

Watkins Manufacturing Corporation (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new portable spa, when purchased from Costco.

**5 YEAR STRUCTURE WARRANTY**  
 Watkins Manufacturing Corporation (“Watkins”) warrants the structure of the spa, which is defined as any rotationally molded, polyethylene internal support structures connecting the unibody shell, cabinet, floor and the external coping to itself, for a period of five years from the installation date of the spa. This structural warranty specifically excludes any portion of the spa that is not rotationally molded as part of the unibody shell such as synthetic wood skirting, jets, doors, covers, etc.

**5 YEAR SHELL/SURFACE WARRANTY**  
 Watkins warrants the shell of the spa from manufacturing defects resulting in water loss for a period of five years from the installation date of the spa. Rotomolded spas are made from a thick, durable plastic that may bend or flex slightly over time. This slight fluctuation is purely cosmetic and does not impact the structure integrity or function of the spa. This warranty does not cover damage to the shell surface that is cosmetic in nature and does not impact the integrity of the spa. Any and all additional costs including, shipping, delivery, set-up, installation and/ or disposal charges will be the sole responsibility of the spa owner.

**2 YEAR SYNTHETIC WOOD CABINET WARRANTY**  
 Watkins warrants the synthetic wood cabinet material and assembly to be free from defects in materials and workmanship for two years from the installation date of the spa. The cosmetic finish is warranted to be free from defects in materials and workmanship at the time of initial delivery. Fading and weathering of the surface may naturally occur over time and are not considered defects.

**1 YEAR EQUIPMENT - ONE YEAR LABOR WARRANTY**  
 Watkins warrants the electrical and mechanical components including the pump, heater, LED lighting and control system against malfunctions in materials or workmanship for a period of one year from the installation date of the spa. Filter cartridges, light bulbs, spa cover locks, fuses and GFCI cord are not included in this warranty. Those items are, however, warranted to be free from defects in materials and workmanship at the time of delivery to the consumer.

**1 YEAR OZONE - ONE YEAR LABOR WARRANTY**  
 Watkins warrants the ozone (if applicable) against malfunctions in materials or workmanship for one year from the installation date of the spa.

**1 YEAR PLUMBING – ONE YEAR LABOR WARRANTY**  
 Watkins warrants the factory installed plumbing components for materials and workmanship against leaks for a period of one year from the installation date of the spa. This warranty specifically covers jet fittings, internal plumbing, internal glue joints and hoses.

**The following applies to all of the warranties listed above:**

**EXTENT OF WARRANTY**

This warranty extends only to the original consumer purchaser of the spa when purchased and originally installed within the original ship to location. This warranty begins on your installation date of the spa, but in no event later than one year from the date of purchase. This warranty

terminates upon any transfer of ownership, or if the spa is installed or relocated outside of the original ship to location by the original customer prior to the expiration of the warranty period.

**WARRANTY PERFORMANCE**

To make a claim under this warranty, contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, U.S.A. Attn: Customer Service Department or call (888) 961-7727 or via e-mail, [ahsservice@watkinsmfg.com](mailto:ahsservice@watkinsmfg.com). You must give Watkins written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location. Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing provider may charge you a repairperson travel/service charge that is not covered by this Warranty. Please contact Customer Service for information regarding any such charges.

**This warranty applies only to Aquaterra® spas purchased and installed in the United States of America, Canada and Mexico.**

**LIMITATIONS**

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins’ Owner’s Manual, failure to follow proper water care and maintenance instructions or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Call (888) 961-7727 for a list of manufacturer approved accessories. Any and all additional costs including shipping, delivery, set-up, installation and/ or disposal charges, will be the sole responsibility of the spa owner.

**DISCLAIMERS**

**Note:** Some states/countries/providences (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations may not apply to you. **TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INDIRECT, SPECIAL, LOSS OF USE OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Note: Some state/countries/providences (including Quebec) do not allow limitations on how long an implied warranty may last, so the below limitations may not apply to you. Notice to residents of the State of New Jersey: The provisions of this warranty, including its limitations, are intended to apply to the fullest extent permitted by the laws of the State of New Jersey. **ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.**

**LEGAL REMEDIES**

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, providence to providence or country to country. This warranty is not transferable.