

### goTenna Mesh 5.0 User Manual

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# Welcome to the Mesh Network!

In this manual, you'll find information to help orient yourself with your goTenna Mesh. You'll learn about the goTenna Mesh device, how to set up and use the goTenna app, and how your device works in conjunction with the app.

## What is goTenna Mesh?

goTenna Mesh is the first 100% off-grid, mobile, longrange, consumer-ready mesh network. The device pairs with smartphones to enable communication among users without any reliance on cell towers, WiFi routers, or satellites. Additionally, goTenna Mesh enables automatic and private message relay, effectively doubling or tripling any device's range, creating a network that gets stronger the more people join it.

## Hardware Specs



DIMENSIONS 4.2 × 0.9 × 1.3 in (106.5 × 18 × 13 mm)

> WEIGHT 1.7 oz (48 g)

WEATHERPROOF

### **Onboarding & Initial Setup**

You can download the goTenna app through the Apple App Store or the Google Play Store. Access to WiFi or 4G-LTE is required to download the app. The first time you open the goTenna app, you'll be prompted to create a goTenna account and pair your goTenna Mesh device.



Select 'Get Started'.



To use the goTenna app, you'll need to select **'Agree'** to the Terms of Use.



Step 5



Select **'Allow'** to allow goTenna to send you notifications.

Step 4



Select **'OK'** for goTenna to access your contacts.

Step 6



Select **'Allow'** to allow goTenna to access your location.



Enter your phone number (recommended) or have goTenna create a randomly generated ID. If you entered your phone number, you'll be asked to verify your phone number via SMS text.



Select 'goTenna Mesh'.



Never pair your goTenna Mesh through your bluetooth settings, always pair directly through the goTenna app. Select **'Next'**.



Turn off nearby goTenna devices that haven't been paired. In order to pair seamlessly, you should only pair one device at a time. Select **'Next'**.



Hold down the power button until the white light turns on. Select **'Pair'** to pair with your goTenna Mesh device.



Once your device pairs, you are finished. Select **'Finish'**.



On this page you have the option to download an offline map, send a message, or continue exploring the app.

# Having Trouble Pairing?

If you have trouble pairing, make sure you have location services enabled for the goTenna app.

If you continue to have trouble, try pairing the goTenna Mesh device to another device. This will help determine what settings you need to update on your first device.

If this does not work, close the goTenna app, reset your device's network settings, then power your device off/on. Open the goTenna app and attempt setup again.



Place goTenna close to your phone to optimize initial connection strength. The light will slowly pulse as goTenna awaits pairing. If the light is off, you've paired goTenna to another phone or do not have sufficient battery.

# Chat 1-to-1 Chat

A 1-to-1 Chat is a private, encrypted message between you and another goTenna Mesh user. They are automatically meshed via other goTenna Mesh devices if the person you are trying to reach is not directly within range.





Ø







Select the send button.

12

A green check mark shows it was successfully delivered.

# **Group Chat**

Group Chat is a private message shared between you and up to 9 additional contacts. Like 1-to-1 Chats, Group Chats are endto-end encrypted and mesh.





want to include an '**Create'**.





Send your message. Delivery confirmation is not supported for Group Chats.

# Shout Chat

Shout Chat allows you to publicly broadcast to any goTenna Mesh user within range. Because these messages are public, they are not end-to-end encrypted and any user within range will receive it. Shout Chats do not mesh.





your message. Delivery confirmation is not supported for Shout Chats.

# **Emergency Chat**

Emergency Chat transmits messages to all goTenna Mesh users within range. These messages mesh through other goTenna Mesh devices to extend their range. Only use Emergency Chat during emergencies.

iPod 🗢	Step	1	
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	9626 0418 3407 87		N
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		oTenna Mesh	F
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	Chats		- t
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aoTe	enna		s
	rial ended 44 days ago		
			'
No SIM	Step		
	ings Emergency S		
Emerç	gency Chat 🔶		>
Emerç	gency Beacon Setup		>

MY ACCOUNT & DEVICES Profile Emergency Settings Unpair goTenna To pair your device with a new goTenna, tap "Unpair goTenna" above to get started. APP SETTINGS Chat Settings Map Settings Sound Settings SUPPORT About Help & FAQ Privacy Policy From the Settings menu, select 'Emergency Settings' Step 4 5:06 PM Back Emergency Cha Ŷ Welcome to Emergency Chat. This is where you can broadcast an emergency message to anyone who has goTenna within range. Please only use this area for true Emergencies! goTenna HQ at 5:06 PM 0 Help! Bears 🐻 > qwertyuiop asdfghjkl ☆ z x c v b n m ⊲

Step 2

6:04 PM

Settings

Select 'Emergency Chat'.

Type and send your message.

space

return

123 😅 🄱

# **Emergency Beacon**

The 'Push for help' Emergency Beacon system allows you to broadcast a custom Emergency Beacon along with your location and critical info to all goTenna Mesh users within range (emergency messages always travel 6 hops!). Tapping the power button on your device 5 times allows you to broadcast your Emergency Beacon. You can customize the message in settings. Only use Emergency Beacon during emergencies.

## Send an Emergency Beacon



Select 'Settings'	from	the
side menu.		

Io SIM 🗢	Step 2 6:04 PM	<b>1</b> % (TT)
	Settings	
MY ACCOUNT & D	EVICES	
Profile		>
Emergency S	Settings 🛑	>
Unpair goTen	ina	
To pair your devic goTenna" above to	e with a new goTenna, tap o get started.	"Unpair
APP SETTINGS		
Chat Settings	5	>
Map Settings	;	>
Sound Settin	gs	>
SUPPORT		
About		>
Help & FAQ		>
Privacy Policy	y	>

From the Settings menu, select **'Emergency** Settings'





'Save'

# Contacts

You can access and manage your goTenna contacts from the side menu. If you haven't allowed the goTenna app access to your contacts, you'll need to manually add contact information.

### Create a Contact



Type the contact info and select '**Save'**.

20

Q. Search           Test Contact 50 4995 1531 3003         >           Test Contact 51 4995 1531 3004         >           Test Contact 52 4995 1531 3005         >           Test Contact 52 4995 1531 3006         >           Test Contact 53 4995 1531 3006         >           Test Contact 54 4995 1531 3008         >           Test Contact 55 4995 1531 3009         >           Test Contact 56 4995 1531 3009         >           Test Contact 57 4995 1531 3009         >           Test Contact 57 4995 1531 3009         >           Test Contact 58 4995 1531 3009         >           Test Contact 58 4995 1531 3009         >           Test Contact 58 4995 1531 3009         >           Test Contact 58 749 331 46407         >           Tap 'Create New' in the upper right corner. Step 4         >		Step 2 6:13 PM Choose Contact	1 * 🖿
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Test Contact 51       >         4955 1531 3004       >         Test Contact 52       >         4955 1531 3005       >         Test Contact 53       >         4955 1531 3006       >         Test Contact 54       >         4955 1531 3007       >         Test Contact 55       >         4955 1531 3009       >         Test Contact 56       >         4955 1531 3009       >         Test Contact 56       >         4955 1531 3009       >         Test Contact 57       >         4955 1531 3009       >         Test Contact 56       >         4955 1531 3009       >         Test Contact 57       >         4955 1531 3009       >         Test Contact 58       >         749 31 54047       >         Test Contact 58       >         Step 4       >         No SIM T       ©         0.01 miles       1         11 minutes ago       1         12 Send Message          Request Location          Auto Accept Location Requests			>
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749 331 54047         Fap 'Create New' in the upper right corner.         Step 4         No SIM ♥       © 15 PM         Danielle       1         Last Location       0.01 miles         11 minutes ago       Edit Contact         Send Message       Request Location         Auto Accept Location Requests       Send Message			>
Tap <b>*Create New</b> <sup>1</sup> in the upper right corner. Step 4 No SIM <b>* 6</b> :15 PM <b>* * •</b> <b>Danielle</b> 1 Last Location <b>0.01 miles</b> 11 minutes ago Edit Contact Send Message Request Location Auto Accept Location Requests			>
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0.01 miles 11 minutes ago Edit Contact Send Message Request Location Auto Accept Location Requests		t corner. Step 4	
Send Message Request Location Auto Accept Location Requests		t corner. Step 4 6:15 РМ	
Request Location Auto Accept Location Requests		t corner. Step 4 6:15 PM Danielle 1 Last Location 0.01 miles	
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	No SIM 🕈	t corner. Step 4 ens PM Danielle 1 Last Location 0.01 miles 11 minutes ago Edit Contact	
Block User	No SIM 🗢	t corner. Step 4 e:15 PM Danielle 1 Last Location O.01 miles 11 minutes ago Edit Contact Send Message	78
	No SIM 🗢	t corner. Step 4 e-15 PM Danielle 1 Last Location 0.01 miles 11 minutes ago Edit Contact Send Message Request Location Reque	78
	No SIM 🗢	t corner. Step 4 e-15 PM Danielle 1 Last Location 0.01 miles 11 minutes ago Edit Contact Send Message Request Location Reque	78
	No SIM 🗢	t corner. Step 4 e-15 PM Danielle 1 Last Location 0.01 miles 11 minutes ago Edit Contact Send Message Request Location Reque	78

You can edit, send a message, request location, auto accept location requests, or block the user.

# Mapping & Location

The goTenna app allows you to download free, detailed maps of anywhere in the world that can be used entirely offline. Maps must be downloaded first with WiFi or LTE. Once the map is installed within the app, you can use it 100% offline.

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iPod ᅙ	1:23 PM	7 *	
	enna KC 9626 0418 3407 87		
		enna Mesh nected	n. K
	Chats		it is
D	Location	l -	4
2	Contacts		
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?	FAQs		
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No SIM 🛪 🗙 Back	Step 3		_
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	K Available Ma	≁ * ps	
Unite		√ * ps 56 maps	
Unite Abkh	rch by country or state		
Abkh	rch by country or state	56 maps	ИВ
Abkh	rch by country or state d States of America azia anistan	56 maps 3.9 N	ИВ
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Select the country and state of the map you'd like to download.

# Download a Map:



Select the download icon on the bottom right.

No SIM 奈 ✔ Back	Step 5 6:16 PM Map Downloa		78 🔳	)
TOPOGRAPHIC M	APS (0/4)			
Empty Slot				
STREET LEVEL M	APS	⊥ Dow	nload Maps	
New York			7% 🗵	

Your map will be downloaded and saved here.

### Delete a Downloaded Map:



Select **'Location'** from the side menu.

	ap Downloads	
Empty Slot	/4)	
Empty Slot		
Empty Slot		
Empty Slot		
TREET LEVEL MAPS	لل Dowr	load Maps
	69.9 MB	Delete

Under Street Level Maps, swipe left on the map you would like to delete and select **'Delete'**.



Select the three dot icon in the upper right corner, then select **'My Maps'**.

Step 4

 Rack
 Map Downloads

 Concel

 Mew York

 Mew York

 Mew York

 Mew York

 Mew Cancel

Select 'Delete Map'.

# Find your Location:



Select **'Location'** from the side menu.



Tap the arrow icon in the lower left corner of the map. Your location will be displayed by a blue dot.

### Create a Pin:



Select 'Location' from the side menu.



Create a name for your pin under Pin Title. Select 'Save' in the upper right corner of the screen.



Drop a pin by long pressing the location where you'd like to create a pin. Tap 'Create **Pin'** when the bubble pops up.



You now have the option to edit, share, or delete the pin. Alternatively, you can exit the screen by selecting the X icon at the bottom of the screen.

### Share your Location:

You can follow these steps to auto-accept location requests. request a user's location, attach a pin, or attach your location.



Select 'Chats' from the Side Menu.



goTenna friend Where are you? Start talking with your friends! Choose an existing chat in which you'd like to share a location. or create a new chat by clicking the compose icon at the bottom right

Ŷ



Select 'Attach My Location' or any of the location sharing options.





Type a message if desired. Select the send button.

the map.

# Settings

Within Settings you can fine tune your goTenna app.

#### **MY ACCOUNT & DEVICES:**

- Profile Username, Phone Number or GID, Last Shared Location, Email Updates
- Emergency Settings Emergency Chat, Emergency Beacon Setup
- Pair/Unpair goTenna

### **APP SETTINGS:**

- Chat Settings Shouts (Accept/Don't Accept Incoming), Block List
- Map Settings Downloaded Maps, Saved Pins, Units, Saved Trips
- Sound Settings Sounds (On/Off), Vibration (On/Off), Sending Messages Tones, Receiving Messages Tones

### SUPPORT:

- About App Information (App Version, Build Number, Install Date, Source), Device Information (Battery, Serial, Firmware Installed, Region)
- Help & FAQ Answers to questions regarding Messaging, Maps & Location, Range & Performance, etc.
- Privacy Policy
- Logout If you log out, you'll need to undergo account setup again to use goTenna Mesh.

	rofile	78	
	Profile	Sa	
goTenna		Username	>
9629 0554 5857 5	53	GID (generated)	>
View Last Shared L	ocation		>
EMAIL UPDATES			
Enter Email Addres	S		>
Keep updated on new fea general goTenna news wi team.			





14-	o Cottingo	
Iviai	o Settings	5

No SIM 🗢	6:27 PM	781	
Settings	Map Settings		
Downloaded	Maps	1 found	>
Saved Pins		1 found	>
Units		Imperial	>
Saved Trips		0 found	>

## Confirm your goTenna Firmware is Up-to-Date:



Select **'Settings'** from the Side Menu.

	ep 3	
	19 РМ — <del>1</del> % 🔲 Id Info	
APP INFORMATION		
App Version	5.0	
Build Number	108	
Install Date	Jun 29 2018 13:03:41	
Source	App Store	
DEVICE INFORMATION		
Firmware available Version 1.1.8	UPDATE NOW	•
Serial	MX18054089	
Firmware installed	1.1.7	
Region	North America, ITU 2	

If you need to update your firmware, you'll see a blue button that says **'UPDATE NOW'**. Select this button to update your firmware. If you don't need to update, you'll see the latest firmware version listed with no action button.



Select 'About'.

# Pair your goTenna Mesh Device:

Turn your goTenna Mesh device on. When the light is blinking on your goTenna Mesh device, follow these steps:



	Step 2	
iPod	12:58 PM	*
<b></b>	Settings	
MY ACCOUNT &	DEVICES	
Profile		>
Emergency	Settings	>
Pair goTenn	a 🔶	
APP SETTINGS		
Chat Setting	gs -	>
Map Setting	IS	>
Sound Setti	ngs	>
SUPPORT		
About		>
Select <b>'Pair goTenna'</b> .		

Select **'Settings'** from the Side Menu.



Select **'goTenna Mesh**'. You should only attempt to pair one goTenna Mesh device at a time.

	Step 4	
od	12:59 PM	*
	Settings	
MY ACCOUN	IT & DEVICES	
Profile		>
Emerger	icy Settings	>
Pairing		
	device with a new goTenna, pove to get started.	tap "Unpair
APP SETTIN	GS	
Chat Set	tings	>
Map Set	tings	>
Sound S	ettings	>
SUPPORT		
About		>
Tamm		~

Ctore /

goTenna Mesh will pair.

# Unpair your goTenna Mesh Device:



Step 2 12:59 PM Settings MY ACCOUNT & DEVICES Profile Emergency Settings Unpair goTenna 🛑 To pair your device with a new goTenna, tap "Unpair goTenna" above to get started. APP SETTINGS Chat Settings Map Settings Sound Settings SUPPORT About

Select **'Settings'** from the Side Menu.



Select 'Unpair goTenna'.

# **Stationary Relay Mode**

Your goTenna Mesh device can be set up as a dedicated relay node in order to increase range. A goTenna Mesh device does NOT need to be actively paired to a device to serve as a relay node, but it does have to be powered on.

1-to-1 Chat, Group, and Emergency Chat will relay through other goTenna Mesh devices or through goTenna Mesh devices that are set up in Stationary Relay Mode. Shouts do not relay.

To set up Stationary Relay Mode:

1. Turn on your goTenna Mesh device by pressing and holding the power button on the side of the device for 3 seconds until the light turns on.

2. Triple-press the power button and wait for the light to stay on. Once the light stays on, quickly triple-press the power button once again to confirm Stationary Relay Mode. The light will blink 3 times then turn off.

To confirm Stationary Relay Mode is on at any point, press the power button and the light will blink 3 times.

To deactivate Stationary Relay Mode:

1. Press and hold the power button on your goTenna Mesh device for 5 seconds until the light turns off.

2. Turn the goTenna Mesh device back on by holding the power button for 3 seconds until the light turns on.

3. When the light is blinking, you can re-pair your goTenna Mesh device to your smartphone to continue using all the app features. Users can also now 'pair' to a relay node in order to view battery life. When a node is set up as a relay, any pairing that occurs does not take the goTenna Mesh device out of Stationary Relay Mode. This pairing can ultimately be done "in passing".



# goTenna Plus Features

goTenna Plus is our subscription service that gives users access to Location Tethering, SMS Network Relay, Trip Statistics, and Topographic Maps. You can receive a free 30-day, no-stringsattached trial to test out these features.

# Location Tethering:

This feature broadcasts a user's location every 1-10 minutes for up to 12 hours to designated recipients. The times are customizable upon setup.

Step 1	
No SIM 🗢 6:25 PM	√ % 💷
goTenna	<b>≕</b> 9
GID: 9629 0554 5857 53	My Ma
Battery 86% goTenna Mesh Connected	Rot Fro
Chats	lyn Brooklyn e Bridge
Location	Street
Contacts	
Relay Mode NEW!	ine
Settings	Court S
PAQs	ourt y Aitken Plac
Send Feedback	Atlantic
goTennaces Free Trial - 29 days remaining	Avenue

Select **'Chats'** from the Side Menu.

	Step 2	78	□ •	
GOTI	ENNA CHATS			
۶	Shout Test from your own mother	3m	>	
	Emergency Help! Bears! 👪	21m	>	
DIRE	CT MESSAGES			
D	Danielle Danielle sent their location at 6:03 PM	24m	>	
0	New Chat Start talking with your friends!	1d	>	
		+,		4
the use	ate a new chat, or s existing chat with r you'd like to locat her with.	the	ct	

Step 3
No SIM
Today
Hey! 🥝 - 6:02 PM
Hiiiii!!!! 😂 😂 😂
6:02 PM Your location at 6:03 PM 📀
You sent your location at 6:03 PM
Danielle's location at 6:03 PM
Danielle sent their location at 6:03 PM
Danielle was available at 6:28 PM
e easage
Select the plus icon to the

left of the text box.



Select **'Location Sharing Auto-Share'**.

Step 5 № SIM र 6:28 PM Back Location Sharing	⊀ ¥ ा≡⊃ Save
Automatically share your location with t give them on-demand access to your o location.	
Auto-share My Location	
Frequency How often your location is shared	5m >
Duration How long your location is auto-shared	1 hr >
From here, you'll toggle ocation tethering on/ off. Select the frequen (every 1, 5, or 10 minut duration (15, 30 minut any duration between nours) at which you'd to update and share you	cy es) & es, or 1 - 12 like

location.

# **SMS Network Relay**

SMS Network Relay enables users to send messages to other users that are not within range or using goTenna Mesh by utilizing another goTenna Mesh user's internet connection to send out SMS messages. Messages sent out via SMS Network Relay will show confirmation with a green check mark and will appear in the user's text messaging application.

# Send a Message via SMS Network Relay:





marked as 'Delivery unconfirmed', select the orange exclamation point.



Select 'SMS Network Relay'.



Your message will be sent via SMS. You'll see a green check mark when the message is confirmed as sent. If delivery cannot be confirmed, vou'll see 'Deliverv unconfirmed'.

# **Trip Statistics**

Enabling trip statistics will record your exact trip and document it along the way. Statistics visible at the bottom of the screen can be changed by the user. Options include: altitude, stopped time, moving time, distance, current speed, average speed and pace. Saving your trip will reveal all options on one summary page.

# **Record Trip Statistics:**



Step 2

Swipe up on the black bottom bar. Tap **'Record'** to begin recording your trip. When recording, this button will show **'Recording...**?



To pause recording, tap **'Recording...'** which will then show **'Paused**'. To reset your trip, tap **'Reset'**.



To save your trip, tap 'Save'.

## **Topographic Maps:**



Select **'Location'** from the Side Menu.



Toggle 'Topographic Map'.



Here is the Topographic Map.