



U.S. Consumer Product Safety Commission – Fast Track Recall

Release Date: December 7, 2023

Release Number: 24-039

Oreck Discover Upright Vacuums Recalled by TTI Floor Care Due to Electrical Shock Hazard

Recall Summary

Name of Product: Oreck Discover Upright Vacuums

Hazard: The vacuum's electric cord plug prong can detach and remain in an electrical outlet when the vacuum is unplugged. This poses an electrical shock hazard to consumers.

Remedy: Repair

Consumers should immediately stop using the recalled vacuums and contact Oreck or their local Oreck dealer for instructions on how to obtain a free repair. To locate the nearest authorized dealer, go to "Find Your Local Store" at www.oreck.com.

Consumer Contact: Oreck toll-free at 888-383-7000 from 9 a.m. to 5 p.m. ET, Monday through Friday, or online at <https://oreck.com/pages/recall> or www.oreck.com and click on "Product Recall" at the bottom of the page for more information.

Recall Details

Units: About 6,200

Description: This recall involves models UK30500 and UK30500PC of the Oreck Discover Upright Vacuum. Impacted vacuums also have serial numbers that begin with AJ2226, AJ2227, AJ2228, AJ2229, AJ2230, AJ2231, and AJ2232. The model and serial number are printed on a silver data label on the bottom of the vacuum. The vacuum is silver and black with "Oreck" and "Discover" printed on the front.

Incidents/Injuries: The firm has received 41 reports of a prong detaching from its plug. No injuries have been reported.

Sold at: Independent Oreck dealers nationwide and online at www.acmetools.com, www.amazon.com, www.homedepot.com, and www.oreck.com from September 2022 through September 2023 for about \$600.

Importer: Royal Appliance Mfg. Co., d/b/a TTI Floor Care North America, of Charlotte, North Carolina

Manufactured in: China

Photo



Recalled Oreck Discover Upright Vacuum

Fast Track Recall

Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).