

Dropshipzone

Banned Products Policy

Reference: 300123001

Issued: 1 June 2023

It is the responsibility of Suppliers to ensure that the products they sell on Dropshipzone are safe and comply with all Australian product safety laws, standards and requirements. This includes complying with product bans.

Under Australian law, bans can be placed on products and product-related services if there is a risk they may cause serious injury, illness or death.

Banned Products

Banned products must not be sold on Dropshipzone under any circumstances.

Suppliers who sell or attempt to sell banned products on Dropshipzone will be banned themselves from selling any products on Dropshipzone. In addition, Dropshipzone cooperates with regulators and reserves the right to share information with regulators about any Suppliers who breach this policy.

If a product ban is in place the applicable product cannot be sold or offered for sale. Suppliers should refer to the specific banning notice for individual products for more information.

Product Safety Australia provides a database of banned products: [here](#). Products can be subject to interim or permanent bans.

An *interim ban* can apply nationally, or within individual Australian states. Interim bans last for a period of 60 days, and can be extended for a further period of 60 days. *Permanent bans* apply nationally across Australia and are unlimited in duration.

For the avoidance of doubt, products that are subject to an interim ban in any Australian jurisdiction are banned from Dropshipzone and are subject to this Banned Products Policy.

For more information on product bans and how to comply with them, please consult the Product Safety Australia article: [here](#). Furthermore, Suppliers are encouraged to consult with a product safety professional where required.

Products which are banned

Dropshipzone will endeavor to keep this list up to date, **however** this list may not include all products subject to banning orders in Australia. It is the responsibility of Suppliers to keep abreast of their product safety obligations according to law and comply with all product bans in force.

These products are banned from Dropshipzone and may not be sold on this platform:

- Candles with lead wicks;
- Combustible candle holders;
- Fire footbags and other similar items;
- Gas masks with asbestos breathing devices;
- Glucomannan tablets;
- Mini jelly cups containing konjac;
- Novelty or toy-like cigarette lighters;
- Pools and spas with unsafe design features;
- Sky Lanterns and wishing lanterns;
- Small, high-powered magnets;
- Stationery, art, craft or other sets with undeclared knives or cutters;
- Tinted headlight covers;
- Tongue studs without holes;
- Toothpaste containing diethylene glycol;
- Toys, childcare articles, eating vessels and utensils containing DEHP;
- Toys containing beads;
- Yo-Yo water balls.
- Lichtenberg machines.

Suppliers must ensure they do not sell currently banned products. Suppliers must also monitor and comply with future bans. The [ACCC Product Safety Australia](#) website contains detailed information about Australia's product safety system.

There is also a dedicated resource which the ACCC has developed for [online sellers](#). You can also subscribe on the website to [receive product safety email updates](#) from the ACCC.