

METHOD OF RETURN

Dear customer,

If there are any problem with your purchase, please fill out this form to proceed with the exchange or refund request. The **<u>RETURN</u>** shipping expense will be at **<u>your own cost</u>**, you can ship the items by courier of your choice.

In the case of making a size change, please indicate on the return form (in the notes space) the name and the right size of the item. (i.e. I request a change with size M)

Please ship to the corresponding return address below based on your location:

For European Union customers:

ACUPUNCTURE Via Niccolò Pizzolo, 13 35132 Padova PD Italy

For United Kingdom customers:

ACUPUNCTURE Apartment A702, The Lark 5 Moat Street Nine Elms, LONDON SW11 7E

For North America customers:

ACUPUNCTURE 3608 Meadowlark St, El Monte, CA, 91732 United States

For Asia/Pacific customers:

ACUPUNCTURE Room1105, 11F HuaYing International Center 323 Tongkang Road, Guangzhou, Guangdong, 510000 China

For more information, please reach out to customerservice@acupuncture1993.com

Please put the completed form in the return package.



RETURN FORM

Dear Customer,

In order to simplify and speed up the returns process, please fill out the following form. The return and exchange of goods is subject to our **Terms and Conditions** you find online in our return policy section.

Your Data	
Order Number	
Order Date	
Name and Surname	 _
Phone	

Order Details

Product Code	Size	Reason for Return	Notes

Further Notes: _____

Date:

Customer's Signature _____

Remember that the right to return ceases if the goods are not intact, in case ACUPUNCTURE assesses:

- the inconsiderate use of the goods which tampered with their integrity;
- the lack of fundamental parts of the product;
- the damaging of the product for reason which are not linked to shipment.
- In case of forfeiture of the right of withdrawal, the goods will be returned to the customer without issuing any refund.