RAK Hotspot Miner Weekly Status Update

April 7th, 2021

The month of April has finally arrived. They say that April showers bring May flowers, and we are working diligently to get hotspots shipped so we can all make it rain... HNT! This week we are excited to introduce the newest addition to the RAK Animal Kingdom, Monkey!

Groups of monkeys can be known as a 'troop', 'tribe' or 'mission' and it is our mission, aligned with RAK, to get as many hotspots shipped out as quickly as humanly possible! The Monkey Batch is estimated to be available to start shipping to customers in June, and is predicted to cover the order number ranges below:

North America – #9664 - #11259

Europe #15929 – #16725

Fun fact: Yoda from Star Wars was almost played by a Monkey!

Update on Eagle and Falcon:

The Eagle and Falcon batches are in transit and are set to ship from CalChip headquarters in Warminster, Pennsylvania to customers around the third week of April!

**Update on Dolphin:

The SD cards have been shipped from RAKwireless and are now expected to arrive to CalChip Connect April 8th. CalChip will then remove all the old SD cards from the Dolphin Hotspots and insert all the newly flashed SD cards into the hotspots. Once the hotspots are updated with the latest firmware image, Cal Chip Connect will then resume shipping the Dolphin Batch in its entirety. We hope to have all of Dolphin shipment shipped out by the end of next week.

You will receive a tracking number once your order has been fulfilled. Want to know more? Please visit the link below:

03/27/2021 Dolphin Shipping Update

Asia Units: Current China orders are now in production and should be shipping soon!

Other Exciting News:

One of our partners, Kerlink, has announced that they are launching Helium Compatible Miners! Their industrial-grade indoor Wirnet™ iFemtoCell, indoor Wirnet™ iFemtoCell-evolution and outdoor Wirnet™ iStation IoT gateways are enabling Helium cryptocurrency mining, while supporting one of the world's first peer-to-peer wireless IoT networks based on the LoRaWAN® protocol. Click here to view their Helium compatible products.

If you have any questions related to supply chain or would like to request a return for your RAK Hotspot Miner pre-order, please do not hesitate to contact us at support@calchipconnect.com.

For any technical or networking questions, please continue to contact support@helium.com

We hope everyone had a great Easter weekend this past weekend, we are looking forward to sharing the next shipping update with you, April 14th of next week!

Our very best,

The Cal-Chip Connected Devices Team