

To return merchandise, please send by tracked post to:

MCH Sports
73 Levanswell Road
Moorabbin VIC 3189

For further assistance please contact us:

Email: info@mchimports.com Ph: 1300 783 556

Need to return clothing or accessories?

If you're unhappy for any reason, we will accept the return of merchandise within 14 days of delivery. Returned merchandise should be unworn and in its original condition and packaging, including tags. Customers will be responsible for shipping and handling charges for any returns.

Please complete the form below and return with your item. You'll be advised by email when your refund (or credit note for sale items) has been processed. If eligible for a refund, please allow 3-5 business days from the date of processing for this to be cleared in your account.

Exchange size

For the quickest turn around, we suggest placing a new order online. This will ensure you do not miss out as we cannot guarantee the item will still be in stock by the time we receive your return.

Found a problem?

In the unlikely event that an item is faulty, we ask that you get in contact with us by phone or email.. If the item is assessed as faulty we will repair/send you a replacement. If the relevant style is not in stock we will arrange a refund.

To view our full returns policy visit https://mchsports.com.au/pages/shipping-and-returns

Reason Codes for Returns

A = Change of mind B = Doesn't Fit C = Incorrect Item Received D = Faulty product E = Looks different to image on site

Please complete all fields. Enclose this form and your delivery slip inside your parcel.

Customer Name		Order Number	Phone No.	Date	
Qty	Style Code	Product		Colour	Reason Code
		-			
Additio	nal Comments:				