

## **Super Jumper Inc.**

### **Recall process information sheet August 1, 2019**

Thank you for your inquiry. The recall, which has been approved by the federal Consumer Product Safety Commission, is limited to providing reinforcement clamps for existing trampolines. When the clamps are installed, the trampoline's operation will be satisfactory, so a replacement trampoline or a refund will not be provided. Installation of the clamps is as easy as the original assembly of the trampoline. Please complete the following information and we are happy to mail you the clamp with instruction.

**Customer name:**

**Model/SKU: (14' ft combo or 16' ft combo), Do you still have it? Y or N**

**Order Date and PO number:**

**Where did you order from?**

**Clamp shipping Address:**

**City US/Canada:**

**Customer Email and Phone**