

## ONE STOP SECURITY SOLUTIONS

- DIGITAL SECURITY
- SECURITY INSTALLATION
- RISK ASSESSMENT



# MyAlarm Customer Account Registration

The following requires an active iFob plan for the Solution 6000 which can be purchased from CTC Communications on <https://www.ctccommunications.com.au/alarm-packages/bosch/solution-6000/ifob-plans.html> or by calling on 1300 552 282

### Step 1: Account Creation

1. On a web browser, go to [www.myalarm.com.au/registerCustomer](http://www.myalarm.com.au/registerCustomer) and fill in the required details to create an account.
2. Click the confirmation link sent to your email address and validate your account.

### Step 2: Adding the Site to your Account

1. Log into your newly created account at [www.myalarm.com.au/login](http://www.myalarm.com.au/login)
2. Click 'Add Site' at the bottom of the page.
3. Enter the Site Name. (e.g. Home, Business Name, Address)
4. Enter the Panel Serial Number. (This can be found at location 7-0-0 in the user menu at the keypad.)
5. Click Save.
6. The site should now be added as pending.

Note: MyAlarm also provide a Help page on their website should you have any issues, this can be found by clicking the help button on the 'Home' page and 'Add Site' page

### Step 3: Adding the Customer Number into the Keypad

1. At the keypad, enter your PIN code followed by the MENU Key.
2. Enter 508 into the keypad.
3. Enter your 11-Digit Customer number followed by the OK key. (The Customer number can be found on the MyAlarm website in the top right hand corner of the screen.)
4. After the screen shows 'Registration Successful', press the OK key followed by holding down the MENU key for 5 seconds to exit the user menu.

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### Step 4: Accessing the Site from MyAlarm

1. After 5-10 minutes the site status should have changed from 'pending' to a blue shield icon indicating the panel is online.

2. Click on the blue shield to edit site details such as mobile app users and reporting device. More information on the various options is available by pressing the help button.



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