

Steps Warranty

Watkins Wellness ("Watkins") warrants to the original consumer purchaser ("you") the following about your new Step, when purchased from an authorized dealer/service provider ("dealer").

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YEAR LIMITED WARRANTY

Watkins warrants to the original consumer purchaser that the Step material will not peel, crack, wrinkle, blister or delaminate, and to be free from defects in material for a period of one year from the delivery date. The step's cosmetic finish and workmanship is warranted to be free from defects at the time of initial delivery to the original consumer purchaser. Fading and weathering of the surface will occur naturally over time and are not considered to be warrantable defects.

EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the Step when purchased and originally installed within the country of purchase or, in case of Steps purchased in the European Union ("EU") when originally installed within the EU. This warranty begins on the date of installation of the Step, but in no event later than one year from the date of purchase. The Step warranty terminates upon any transfer of ownership or if the Step is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the Step is installed or relocated outside the EU, prior to the expiration of the warranty period. Services under this warranty does not extend the warranty period.

WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department +1 760 598 6464 or via e-mail, customerservice@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the Step for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding any such charges.

LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins' prior written consent, accident, acts of God, misuse, abuse, neglect, use of an accessory not approved by Watkins, failure to follow Watkins' Pre-Delivery Instructions or Owner's Manual, or repairs/installations made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Please contact your dealer for a list of manufacturer approved accessories.

This warranty does not cover industrial or commercial applications, including installations in property used for long-term or short-term rental.

DISCLAIMERS

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces or countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE VINYL COVER, IF NEEDED. Some states, provinces or countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.