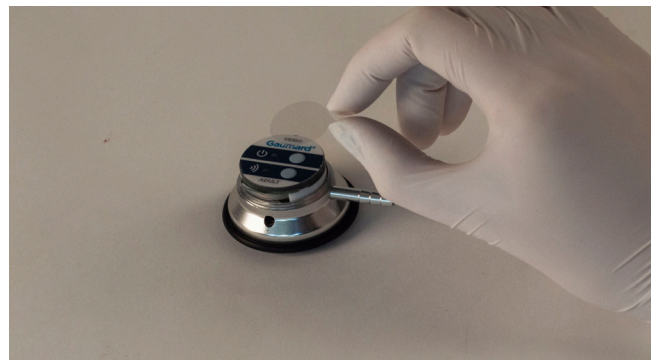


The torso of the simulator has numerous removable identification dots located where each of the heart and lung sounds are normally heard. These colored dots can be removed at any time to find the auscultation sites on the front and the back of the simulator. Each auscultation location relates to the physiology of the torso.



5.5 Setup

1. The Virtual Stethoscope comes with two batteries installed.
2. Unscrew the top cover of the stethoscope bell. Remove and discard the plastic insert separating the two batteries prior to first use.



- Locate the small stereo jack on the bell and attach the speakers provided. Plug the speakers into a conventional 120V/60 Hz wall outlet and turn the speakers on.



The speakers provide external feedback of the auscultation sounds. If the speakers are disconnected, only the student will hear the heart and lung sounds through the ear pieces on the virtual stethoscope.

Refer to the Virtual Stethoscope User Guide to use the system.

5.6 Menus

Location	Heart Sound	Comment
Base Right	Base Sound	Patient has a normal heart with mild anemia. The heart is hyperdynamic and has elevated cardiac output. S2 is accentuated at the base.
	Fixed Split S2	Patient has an atrial septal defect which increases flow through the right heart, prolongs RV systole and also produces a mid-systolic murmur (MSM) because of increased flow through the RV outflow tract.
Base Left	Physiological Split S2	The splitting of S2 is easily heard during inspiration and the second sound is single during expiration. The second component of the split sound (P2) is accentuated.
	Split S2	S2 is variably split during mid-inspiration, as three beats are repeated.
Left Side Sternal Border	Paradoxical Split S2	The splitting of S2 is heard during expiration, but the sound becomes single during inspiration.(The background noise is increased during inspiration.)
	Opening Snap	Patient has mitral stenosis, responsible for an early crisp diastolic sound heard at the base 0.08 seconds after S2. S1 is usually loud at the base, which reflects mitral stenosis.
	Friction Rub	Patient has uremic pericarditis, which leads to rubbing of roughened visceral and parietal pericardial surfaces against one another. The 3 component rub exists during deep inspiration.

Apex	Apex Sound	Patient has a normal heart with mild anemia. The heart is hyperdynamic and has elevated cardiac output.
	Mid-Systolic Click	Patient has mitral prolapse, which produces a mid-systolic click heard during inspiration.
	S3 Sound	Patient has a readily heard third heart sound. S3 occurs later in diastole than the opening snap.
	Intermittent S4	Patient has left ventricular hypertrophy, and has a fourth sound (S4) which is not heard on every cycle. The sound is presystolic, about 0.1 second before S1.
	Starr-Edwards Valve	This ball-in-cage mitral prosthesis has a mechanical closing sound (S1) and one or more diastolic sounds caused by the ball bouncing within the cage.
Trachea	Tracheal Sounds	Expiration sounds are louder, have a higher pitch, and are of longer duration than during inspiration. The silent period or pause following expiration is longer than the one between expiration and inspiration.
Trachea	Stridor Sounds	Patient has marked respiratory distress, and a narrow aperture between the vocal cords that produces a high pitched tone during both inspiration and expiration. During the end of expiration, there is an abrupt drop in pitch.
Upper Anterior (Two Sites)	Bronchial Sounds	Breath sounds are similar to tracheal sounds in that the expiratory phase is louder and lasts longer than the inspiratory phase. The major distinguishing characteristic is the high pitched, harsh quality of the expiratory phase.
	Wheezing Sounds	These wheezing sounds are often heard in asthma patients. During inspiration, the wheeze is slightly higher in pitch than during expiration. Wheezing in asthmatics is often present in either one or both phases of respiration.
Lower Anterior (Two Sites)	Bronchial Sounds	Breath sounds are similar to tracheal sounds in that the expiratory phase is louder and lasts longer than the inspiratory phase. The major distinguishing characteristic is the high pitched, harsh quality of the expiratory phase.

Posterior (Four Sites)	Wheezing Sounds	These wheezing sounds are often heard in asthma patients. During inspiration, the wheeze is slightly higher in pitch than during expiration. Wheezing in asthmatics is often present in either one or both phases of respiration.
	Pleural Friction	This sound originates from the friction of inflamed pleural surfaces moving against one another. The sound is repetitive as long as the breathing pattern and position remain constant. Similar to but lower in pitch than crackles.
Posterior (Four Sites)	Medium-Fine Crackles	These noises begin about mid-inspiration and progressively increase in intensity up to the end of expiration. Coarse crackles are also audible in the early expiratory phase of some of the breaths.
	Ronchi, Crackles	Coarse crackles are present during both inspiration and expiration. There are also some very low pitched repetitive sounds that are ronchi. High pitched squeaks are also audible against a background of bronchial breath sounds.
	Coarse Crackles	Coarse crackles begin at the onset of inspiration and diminish in intensity and prevalence toward the end of inspiration. Expiration is not audible.
	Pulmonary Edema	Coarse and medium crackles appear toward the end of inspiration and continue into expiration. The respiratory rate is rapid and expiratory phase is “bronchial” in character. These features exist during respiratory distress and congestion.

5.7 Subclavian Access (S201.707)

There is a subclavian access on Susie Simon's right side between the clavicle and the first rib. It may be used for placement practice, infusions, or blood draw.



Setup

1. Remove the caps from the ports on the simulator's right side.



2. Fill the syringe with fluid.



3. Connect the fill syringe to one of the ports on the right side of the simulator.

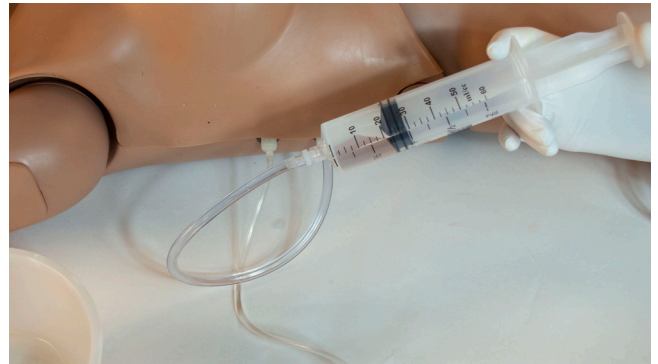
NOTE: It does not matter which port the fill syringe is connected to.



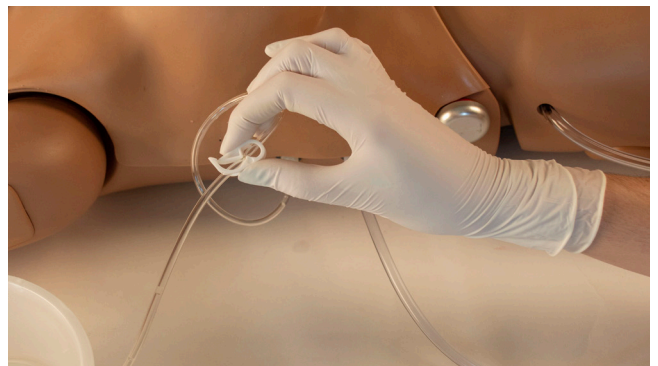
4. Connect the drain hose to the other port and place the end of the hose into a receptacle.



5. Inject the fluid into the simulator and keep injecting until there are no more air bubbles in the drain hose.

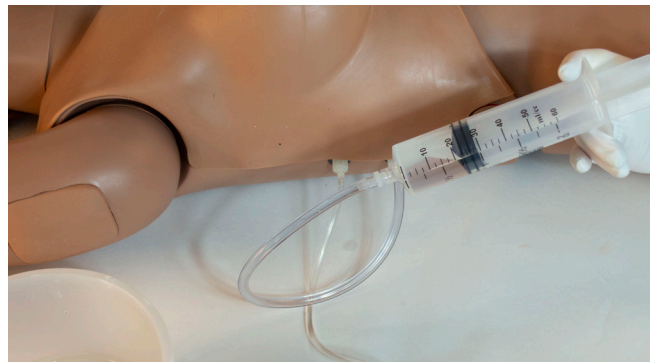


6. Close the clamp on the drain hose when the system is primed.

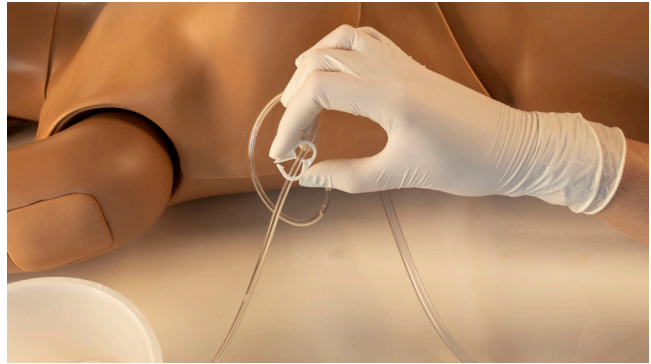


Using the Subclavian Access

1. With the clamp closed, push 1 - 2 mls of fluid to pressurize the vein.
2. Leave the clamp closed when inserting the needle. Flashback will be observed.

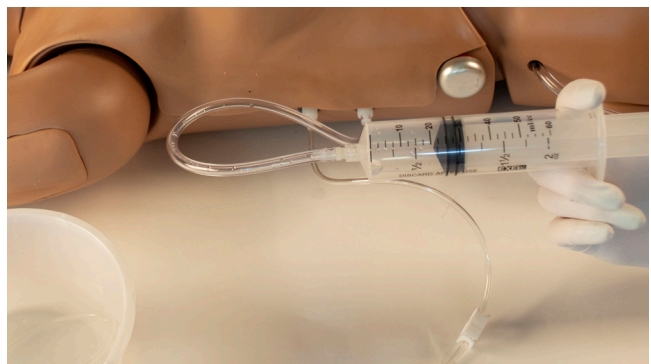
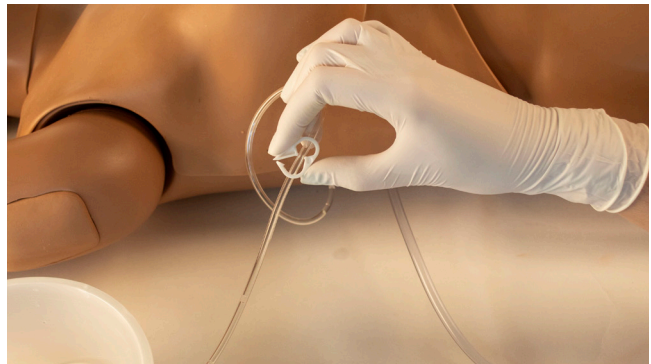


3. Open the clamp to inject fluids or perform blood draws.

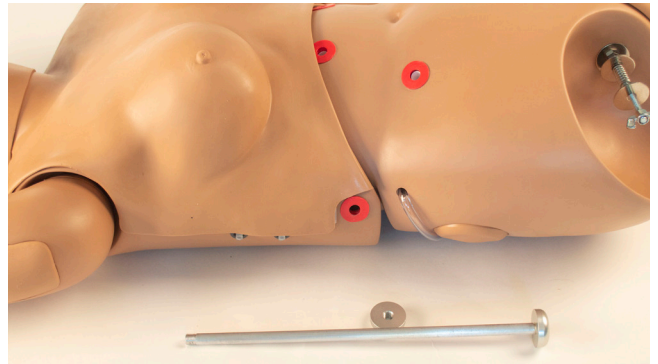


Replacing the Subclavian Vein

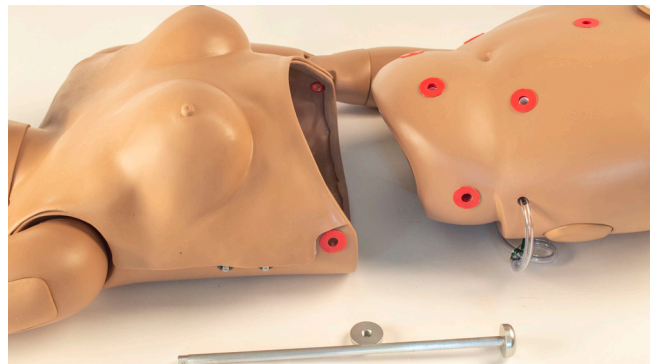
1. Connect the drain hose and open the clamp to drain the fluid from the vein.
2. Fill the syringe with air and connect it to one of the ports on the simulator's right side. Push in air to purge the water from the vein.
3. When there is no fluid in the line, unscrew the waist knobs.



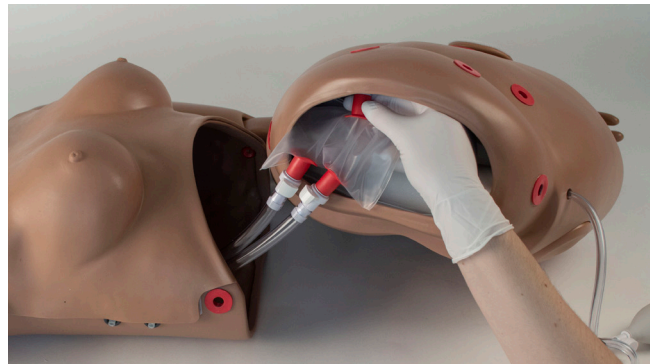
4. Remove the waist rod.



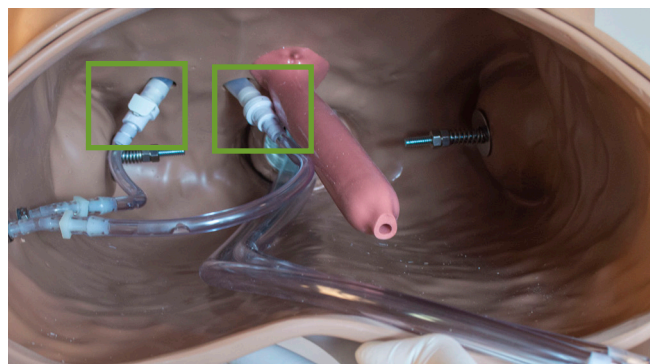
5. Separate the lower torso from the upper torso.



6. Disconnect the stomach from the lower torso.



7. Reach into the upper torso and release the quick connectors.



8. Lift the chest skin.



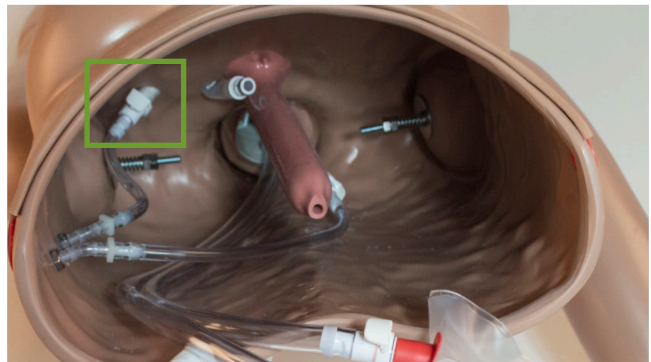
9. Remove the old vein.



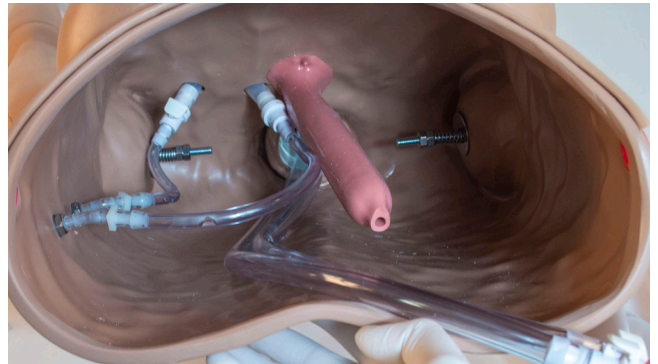
10. Insert one end of the new vein.



11. Connect the new vein to the quick connector.



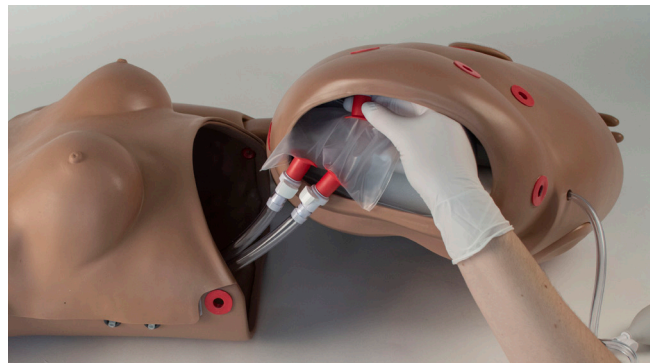
12. Insert the other end of the vein and connect it to the quick connector.



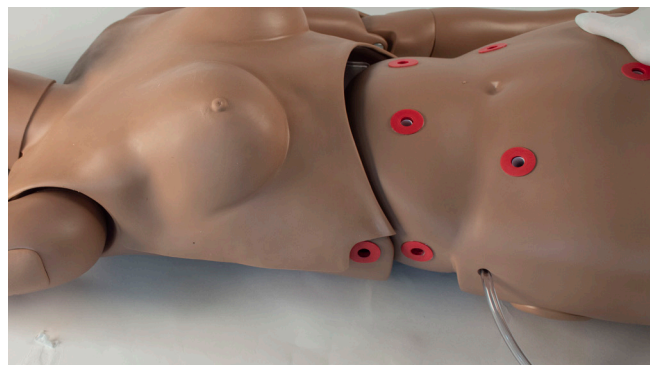
13. Replace the chest skin.



14. Connect the stomach reservoir back to the lower torso.



15. Attach the lower torso to the upper torso and replace the waist rod.



6. Appendix

6.1 Spare Parts List

Contact Gaumard Scientific for a complete list of consumables and replacement parts and their prices.

Item	Type	Code
Arm Injection Sites	Consumable	S200.857.1.L/M/D
Buttock Injection Sites	Consumable	S200.857.3.L/M/D
Waist Knobs	Replacement	S200.845

6.2 Gaumard Sales terms and conditions

These Gaumard Scientific Company, Inc. (“Gaumard”) Sales Terms and Conditions (“Terms”) apply to the sale or use of Gaumard equipment (“Equipment”), Software (“Software” as defined in paragraph 13), and supplies (“Supplies”), collectively referred to as “Product” or “Products” between Gaumard and the entity named on the applicable Gaumard Purchase Order (“Customer”) (collectively, “Party” or “Parties”). The Parties, intending to be legally bound, agree as follows.

- 1. Agreement.** Customer agrees to purchase from Gaumard the Products set forth in quotes and purchase orders accepted by both Customer and Gaumard from time-to-time. These Terms, along with any Exhibits, any applicable Gaumard Purchase Order documents, Gaumard Warranty documents, Gaumard Cares Service Plan documents, and any other purchasing or service documents executed by the Parties constitute the complete and entire agreement between Gaumard and Customer (collectively referred to herein as the “Agreement”). This Agreement will supersede all other quotations, agreements, understandings, warranties, and representations (whether written or oral) between the Parties with respect to the subject matter set forth in the Agreement. Any Customer documentation (including Customer’s purchase order terms and conditions) that conflicts with or attempts to modify the Agreement in any way is hereby rejected and of no effect unless specifically agreed to in writing and signed by the Parties. No provision of this Agreement shall be waived, amended, modified, superseded, canceled, terminated, renewed, or extended except in a written document signed by both Parties or signed by the Party against whom the modification is sought to be enforced. This agreement can be terminated by Gaumard without cause by giving thirty (30) days prior written notice to Customer.
- 2. Prices.** Prices, fees, and charges for Products and services (including maintenance, installation, and training as described in the applicable Gaumard Purchase Order documents, Gaumard Warranty documents, Gaumard Cares Service Plan documents) (“Service” or “Services”) are payable in United States (U.S.) Dollars only, and do not include any applicable taxes or shipping charges. If Customer claims any tax exemption, it must furnish a valid tax exemption certificate before shipment of Products. Unless such certificate is furnished, Customer agrees to pay at its sole expense all applicable taxes, assessments, fees, penalties, import duties, and merchandise processing fees that may be levied or assessed upon Customer or Gaumard with respect to this Agreement, the Products, or any interest thereon. Gaumard reserves the right to increase prices on thirty (30) days written notice to Customer.
- 3. Payment.** Unless otherwise agreed to in writing by Gaumard, Customer shall pay invoices net twenty (20) days from the invoice date. A late charge will be due on any unpaid balance at a rate of 1.0% per month or the maximum rate otherwise permitted by law, whichever is lower. Gaumard may charge interest at the maximum rate permitted by law on all amounts not paid by the invoice due date. Gaumard retains a purchase money security interest in all Products sold to Customer to secure payment of the total purchase price thereof. Customer hereby grants Gaumard the right to file a copy of this Agreement with any appropriate authorities to evidence this security interest. Customer agrees to execute and deliver such other documents as Gaumard may request in connection therewith. Gaumard shall not be obligated to deliver any Product or perform any Service during any period when Customer payment is past due. Customer will be responsible for all costs (including reasonable attorneys’ fees) incurred by Gaumard to collect overdue payments and/or to take possession or otherwise dispose of Products for which payment is overdue.
- 4. Product Shipment and Risk of Loss.** Unless otherwise agreed to in writing by Gaumard, all Products will be shipped F.O.B. Origin, regardless of any provisions for payments of freight, insurance, the form of shipping documents, or selection of carrier by Gaumard. F.O.B. Origin means title to the Products passes to the Customer at the shipping dock of Gaumard or Gaumard’s supplier or authorized agent. Customer is responsible for shipping charges and for the cost of insurance paid to cover any losses from Gaumard’s shipment point to Customer’s receipt. Gaumard will assist Customer in processing any loss claims. Gaumard shall use reasonable efforts to meet the specified delivery dates. If Gaumard fails to make delivery within a reasonable time for reasons other than Customer’s fault or circumstances beyond Gaumard’s reasonable control, then Customer’s only remedy is the right to terminate the applicable Purchase Order, whereupon Gaumard will refund any prepayments received from Customer relating to such Purchase Order.
- 5. Installation and Acceptance.** Product orders are subject to 1) written acceptance by Gaumard, 2) receipt of specified deposits, as applicable and 3) continuing credit approval. If applicable, Gaumard will install Equipment at an agreed upon location (“Installation”). Installation shall be complete upon Gaumard’s demonstration that the Equipment meets Gaumard’s then-current operating specifications (“Installation”). Installation is subject to Customer cooperating in preparing and maintaining the site in compliance with Gaumard specifications, including but not limited to, applicable electrical and other connection regulations and all environmental conditions. If Customer fails to accept shipment of Products other than for breach of warranty, Customer shall immediately pay the full purchase price as if shipment and Installation had occurred. If Customer fails to accept Products and if Gaumard decides to store ordered Products, Customer shall be responsible for Gaumard’s reasonable insurance, handling, and storage charges. If Gaumard elects not to store ordered Products, Gaumard may arrange shipment and storage in a bonded warehouse at Customer’s sole risk and expense.
- 6. Delay of Performance.** The Parties’ obligations under this Agreement are subject to force majeure, including but not limited to, civil insurrection, terrorism, fire, flood, labor disputes, shortages, delays of suppliers or contractors, or government priority systems, actions taken or threatened by any governmental agencies, acts of God or other contingencies or acts not within the sole control of the Parties. Gaumard reserves the right during any shortage period to (a) make Supplies available to Customer (as it sees fit) without any liability to Customer, and (b) to make substitutions and modifications in the specification of any Products, provided such substitutions or modifications do not materially affect the performance of Products.
- 7. WARRANTIES.** Gaumard warrants that if a Product proves to be defective in material or workmanship within one year from the date on which title to the Product passes to the Customer (“Warranty Period”), Gaumard will, at Gaumard’s option, repair or replace the Gaumard product. This limited warranty covers all defects in material and workmanship in the Gaumard product, except: (a) Damage resulting from accident, misuse, abuse, neglect, or unintended use of the Gaumard product; (b) Damage resulting from failure to properly maintain the Gaumard product in accordance with Gaumard product instructions, including failure to properly clean the Gaumard product; and (c) Damage resulting from a repair or attempted repair of the Gaumard product by anyone other than Gaumard or a Gaumard representative. Replacement parts are warranted for the remainder of the Warranty Period or ninety (90) days from shipment, whichever is longer. Services are warranted to be supplied in a workman-like manner. Gaumard

does not warrant that use of the Products will be uninterrupted or error-free, or that the Products will operate with non-Gaumard authorized third-party products. THE FOREGOING WARRANTIES ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. SUCH LIMITED WARRANTY IS GIVEN SOLELY TO THE ORIGINAL CUSTOMER AND IS NOT GIVEN TO ANY THIRD PARTY INCLUDING, WITHOUT LIMITATION, SUBSEQUENT PURCHASERS OR USERS OF THE PRODUCTS OR CUSTOMERS OF THE CUSTOMER. THIS WARRANTY IS VOID UPON TRANSFER OF PRODUCT BY CUSTOMER TO ANY OTHER ENTITY. SOME STATES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO CUSTOMER. These warranties do not apply to any Products that are supplied on a pre-release or “as-is” basis.

8. **Warranty Claims and Remedies.** In the event of any warranty claim, Gaumard will replace with new or repaired items any Product part or component that is in breach of the above limited warranties. Alternatively, Gaumard may elect to repay or credit to Customer an amount equal to the purchase price of the defective Product. Items replaced SHALL become Gaumard property. All claims SHALL be initiated by contacting Gaumard within the applicable Warranty Period and within thirty (30) days after discovery of the non-conformity. If Customer has failed to notify Gaumard within the Warranty Period, then Customer SHALL be barred from instituting any action thereafter. Customer SHALL not return the Product to Gaumard without prior authorization from Gaumard. If the necessary repairs to the Product are covered by this limited warranty, then Customer will pay only the incidental expenses associated with the repair, including any shipping, handling, and related costs for sending the product to Gaumard and for sending the product back to the first purchaser. However, if the repairs are not covered by this limited warranty, then Customer will be liable for all repair costs in addition to costs of shipping and handling. Upon request, Gaumard must be given access to and an opportunity to inspect the Product and any working areas and storage areas. These remedies SHALL comprise Gaumard’s entire liability and Customer’s exclusive remedy for breach of warranty and are in lieu of any other remedies at law or equity.

9. **LIMIT OF LIABILITY.** GAUMARD SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES, DAMAGES, OR EXPENSES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, DATA, OR USE), DIRECTLY OR INDIRECTLY ARISING FROM THE SALE, HANDLING, SERVICE, OR USE OF PRODUCT OR SERVICES ORDERED OR FURNISHED, OR FROM ANY CAUSE RELATING THERETO. EXCEPT FOR PERSONAL INJURY OR DEATH TO THE EXTENT RESULTING FROM GAUMARD’S NEGLIGENT OR INTENTIONALLY WRONGFUL ACTS OR OMISSIONS, IN NO EVENT SHALL GAUMARD BE LIABLE UNDER ANY LEGAL THEORY OR FOR ANY CAUSE RELATED TO A PRODUCT OR SERVICE, WHETHER BASED UPON WARRANTY, CONTRACT, TORT, NEGLIGENCE, OR OTHER THEORY, EVEN IF ADVISED OF THE POSSIBILITY THEREOF, FOR ANY AMOUNT IN EXCESS OF THE PRICE, FEE, OR CHARGE RECEIVED BY GAUMARD FOR SUCH PRODUCT OR SERVICE.

10. **Governmental Authorizations.** Customer is responsible for compliance and costs associated with all required licenses, permits, or other governmental authorizations, including but not limited to, any license or certification needed for Customer to use the Product, and any export or import license, exchange permit, or the like (“Licenses”), even if applied for by Gaumard on Customer’s behalf. If any authorization is delayed, denied, revoked, restricted, or not renewed, Gaumard SHALL not be liable, and Customer is not relieved of its obligations. Customer represents and agrees that it will handle all Product and technical data related to the Licenses so that it conforms to all applicable U.S. laws and regulations, including U.S. export licensing laws and the U.S. Foreign Corrupt Practices Act. Customer SHALL not trans-ship, divert, re-export or otherwise dispose of any U.S. origin goods or technology obtained from Gaumard except as U.S. laws and regulations expressly permit.

11. **Indemnity.**

a. Gaumard agrees to indemnify, defend and hold Customer, its officers, directors, employees, agents and contractors harmless from and against all loss, damage, liability, cost and expense (including reasonable attorneys’ fees and expenses) by reason of any claims or actions by third parties against Customer for (1) bodily injury or death, and damage, loss or destruction of any real or tangible personal property, which third party claims arise out of or relate to Gaumard’s gross negligence or willful misconduct or (2) infringement or misappropriation by Gaumard of any intellectual property rights under this Agreement.

b. Customer agrees to indemnify, defend and hold Gaumard, its officers, directors, employees, agents and contractors harmless from and against all loss, damage, liability, cost and expense (including reasonable attorneys’ fees and expenses) by reason of any claims or actions by third parties against Gaumard for (1) bodily injury or death or damage, loss or destruction of any real or tangible personal property, which third party claims arise out of or relate to Customer’s gross negligence or willful misconduct; (2) infringement or misappropriation by Customer of any intellectual property rights; or

(3) Customer’s or its customer’s use of the Products or Services, including without limitation, defamation, libel, slander, obscenity, pornography, or violation of the rights of privacy or publicity, or spamming or any other tortious or illegal conduct.

12. **Software License.** For purposes of these Terms, the term “Software” includes all Gaumard computer software, firmware, and associated documentation, whether in printed or machine-readable form, supplied by reason of this Agreement or for use in connection with Equipment or Services. To the extent the Product includes Software, Customer’s use of the Software is governed by the Gaumard End User License Agreement attached as Exhibit A to these Terms.

13. **Confidential Information.** Customer SHALL maintain the confidentiality of any information provided or disclosed by Gaumard relating to the Software (as defined above), business or customers of Gaumard, as well as this Agreement and its terms (including the pricing and other financial terms under which the Customer will be obtaining the Services hereunder). Customer SHALL use reasonable care to protect the confidentiality of Gaumard’s information disclosed, but no less than the degree of care it would use to protect its own confidential information, and SHALL only disclose Gaumard’s confidential information to its employees and agents having a need to know this information and who are subject to confidentiality agreements having terms at least as restrictive as those contained herein. The obligations of confidentiality set forth herein SHALL not apply to any information in the public domain at the time of disclosure.

14. **Intended Uses.** Products are only intended for the uses described in the applicable user’s manual or instructions for use. Customer assumes all risks associated with non-listed uses of Products and hereby indemnifies and holds Gaumard harmless from any claim associated with such non-listed uses.

15. **Compliance with Laws.** Gaumard and Customer agree to comply with all federal and state laws that govern the enforceability and performance of this Agreement.
16. **HIPAA Compliance.** As of the Effective date, the Parties are not planning to transfer any personal patient information between them. However, the Parties understand and agree that this Agreement may become subject to the Health Insurance Portability and Accountability Act of 1996 as amended (“HIPAA”), the privacy and security regulations promulgated thereunder, including 45 C.F.R. 160, 162 and 164, as amended (the “HIPAA Regulations”), and Title XIII of Division A and Title IV of Division B (the “Health Information Technology for Economic and Clinical Health Act (“HITECH”), part of the American Recovery and Reinvestment Act of 2009 (Pub. L. 111-5) (“ARRA”). The Parties agree to strictly comply with HIPAA and to execute any documents that may be required by HIPAA, HITECH, and any other applicable federal or state privacy laws and regulations. The Parties agree that if they directly or indirectly gain access to Protected Health Information (“PHI”) held by the other Party during any interaction, the receiving Party will keep the PHI confidential under the terms of this Agreement
17. **State Reporting and Disclosure Laws.** Unless otherwise noted in this Agreement, the cost of any Product training provided by Gaumard sHAL®I be included in the purchase price of the Product where applicable. Customer acknowledges and agrees that state reporting laws may require Gaumard to disclose certain aspects of this arrangement.
18. **Fraud and Abuse.** Gaumard hereby certifies that it is not currently a listed vendor in the: (a) Federal General Services Administration’s “List of Parties Excluded from Federal Procurement or Nonprocurement Programs” in accordance with Presidential Executive Orders 12549 and 12689 “Debarment and Suspension;” and (b) in the Office of the Inspector General of the Department of Health and Human Services’ “List of Excluded Individuals/Entities.” Any discounted pricing terms offered under this Agreement may be a “discount or other reduction in price” under the Federal Anti-Kickback Statute, 42 U.S.C. § 1320a-7b(b). Customer sHAL®I take all actions necessary to comply with the Anti-Kickback Statute discount safe harbor regulations, 42 C.F.R. § 1001.952(h), including but not limited to, (1) maintaining accurate records reflecting the pricing terms of items and Services purchased under this Agreement, (2) fully and accurately report any discount received under this Agreement if applicable, and (3) make available information provided to Customer by Gaumard concerning cost reports and other filings with the government, including but not limited to, the Secretary of the U.S. Department of Health and Human Services or other state agencies.
19. **Bankruptcy.** Except as may be prohibited by applicable bankruptcy laws, a Party to this Agreement may elect to terminate this Agreement (including any Purchase Orders) if any of the following situations arise: (1) the other Party becomes insolvent or is unable to pay debts as they become due; (2) a voluntary or involuntary bankruptcy proceeding is instituted by or against a Party hereto; or (3) an appointment of a receiver or assignee for the benefit of creditors occurs on beHAL®f of a Party hereto.
20. **Waiver and Severability.** If either Party fails to perform obligations under this Agreement, such nonperformance sHAL®I not affect the other Party’s right to enforce performance at any time. Waiver of any remedy or material breach of any subject matter contained in this Agreement sHAL®I not be viewed as a waiver unless agreed to by the Parties in writing. Each provision of this Agreement is separate and independent of one another, and the unenforceability of any provision will not affect the enforceability of any other provision. If any provision is held to be excessively broad or unenforceable, such provision sHAL®I be modified so that it is enforceable to the fullest extent possible by law.
21. **Assignment.** Customer sHAL®I not assign this Agreement without the prior written consent of Gaumard, which consent sHAL®I not be unreasonably withheld or delayed. Subject to the foregoing, the rights and obligations herein will be binding upon the successors and assigns of Customer.
22. **Notices.** Any required notices will be given in writing to Gaumard as set forth in the applicable Gaumard Purchase Order or other purchasing document.
23. **Governing Law.** Upon execution, this Agreement sHAL®I be governed and viewed under the laws of the State of Florida without reference to its conflict of laws provisions. Customer and Gaumard specifically agree that any action relating to the relationship between the Parties, the Agreement, or Products provided, purchased or licensed hereunder, sHAL®I be brought and tried in the Courts of Dade County, Florida. Customer waives all objections to, and consents to the jurisdiction of such Courts.
24. **Miscellaneous.** See applicable Gaumard Purchase Order documents, Gaumard Warranty documents, and Gaumard Cares Service Plan documents for other terms and conditions, which may include, but are not limited to: Term, Termination, Customer Training and Support, and Product Repairs and Tune Ups.

6.3 End User License Agreement

GAUMARD END USER LICENSE AGREEMENT

This End User License Agreement (“EULA”) sets forth the respective rights and responsibilities between the entity named in the Purchase Order associated with this EULA (“End User”) and Gaumard Scientific Company, Inc., a Florida corporation (“Gaumard”), relative to the Gaumard Software (as defined below). This EULA is effective as of the date Gaumard accepts and confirms the Purchase Order (the “Effective Date”). BY USING THE GAUMARD SOFTWARE, END USER IS AGREEING TO BE BOUND BY THE TERMS OF THIS EULA. IF END USER DOES NOT AGREE, END USER MAY NOT USE THE GAUMARD SOFTWARE.

1. Definitions.

1.1 “Gaumard Documentation” means the Gaumard user and operations manuals, guides, and related materials provided by Gaumard to End User to facilitate use of the Gaumard Products.

1.2 “Gaumard Equipment” means Gaumard hardware components for medical simulation and training, including manikins and associated instrumentation, and other hardware and tangible products sold by Gaumard to End User.

1.3 “Gaumard Products” means Gaumard Software licensed and Gaumard Equipment sold or otherwise made available by Gaumard to End User currently or in the future.

1.4 “Gaumard Software” means the object code form of computer programs and Gaumard Documentation owned by Gaumard or its licensors and licensed to End User in accordance with this EULA. Gaumard Software includes (a) computer programs embedded in firmware in the Gaumard Equipment; (b) computer programs embedded in a separate medium (such as CD or flash drive) for use in conjunction with the Gaumard Equipment; (c) computer programs downloaded or received via mail from Gaumard; (d) computer programs used on servers storing or processing data related to the Gaumard Products; and (e) computer programs used to create and manage a network for the Gaumard Equipment, interface with the components of the Gaumard Equipment, manage and compute location information related to the Gaumard Equipment, and monitor health of the Gaumard Equipment.

2. Software License and Restrictions.

2.1 License. Subject to End User’s compliance with the terms and conditions of this EULA, the Gaumard Sales Terms and Conditions, the Purchase Order, and the Gaumard Cares Service Plan Agreement, Gaumard grants End User a non-exclusive, non-transferable (except as otherwise set forth herein), personal license to execute and use the Gaumard Software for End User’s internal purposes, but only so long as the Gaumard Software is installed on the Gaumard Product on which it was originally installed. End User may not, directly or indirectly, sell, sublicense, display, timeshare, loan, lease, distribute, or create derivative works of the Gaumard Software.

2.2 Ownership. All rights, title, and interest in and to the Gaumard Software, and any derivative works thereof, whether created by Gaumard, End User, or a third party, will remain at all times solely and exclusively owned by Gaumard. Nothing in this EULA or the Purchase Order will be construed to grant End User any rights of any kind with respect to the Gaumard Software, except as expressly set forth in this EULA.

2.3 Reverse Engineering and Other Restrictions. End User will not, and will not allow any third party to, tamper with, modify, decompile, disassemble, derive the source code of, reverse engineer, or attempt to obtain the internal design of the Gaumard Software or Gaumard Products for any purpose whatsoever (collectively, “Restricted Acts”). If applicable law permits End User to take any of the Restricted Acts notwithstanding the previous prohibition, and End User wishes to take any Restricted Act notwithstanding the previous prohibition, End User will first provide Gaumard with thirty (30) days prior written notice. Gaumard may terminate this EULA at any time during such notice period without liability arising from such termination. The parties agree that all information needed for interoperability is available from Gaumard in accordance with applicable government directives.

2.4 Updates. From time to time Gaumard may develop new versions or updates for the Gaumard Software that may be made available to the End User as agreed under the terms of the Gaumard Sales Terms and Conditions, Gaumard Purchase Order documents, Gaumard Warranty documents, or Gaumard Cares Service Plan documents. Unless otherwise agreed to by Gaumard, End User sHAL®I be responsible for installing the provided new versions or updates for the Gaumard Software.

2.5 Proprietary Notices. End User agrees to maintain and reproduce on all copies of the Gaumard Software, any names, logos, copyright notices, trademarks, other proprietary markings, and legends that appear on the Gaumard Software.

2.6 Control of Duplication. End User will not, nor will it allow any third party to, circumvent the protection controlling the duplication or use of the Gaumard Software, for example and without limitation, any software lock controlling the number of copies End User may make of the Gaumard Software.

2.7 No Source Code. End User acknowledges and agrees that its rights under this EULA do not include rights to source code. In its exercise of the rights granted under this EULA, End User agrees not to take any action that would result in any requirement to disclose or make available to other parties the Gaumard Software in source code format.

2.8 Certification. Upon thirty (30) days written notice to End User from Gaumard, End User sHAL®I certify End User’s compliance with the restrictions and obligations in this EULA. Such requests will not occur more frequently than once per calendar year. If End User has used the Gaumard Software in violation of this EULA, End User sHAL®I, in addition to any other remedies Gaumard may have, pay Gaumard additional fees for the excess use according to Gaumard’s then-current price list and policies, plus a late payment charge of one percent (1.0%) per month (or the highest amount allowed by applicable law, if lower) for each month of excess use from the date of initial excess use.

2.9 Privacy and Recordings. End User will comply with all applicable laws, rules and regulations related to privacy, publicity and data protection related to use of the Gaumard Products. End User sHAL®I not use the Gaumard Software to record or collect personal data from any person in violation of End User’s policies or privacy statements. End User sHAL®I receive express consent from all persons recorded by the Gaumard Software sufficient for End User’s use, storage, and distribution of such recordings.

3. Term and Termination

3.1 Term. This EULA commences on the Effective Date and continues perpetually, unless terminated earlier in accordance with the terms hereof.

3.2 Termination for Cause. This EULA is automatically terminated by Gaumard if the other party materially breaches this EULA, the Gaumard Sales Terms and Conditions, the Purchase Order, or the Gaumard Cares Service Plan Agreement. In addition, Gaumard may terminate this EULA if (a) End User becomes insolvent or makes an assignment for the benefit of End User’s creditors; or (b) a receiver is appointed or a petition in bankruptcy is filed with respect to End User and such petition is not dismissed within thirty (30) days.

3.3 Effect of Termination. Upon the termination of this EULA for any reason, all licenses granted in Section 2 above will immediately cease and terminate. Upon termination, End User will immediately cease using the Gaumard Software.

3.4 Survival. Sections 3 through 6 will survive the termination of this EULA.

4. Confidential Information; Trademarks.

4.1 Confidential Information. End User acknowledges and agrees that the Gaumard Software is confidential information and contains trade secrets of Gaumard. End User agrees to (i) hold the Gaumard Software in the strictest confidence, (ii) not disclose the Gaumard Software to any third party for any purpose, and (iii) use at least the same security measures as End User to protect its own confidential and trade secret information but no less than reasonable measures to protect the confidentiality of the Gaumard Software. End User agrees and acknowledges that any breach of the provisions regarding ownership or confidentiality contained in this Agreement sHAL®I cause Gaumard irreparable harm and Gaumard may obtain injunctive relief without the requirement to post a bond as well as seek all other remedies available to Gaumard in law and in equity in the event of breach or threatened breach of such provisions.

4.2 Trademarks. End User may not use Gaumard’s trademarks, logos, service marks, or names in press releases, web sites, marketing, or other forms of public materials without the prior written consent of Gaumard. All use of the Gaumard trademarks and all goodwill associated with them will inure solely to the benefit of Gaumard.

5. Disclaimer; Limitation of Liability; Infringement Indemnification

5.1 Warranty and Disclaimer. For a period of twelve (12) months from the Effective Date, Gaumard will (a) provide all updates to the Software that are made available generally, and (2) use reasonable efforts to fix or provide a workaround for any Gaumard Software defect or bug which prevents operation in substantial conformity with the Gaumard Documentation. Other than the above, the Gaumard Software is provided “as-is,” with no express or implied warranties of any kind, including the warranties of merchantability, fitness for a particular purpose, or non-infringement.

5.2 Limitation of Liability. THE TOTAL LIABILITY, IF ANY, OF GAUMARD TO END USER OR ANY THIRD PARTY FOR ALL DAMAGES BASED ON ALL

CLAIMS, WHETHER ARISING FROM BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, INDEMNITY, STRICT LIABILITY, TORT, OR OTHERWISE, ARISING FROM THE GAUMARD PRODUCTS IS LIMITED TO ONE HUNDRED DOLLARS. IN NO EVENT WILL GAUMARD BE LIABLE TO END USER OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF REVENUES, LOSS OF PROFITS, OR LOSS OF DATA, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

5.3 Infringement Indemnification. Gaumard will, as further described below, indemnify, defend, and hold End User harmless, at its expense, against any claim or suit brought by a third party against End User alleging that any Gaumard Software furnished under this EULA infringes the United States patent, trademark, copyright or other intellectual property right of a third party. Gaumard will pay all settlements entered into or damages finally awarded, including attorneys' fees and costs, based on any such claim or suit; provided that End User gives Gaumard prompt written notice of such claim and gives Gaumard information, reasonable assistance, and sole authority to defend or settle the claim. In defense or settlement of the claim, Gaumard may obtain for End User the right to continue using the Gaumard Software, replace or modify the Gaumard Software so that it becomes non-infringing, or, if such remedies are not reasonably available, grant End User a refund for the associated Gaumard Products (depreciated over three years) and accept their return. Gaumard will not have any liability if the alleged infringement is based upon (a) the use or sale of the Gaumard Software in combination with other products or devices not furnished by or approved by Gaumard; (b) the use of the Gaumard Software in a manner for which they were not designed as described by the Gaumard Documentation; (c) any modification of the Gaumard Software not performed by or authorized by Gaumard;

(d) any use of Gaumard Software by End User after End User learns of such allegation of infringement; or (e) any failure by End User to utilize a non-infringing version of the Gaumard Software made available by Gaumard along with notice that such update is non-infringing. The obligations set forth in this Section 5.3 are Gaumard's sole obligations, and End User's sole and exclusive remedy, for the Gaumard Software infringing third party intellectual property rights.

6. Miscellaneous.

6.1 Binding Effect; Assignment. This EULA will be binding upon, and inure to the benefit of, End User's and Gaumard's respective permitted successors and permitted assigns. Neither party may assign or transfer this EULA or any of the rights, privileges, duties or obligations under this EULA without the prior written consent of the other party, except that either party may assign this Agreement to any entity controlled by, controlling, or under common control with such party at such time, as well as in connection with the sale, transfer, merger, or acquisition, whether by operation of law or otherwise, of substantially all of the assets of such party. In addition, if End User transfers the Gaumard Product on which the Gaumard Software is installed to a third party, End User may assign this EULA to such third party, provided that the third party agrees in writing with Gaumard to be bound by this EULA.

6.2 Notices. Any written notice required by this EULA will be deemed made (a) when delivered by personal service, (b) one (1) business day after being sent by recognized international overnight courier service (such as FedEx), or (c) when received, if sent by certified or registered mail, postage prepaid, return receipt requested. Any such notice given to a party shall be sent to the addresses on the attached Purchase Order. By giving to the other party written notice thereof, the parties hereto and their respective permitted successors and assigns will have the right from time to time to change by written notice their respective addressee or address for notices.

6.3 Applicable Law. The validity of this EULA and the rights, obligations and relations of the parties hereunder shall be construed and determined under and in accordance with the substantive laws of the State of Florida. All disputes arising under or related to this EULA shall be resolved exclusively in the State or Federal Courts located in Dade County, Florida. The parties consent to the jurisdiction and venue of such courts and waive any claims as to inconvenient forum. The judgments of such courts may be enforced in any court of competent jurisdiction.

6.4 Export Control. End User will not export or re-export the Gaumard Software, including any technical data, except as authorized and permitted by, and in compliance with, the laws and regulations, including but not limited to all export and re-export laws and regulations, of the United States.

6.5 Severability. If any provision of this EULA is invalid or unenforceable in any circumstances, it will be interpreted as much as possible to reflect the intent of the parties, and its application in any other circumstances and the remaining provisions of this EULA will not be affected thereby.

6.6 Entire Agreement. This EULA constitutes the entire agreement and understanding of the parties relating to the subject matter thereof. This EULA supersedes all prior written and oral agreements and all other communications between End User and Gaumard (or a Gaumard distributor) regarding the subject matter hereof. No contradictory terms and conditions of any purchase order, invoice, or other document issued by End User relating to the subject matter of this EULA shall be binding, unless agreed by the parties.

6.7 Waiver of Breach. No waiver by a party of any breach of this EULA will constitute a waiver of any other breach of the same or other provisions of this EULA. No waiver by a party will be effective unless made in a record signed or otherwise authenticated by an authorized representative of such party.

6.8 Relationship of the Parties. The parties are independent contractors. Nothing in this EULA or in the activities contemplated by the parties will be deemed to create an agency, partnership, employment or joint venture relationship between the parties. Neither party will have any responsibility nor liability for the actions of the other party except as expressly provided in this EULA. Neither party will have any right or authority to bind or obligate the other party in any manner or make any representation or warranty on behalf of the other party. This EULA is made and entered into for the sole protection and benefit of Gaumard, its licensors and suppliers, and End User, and no other person or entity shall be a direct or indirect beneficiary of or shall have any direct or indirect cause of action or claim arising from this EULA.

All rights not expressly granted in this license agreement are reserved by Gaumard.

ACKNOWLEDGMENT

By installation of this software, you acknowledge that you have read and understand the foregoing and that you agree to be bound by its terms and conditions. You also agree that this agreement is the complete and exclusive statement of agreement between the parties and supersedes all proposed or prior agreements, oral or written, and any other communications between the parties relating to the license described herein.

6.4 EXCLUSIVE ONE-YEAR LIMITED WARRANTY

Gaumard warrants that if the accompanying Gaumard product proves to be defective in material or workmanship within one year from the date on which the product is shipped from Gaumard to the customer, Gaumard will, at Gaumard's option, repair or replace the Gaumard product.

This limited warranty covers all defects in material and workmanship in the Gaumard product, except:

- » Damage resulting from accident, misuse, abuse, neglect, or unintended use of the Gaumard product;
- » Damage resulting from failure to properly maintain the Gaumard product in accordance with Gaumard product instructions, including failure to properly clean the Gaumard product;
- » Damage resulting from a repair or attempted repair of the Gaumard product by anyone other than Gaumard or a Gaumard representative.

[This one-year limited warranty is the sole and exclusive warranty provided by Gaumard for the accompanying Gaumard product, and Gaumard hereby explicitly disclaims the implied warranties of merchantability, satisfactory quality, and fitness for a particular purpose.](#) Except for the limited obligations specifically set forth in this one-year limited warranty, Gaumard will not be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory regardless of whether Gaumard has been advised of the possibilities of such damages. Some jurisdictions do not allow disclaimers of implied warranties or the exclusion or limitation of consequential damages, so the above disclaimers and exclusions may not apply and the first purchaser may have other legal rights.

[This limited warranty applies only to the first purchaser of the product and is not transferable.](#) Any subsequent purchasers or users of the product acquire the product "as is" and this limited warranty does not apply.

[This limited warranty applies only to the products manufactured and produced by Gaumard.](#) This limited warranty does not apply to any products provided along with the Gaumard product that are manufactured by third parties. For example, third-party products such as computers (desktop, laptop, tablet, or handheld) and monitors (standard or touch-screen) are not covered by this limited warranty. However, third-party products are covered by the warranties provided by the respective third-party manufacturers and such warranties are transferred from Gaumard to purchaser upon purchase of the Gaumard product. Defects in third-party products are covered exclusively by the warranties provided by the third-parties. Gaumard does not provide any warranty, express or implied, with respect to any third-party products. Please contact the third-party manufacturer for information regarding the availability of extended warranties for third-party products.

Any waiver or amendment of this warranty must be in writing and signed by an officer of Gaumard.

- » In the event of a perceived defect in material or workmanship of the Gaumard product, the first purchaser must:
- » Contact Gaumard and request authorization to return the Gaumard product. Do NOT return the Gaumard product to Gaumard without prior authorization.
- » Upon receiving authorization from Gaumard, send the Gaumard product along with copies of (1) the original bill of sale or receipt and (2) this limited warranty document to Gaumard at 14700 SW 136 Street, Miami, FL, 33196-5691 USA.

If the necessary repairs to the Gaumard product are covered by this limited warranty, then the first purchaser will pay only the incidental expenses associated with the repair, including any shipping, handling, and related costs for sending the product to Gaumard and for sending the product back to the first purchaser. However, if the repairs are not covered by this limited warranty, then the first purchaser will be liable for all repair costs in addition to costs of shipping and handling.

Extended Warranty

In addition to the standard one year of coverage we offer a range of service plans through our Gaumard Cares program. For more information about Gaumard Cares service planes please contact customer service.

7. Contact Gaumard

7.1 Contacting Technical Support

Before contacting Technical Support you must:

1. Have the simulator's serial number
2. Have access to the simulator for possible troubleshooting as needed

Technical Support:

Email: support@gaumard.com

USA: 800-882-6655

INT: 01-305-971-3790

7.2 General Information

Sales and Customer Service:

E-mail: sales@gaumard.com

USA: 800-882-6655

INT: 01-305-971-3790

Fax: 305-667-6085

Post:

Gaumard Scientific
14700 SW 136 Street
Miami, FL 33196-5691
USA

Office Hours:

Monday-Friday, 8:00am - 7:30pm EST



Gaumard[®]
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Always dispose of this product and its components in compliance with local laws and regulations.

www.gaumard.com | 800-882-6655 | 305-971-3790 | Fax: 305-667-6085 | sales@gaumard.com

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MADE IN THE U.S.A.

UG.S200 & S201