

# METHOD OF RETURN

Dear customer,

If there are any problem with your purchase, please fill out this form to proceed with the exchange or refund request. The **<u>RETURN</u>** shipping expense will be at **<u>your own cost</u>**, you can ship the items by courier of your choice.

In the case of making a size change, please indicate on the return form (in the notes space) the name and the right size of the item. (i.e. I request a change with size M)

Please ship to the corresponding return address below based on your location:

### For European Union customers:

ACUPUNCTURE Via Niccolò Pizzolo, 13 35132 Padova PD Italy

#### For United Kingdom customers:

ACUPUNCTURE Apartment A702, The Lark 5 Moat Street Nine Elms, LONDON SW11 7E

#### For North America customers:

ACUPUNCTURE 3608 Meadowlark St, El Monte, CA, 91732 United States

#### For Asia/Pacific customers:

ACUPUNCTURE Room1105, 11F HuaYing International Center 323 Tongkang Road, Guangzhou, Guangdong, 510000 China

#### For more information, please reach out to customerservice@acupuncture1993.com

Please put the completed form in the return package.



## **RETURN FORM**

Dear Customer,

In order to simplify and speed up the returns process, please fill out the following form. The return and exchange of goods is subject to our **Terms and Conditions** you find online in our return policy section.

Your Data	 
Order Number	 
Order Date	 
Name and Surname	 _
Phone	 

#### **Order Details**

Product Code	Size	Reason for Return	Notes

Further Notes: \_\_\_\_\_

Date:

Customer's Signature \_\_\_\_\_

Remember that the right to return ceases if the goods are not intact, in case ACUPUNCTURE assesses:

- the inconsiderate use of the goods which tampered with their integrity;
- the lack of fundamental parts of the product;
- the damaging of the product for reason which are not linked to shipment.
- In case of forfeiture of the right of withdrawal, the goods will be returned to the customer without issuing any refund.