



RAK Hotspot Miner Weekly Status Update

February 3rd, 2021

A year of the coronavirus pandemic has made every day feel like “Groundhog Day” for some, but the annual February 2nd celebration still occurred yesterday in Punxsutawney, Pennsylvania, 282 miles from our headquarters. So, did the groundhog Punxsutawney Phil see his shadow? Yes, yes, he did. According to the old German legend, this means six more weeks of winter. Good thing this is all just myth. :) What are the facts on the RAKs?

Shipping Facts

- Just last week the total number of hotspots manufactured and shipped by RAKwireless was 10,000 hotspots.
- This week, another 6,950 RAK Hotspot Miners will be on the way, which will bring the grand total of hotspots shipped up to 16,950! This beats the February goal of 16,000!

Shipping Goals:

- We are preparing for the transit of the 6,950 hotspots from RAKwireless to Cal-Chip Headquarters this week and expect to receive these no later than the week of February 14th, which would be the best Valentine’s Day Gift for us all. 😊
- Cal-Chip Connected Devices is planning to have the total of 16,950 shipped to customers by the end of February!

Shipping Updates:

- As you all may know, coronavirus continues to impact the economy and global supply chain. In a recent national survey, 77% of importers using various platforms experienced disruptions in shipping; resulting in delays of product deliveries. That said, please understand that Cal-Chip Connected Devices is doing everything humanly possible to get your order of RAK Hotspot Miners to you.
- The next shipment of 3,100 hotspots we have all been so eagerly waiting for is still in transit, currently delayed in customs due to supply chain constraints. We understand this news is very disappointing for most, as it is for us as a company. We are incredibly eager to resume shipping, we would like nothing more than to get these hotspots into your hands as soon as possible and are putting forth maximum effort in order to do so.
- Due to these additional customs delays, we now plan to resume shipping to customers around **February 8th, 2021** from the Cal-Chip headquarters. We will be posting on the #CalChip



Discord channel when this shipment has arrived, and we will inform you all the great news as soon as shipping has resumed.

Update on the new RAK Hotspot Miner Version 2.0

-The new RAK Hotspot Miner v 2.0 will start shipping from RAKwireless to Cal-Chip facilities in early March, RAK plans to ship about 10,000 v2.0's!

-The shipping of the v2.0 RAK Hotspots Miners to customers will begin mid-March. We will continue to ship in weekly batches from mid-March on. This is an exciting time for all of us!

Transparency:

There have been several noted complaints of customers stating, "Cal-Chip continues to push back the shipments, the dates keep changing, all they post about is delays." Please take note that we provide these real-time updates at the community's request to be more transparent. With transparency comes disappointment, things that are out of our control are happening and changing every day, this is inevitable. The best we can do for our valued customers as a company is to keep them informed and work our absolute hardest to overcome these hurdles and unexpected obstacles. We will never stop striving to give you our very best.