



# **QWIK**<sub>&</sub>EZ

# **INSTRUCTION BOOKLET**

CUSTOMER SERVICE 1-877-926-6526

# **IMPORTANT SAFEGUARDS**

When using an electrical appliance, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

- IMPORTANT: Read all instructions carefully before first use.
- Do not touch hot surfaces. Use the handles or knobs
- 3. Use only on a level, dry and heat-resistant surface.
- To protect against fire, electric shock and injury to persons, do not immerse cord, plug or the appliance in water or any other liquid.
- 5. Close supervision is necessary when the appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow unit to cool before putting on or taking off parts and before cleaning the appliance.
- 7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- 8. The use of accessory attachments not recommended by appliance manufacturer may result in fire, electrical shock or injury.
- 9. Do not use outdoors.
- 10. Do not let cord touch hot surfaces or hang over the edge of a counter or table.
- 11. Do not place on or near a hot gas or electric burner or in a heated oven.
- 12. Do not use the appliance for other than its intended use.
- Extreme caution must be used when moving the appliance containing hot water or other liquids.
- 14. Do not touch, cover or obstruct the steam vent on the top of the rice cooker as it is extremely hot and may cause scalding.
- 15. Use only with a 120V AC power outlet.
- 16. Always unplug from the base of the wall outlet. Never pull on the cord.
- 17. To disconnect, first power off the unit, then remove the plug from the wall outlet.
- 18. Do not wrap or tie cord around appliance.
- 19. Intended for countertop use only.
- 20. WARNING: Spilled liquids can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter and never use outlet below counter.
- 21. For household use only.

# SAVE THESE INSTRUCTIONS

#### **Extension cord:**

- A) A short power-supply cord (or detachable power-supply cord) is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
- B) Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- C) If a longer detachable power-supply cord or extension cord is used:
- The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
- The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

# Hello!

### Welcome to the GreenLife<sup>™</sup> family!

We're dedicated to making every meal a little fresher, a little healthier, and a little better. From our healthy ceramic nonstick cookware to our time-saving appliances, our eyecatching products bring a pop of color and style to your kitchen so you can truly make any meal your own. We hope your purchase gives you a fresh new approach to healthy meals. **Enjoy!** 

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# **BEFORE USE**

#### Using Your Green Life Qwik & EZ Kettle

- 1. Read all instructions and important safeguards.
- 2. Remove all packaging materials and check that all items have been received in good condition.
- Tear up all plastic bags and dispose of properly as they can pose a suffocation or choking risk to children.
- 4. Wash all Kettle in warm, soapy water. Rinse and dry thoroughly.

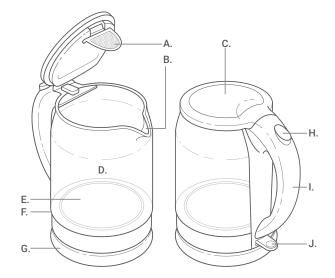
**WARNING:** Do not remove the glass kettle from the package if there is broken glass. Contact Green Life Customer Service at 1-877-926-6526.

**NOTE:** Do not use harsh abrasive cleaners, scouring pads or products that are not considered safe to use.

# THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY

# **PARTS**

- A. Filter
- B. Spout
- C. EZ Lid
- D. Kettle
- E. Heating Plate
- F. Indicator Light
- G. Power Base
- H. Lid Release Button
- I. Handle
- J. On/Off Switch



# **OPERATION**

DO NOT boil other liquids in this kettle. This kettle should only be used for boiling water ONLY.

- 1. Press the EZ Lid Release Button to open the lid.
- 2. Fill the Qwik & EZ Kettle to the desired level.

  Do not fill above the MAX line or below MIN line.
- 3. Close the lid and place the kettle onto the power base and plug in.
- 4. Press the On/Off Switch. The blue indicator light will turn on
- 5. The Qwik & EZ Kettle will automatically turn off once it has finished boiling the water. Let water cool for 5 minutes and then pour.

#### **IMPORTANT:**

- Do not touch hot surfaces of kettle. Use handle to pick up after heating is done.
- Do not touch the base or glass area of the kettle during or immediately following operation.

- Always fill the Qwik & EZ Kettle to at least the MIN line to prevent overheating.
- Flip the On/Off Switch back up while the kettle is operating to stop the heating process.
- The Qwik & EZ Kettle has a safety feature to prevent the heating plate from overheating.
   If there is no water inside the kettle, it will automatically turn off.
- If the Qwik & EZ Kettle overheats, fill it with cold water and let kettle cool for several minutes.

# **CLEANING**

- Unplug the kettle and allow it to cool before cleaning.
- · Wipe the kettle and base with a soft, wet cloth.
- Make sure that the electric socket that connects to the base on the underside of the kettle is kept dry.
- · Dry kettle after every use.
- DO NOT use harsh abrasive cleaners, scouring pads, or products that are not considered safe to use. Doing so can scratch and damage the kettle.

# **DESCALING**

Descaling removes unwanted minerals that have built up inside your kettle. Descale the kettle once a week if used often and always descale before and after storing for long periods of time.

- Unplug the kettle and ensure interior is dry.
   Make sure the kettle is cool and has not been used recently.
- 2. Add ½ cup of distilled vinegar into the kettle or squeeze half a lemon into the kettle.
- If the kettle has a heavy mineral buildup, scrub the kettle's inner walls with a non-scratch scrub or sponge.
- 4. Add 2 cups of water.
- 5. Turn unit on with mixture in kettle to boil.
- After heating is complete, pour out descaling mixture from kettle, then wipe off any remaining scale with a non-abrasive cloth, sponge, or cleaning brush.
- 6. Repeat as needed.

For quick descaling, add 3 tbsp. of baking soda to ½ cup of vinegar into the kettle. Coats all walls of the kettle with mixture and, wipe with a non-scratch sponge, and pour the mixture out and rinse clean.

# TIPS

#### Natmeal

- Fill the Qwik & EZ Kettle with water to the .5L (minimum) mark and bring to a boil.
- · Place your dry oats in a pot or bowl.
- When the water is boiled, slowly pour over the oats.
- Stir water and oats for 1-2 minutes until the oats are thickened or to desired texture.
- Add ingredients such as sugar and brown sugar as you wish.
- · Let sit for 5-10 minutes then serve.

#### **Hot Chocolate**

- Add .5L of water (minimum) to Qwik & EZ Kettle and bring to boil.
- Add hot chocolate mix to mug or cup and slowly pour in water from kettle over top of hot chocolate mix until almost full.
- · Stir ingredients and let cool before serving.

#### Coffee

- Fill the Qwik & EZ Kettle with water to the .5L (minimum) mark and bring to a boil.
- Evenly distribute Coffee grounds in filter within manual dripper or funnel.
- Ensure paper filter fits firmly against sides of funnel or manual dripper to ensure this does not fall in.
- Slowly pour boiled water from kettle over coffee grounds in circular motion.
- · Let coffee filter and serve in cup or mug.

# TROUBLESHOOTING

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Issue	Cause	Solution
Unsure of how much water to use		Always fill the kettle to at least the MIN line to prevent overheating.
Trying to stop the heating process mid boil		Flip the On/Off Switch back up while the kettle is operating to stop the heating process.
Unsure if can boil other liquids in this kettle		DO NOT boil other liquids in this kettle. This kettle should only be used for boiling water ONLY.
Kettle has heavy mineral buildup	Not descaling the kettle.	Descale the kettle once a week if used often and always descale before and after storing for long periods of time.
Unable to tell when kettle is done boiling	Not watching indicator light.	Blue indicator light will turn off when kettle has finished boiling the water. The kettle will automatically turn off once it has finished boiling the water.
Unable to clean kettle	The electric socket that connects to the base on the underside of the kettle must be kept dry.	Unplug the kettle and allow it to cool before cleaning. Wipe the kettle and base with a soft, wet cloth.

# BEFORE RETURNING YOUR GREENLIFE PRODUCT

If you are experiencing problems with your GreenLife Electric Kettle, we suggest that you call GreenLife customer service at **1-877- 926-6526** before returning the product. A representative can confirm whether the product is under warranty and advise on next steps.

**WARNING:** Do not remove the kettle from the package if there is broken glass. Contact Green Life Customer Service at 1-877-926-6526.

**IMPORTANT:** If the defective product is to be serviced by someone other than GreenLife's authorized service, please tell the servicer to call our consumer service at 1-877-926-6526 to ensure that the problem is properly diagnosed, the product is serviced with the correct parts, and the product is still under warranty.

### LIMITED WARRANTY

GreenLife Electrics are covered by a limited warranty against defects in materials and workmanship, beginning on the date of purchase and lasting for two years. If your GreenLife Electrics product has a defect during the warranty period, The Cookware Company (USA), LLC will either repair or replace the product. Further information on the warranty claim process, exclusions from warranty coverage, and other terms can be found in the complete limited warranty for this product, available online at greenlifecookware.com.

### **TERMS OF SALE; ARBITRATION**

The terms on which The Cookware Company (USA), LLC sells GreenLife Electrics are available online at greenlife-cookware.com (the "Terms"). The Terms contain very important information regarding your rights and obligations, as well as conditions, limitations, and exclusions that may apply to you. Please read them carefully.

In particular, the Terms provide that, by your purchase of this product, you and The Cookware Company (USA), LLC are agreeing to give up any rights to litigate in a court or before a jury, or to participate in a class action or representative action with respect to a claim. Other rights that you would have if you went to court may also be unavailable or limited in arbitration.

Any claim, dispute, or controversy between you and The Cookware Company (USA), LLC arising from or relating in any way to your purchase of products or services will be resolved exclusively and finally by binding arbitration.

The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules (the "AAA Rules") then in effect, except as modified hereby. (The AAA Rules are available at adr.org or by calling the AAA at 1-800-778-7879.) The Federal Arbitration Act will govern the interpretation and enforcement of this arbitration and waiver provision. The Cookware Company (USA), LLC will be responsible for the AAA filing fee of any such proceeding.

Other than your right to pursue a claim in small claims court, as described in the Terms, the arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/ or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or these Terms are void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction. Attorney fee shifting in this case is governed by the Terms. You agree to an arbitration on an individual basis. In any dispute, NEITHER YOU NOR THE COOKWARE COMPANY (USA), LLC WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER OR IN A PRIVATE ATTORNEY GENERAL CAPACITY. The arbitral tribunal may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction. If any provision of the arbitration agreement described herein and in the Terms is found unenforceable, the unenforceable provision will be severed and the remaining arbitration terms will be enforced.



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