Elite Blood Pressure Monitor Software – Notice of Product Discontinuation.

29th January 2017.

The complimentary BP software supplied for the Elite unit is a third party product, licensed for use, but not owned by Airssential.

Airssential has been informed that this software will no longer be maintained/supported by the manufacturer after May, 2017. By way of explanation, we are advised that due to the extended level of security updates and patches released by Windows and various anti-virus companies to protect against ransomware attacks, prevalent earlier this year, the protocol for uploading of data is now being blocked by the operating system to provide enhance prevention against malware infections.

The nature of the data upload block varies with which version of Windows and which anti-virus product is being used, resulting in each consumer installation requiring custom adaptation to be operational. The software company deemed this not be viable and will discontinue support for the Elite software, after May 2017, with a view of launching Bluetooth BPM applications in the future (estimated to be mid-2108).

All stockists have been informed regarding this up-coming change to the product's specification.

Please accept our apologies for any inconvenience this may cause.

Elite Blood Pressure Monitor Software – Notice of Product Discontinuation Update.

30th June 2017.

Blood pressure monitors purchased from Airssential after July 2017 no longer advertise the PC connectivity feature on packaging.

The last update to the Elite Software is still available for download from the Airssential website and trial on your PC at your own risk. However there is no further support for the PC connectivity feature available.

Consumers who have purchased the Elite Monitor boxed in the pre-July 2017 packaging and require the PC connectivity feature should return it to the point of purchase for refund. Monitors will be accepted for refund provided they are not be damaged or soiled due to usage.