



Date In _____

Tag # _____

- Wash and repair only
- Wash, waterproof, and repair all blankets/items
- I have marked my preferences below for each blanket/item

Our mission is to keep your lucky horse comfortable and safe. When entrusting your blankets to us, please understand that all blankets will be washed and small repairs will be conducted routinely. All blankets included in order MUST be written on the form.

Client/Contact		Barn Name
Billing Email		Phone Number
Shop Notes		
Describe Blanket/Item (Color/Brand/Hood Included)	Waterproof (Yes/No)	Repairs Needed
1		
2		
3		
4		
5		
6		

Luckyhorse Policies

We appreciate your time and dedication to our business. As part of our commitment to transparency, we encourage you to review our policies. These policies are in place to ensure a seamless and efficient experience for you, our valued customer.

Service Ticket

All blankets dropped off or picked up for cleaning services must be listed on the service ticket.

Repairs

Routine repairs will be made where necessary. If you do **not** want us to make a repairs, please specify this on the service ticket. All blankets must be washed by Luckyhorse prior to being repaired.

Late Fees

A late fee will be applied after 30 days of nonpayment. Please ensure prompt payment to avoid additional charges. Payment is due upon receipt of invoice.

Payment Deadline for Drop Offs

Payment must be received 2 business days before the scheduled drop-off. Failure to make payment by the deadline will result in the blankets not being dropped off, and the client will be responsible for collecting them from our shop.

Payment Methods

We accept various payment methods, including check, credit/debit cards, and electronic transfers. Payment is due upon receipt of invoice. We do not accept cash.

Pick-up Deadline

Blankets that have been dropped off for services should be picked up within 30 days of receiving the invoice. Failure to do so may result in storage fees or other charges.

Cleaning Requirements

Blankets should be dry before being dropped off for cleaning.

Lost or Unclaimed Blankets

Any blankets left unclaimed for more than 60 days after the pick-up deadline will be considered abandoned and may be donated or disposed of at our discretion.

Email and Contact Information

To ensure a streamlined billing process, it is essential that customers provide us with an up-to-date email address. We rely on email as the primary means of contact. If, for any reason, you do not receive an expected invoice or any other correspondence from us, please send us an email at inquiries@luckyhorsecleaners.com.

Privacy Policy

We respect your privacy and will only use your personal information for the purpose of providing our services. We do not share or sell your information to third parties.