



RAK Hotspot Miner Weekly Status Update

January 13th, 2022

Happy New Year! We'd like to start 2022 off with a joint statement from RAKwireless your manufacturer, and CalChip Connect, your distributor:

"CalChip Connect and RAKwireless are working together to continue to deliver RAK Hotspot Miners to our remaining customers. RAK will ship CalChip 18k+ RAK Hotspot Miners in the coming weeks. This is in addition to the 6k RAK Hotspot Miners that CalChip is currently shipping. We apologize for the delays and continue to work together closely to support our valued customers."

TJ Rancour and Ken Yu

CalChip Connect and RAKwireless



The updated RAK Miner Shipping Table is below. In order to provide the most accurate shipping estimates, we'll continue to update this chart as needed as we work through shipping out the hotspots, batch by batch.

Please see below for the updated January/February Shipping Table:



RAK Hotspot Miner Shipping Table for January/February:

US/CAN RAK Hotspot Miner Batches Shipping in January/February		
Batch Name	US/CAN Order # Ranges	Estimated to Ship
Xenops	25,304-27,262	Complete
Yak	27,263-38,840	In Progress
Zebra	38,841-50,082	ETA Coming Soon
Alien	50,083-52,593	ETA Coming Soon

EU RAK Hotspot Miner Batches Shipping in January/February		
Batch Name	EU Order # Ranges	Estimated to Ship
Xenops	35,990 - 41,479	Complete
Yak	41,480 - 45,982	Complete
Zebra	45,983 - 50,076	In Progress
Alien	50,077 - 54,286	ETA Coming Soon

****Yak remains in progress due to the large volume of orders contained in this batch. The last known order numbers shipped are below:**

Refunds:

If you are waiting on a refund, and have yet to fill out the form, please do so [HERE](#).

Shipping:

The Shipping Calculator will always contain the most up-to-date shipping information on your order(s). Please note that the hotspot orders are shipped out in the same order they were received, however, in order to streamline shipping speed, our Fulfillment Team does pick the orders ahead of time based on the quantity of hotspots per order.



Please make sure you're entering your order number correctly when utilizing the [Shipping Calculator](#)! It's very important to pay close attention to the number of digits that are in your order number versus how many digits are shown on the Shipping Table.

Xenops, Zebra and Yak:

U.S. Xenops is complete, and EU Yak is complete. EU Zebra is in progress U.S. Yak is in progress.

Zebra Through Jabba the Hutt:

Estimated to all be shipped before or by Q2, 2022. We'll share more information on the estimated shipping timelines for these batches as we gain more concrete supplier information.

Thank you again for your ongoing patience and flexibility. We are committed to serving our community members and are working diligently to gain back your trust. We're looking forward to making 2022 a great year!

With appreciation,

The CalChip Connect Team