

Step 1: Downloading and installing the firmware update



Download both folders to your Windows PC:

[https://drive.google.com/drive/folders/1W\\_WT9NICxKC24JQmGW2YHfKaG653c4un?usp=sharing](https://drive.google.com/drive/folders/1W_WT9NICxKC24JQmGW2YHfKaG653c4un?usp=sharing)

Drive

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New

Home

Activity

Workspaces

My Drive

Shared with me

Recent

Starred

Spam

Trash

Storage

4.22 GB used

Search in Drive

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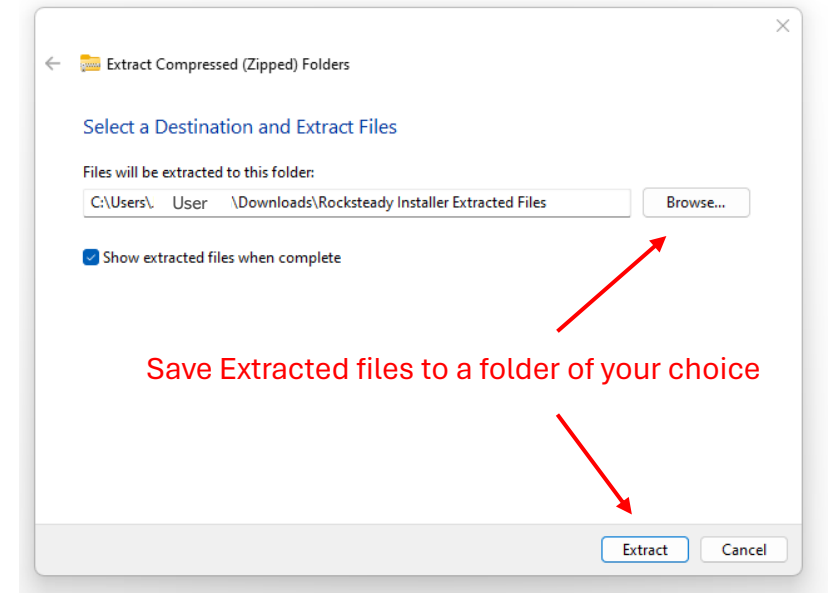
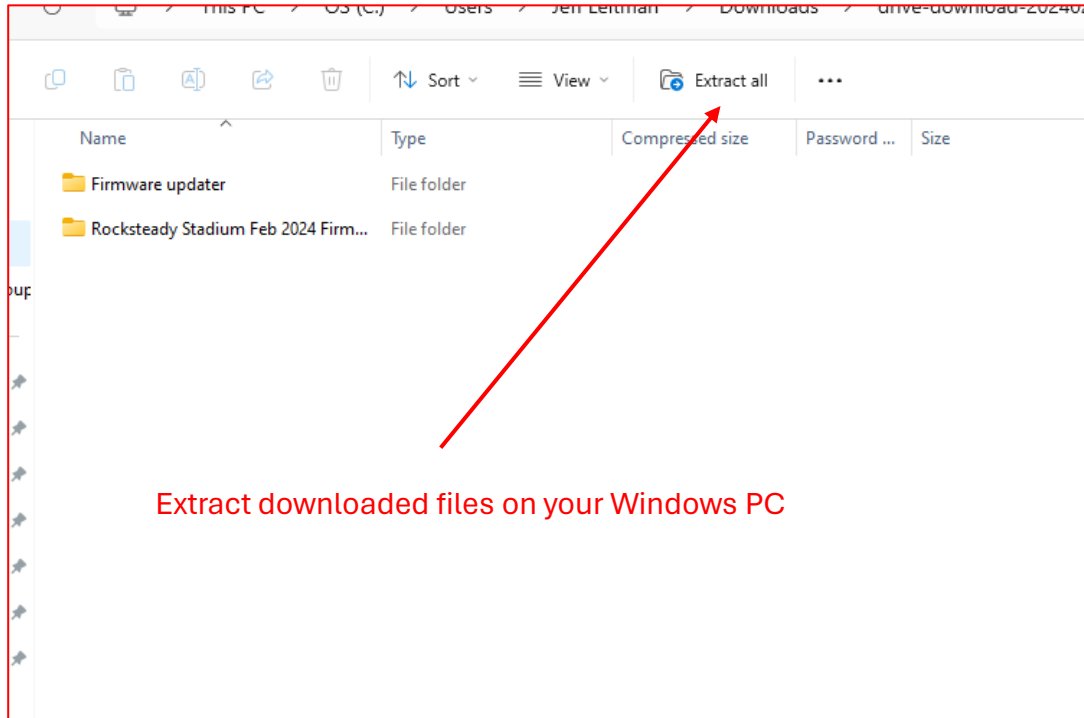
Name	Owner	Last modified	File size	⋮
Firmware updater	me	1:38 PM me	—	⋮
Rocksteady Stadium Feb 2024 Firmwares	me	1:38 PM me	—	⋮

Select Both and then click here to download

Note: Windows and/or Google may alert you that this is a suspicious file. Neither this file nor the installer will harm or alter your computer. This notification is because our installer is not registered with either company.

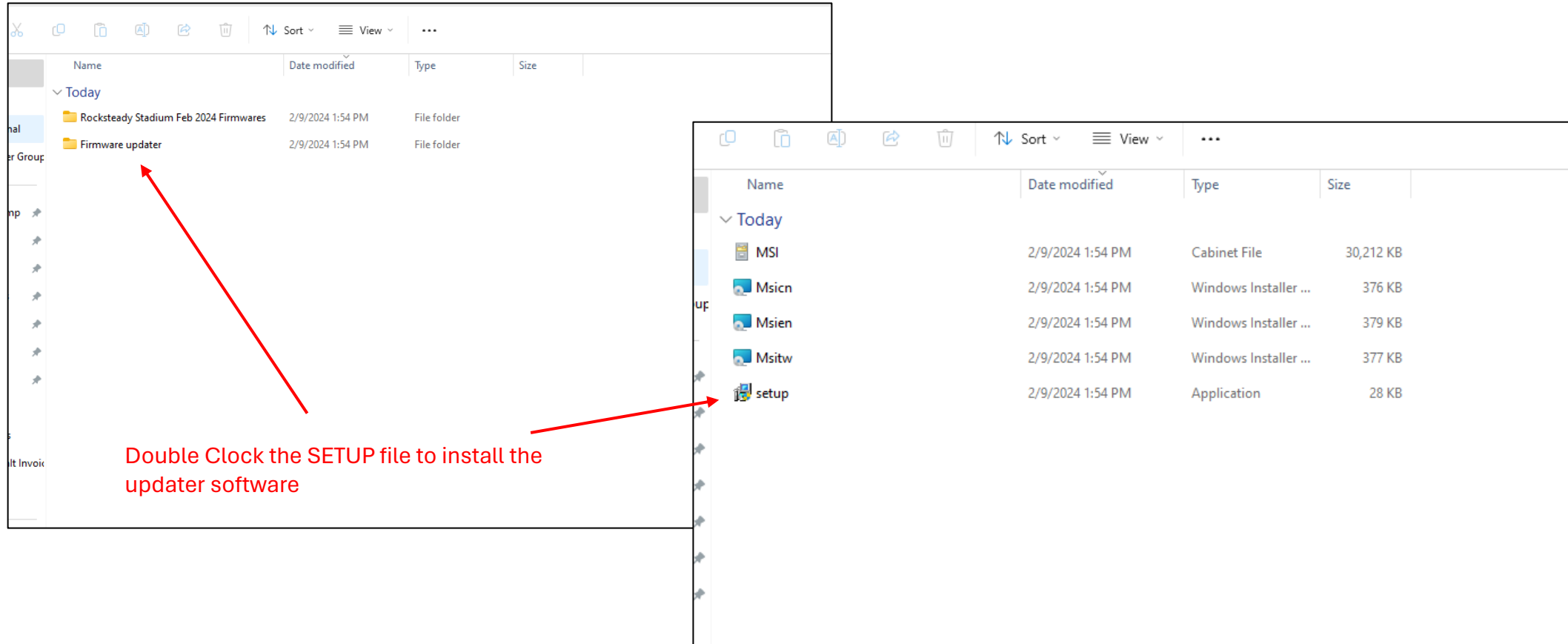
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Firmware Updates  
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Extract the downloaded files to a new folder:



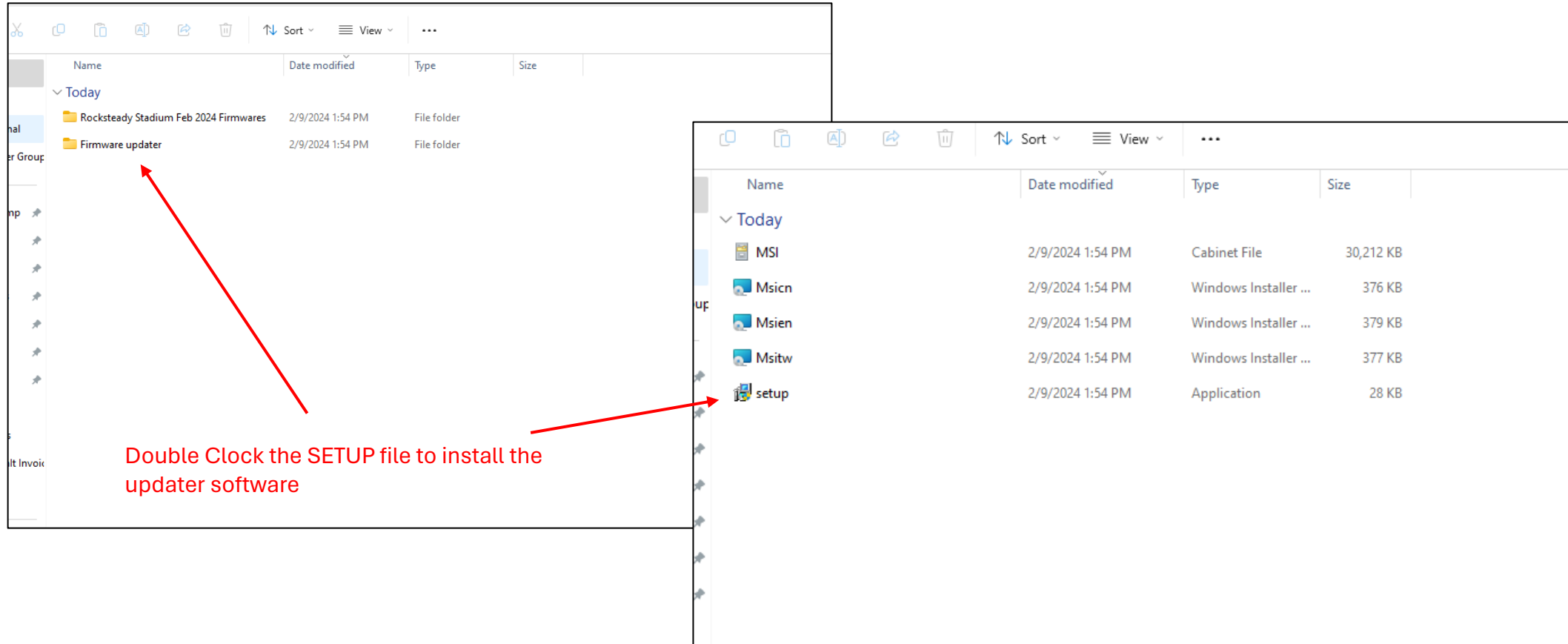
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Install the updater software:



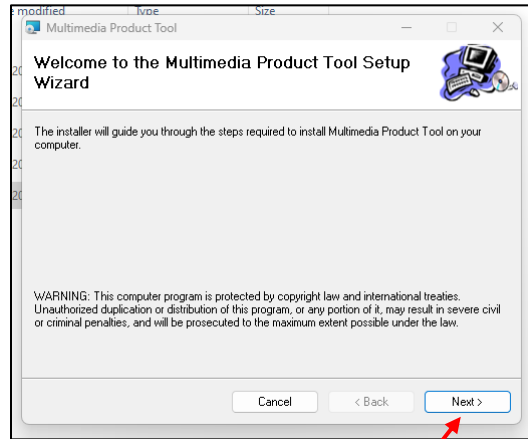
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Install the updater software:

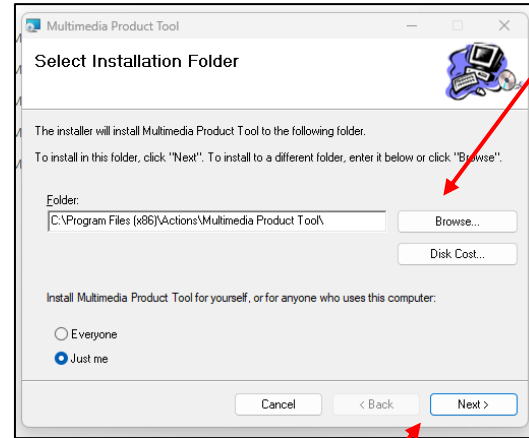


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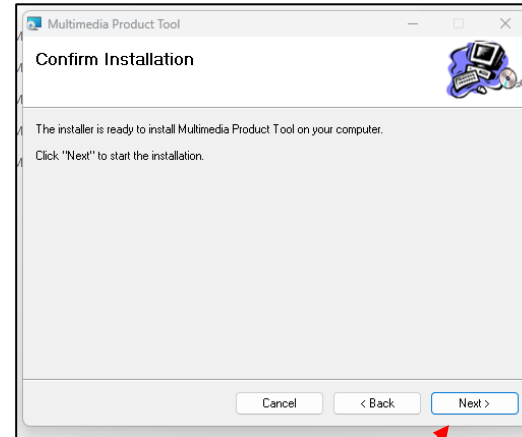
## Complete the software installation:



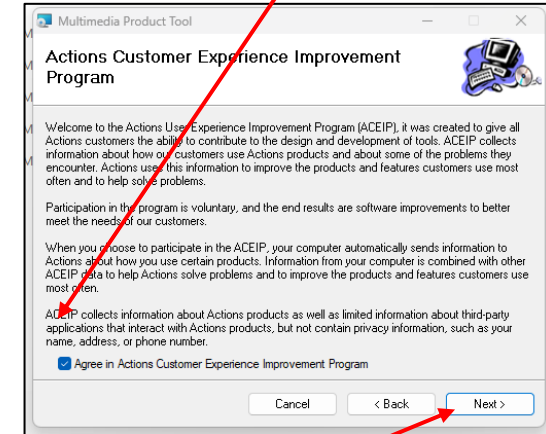
Click "Next" to begin



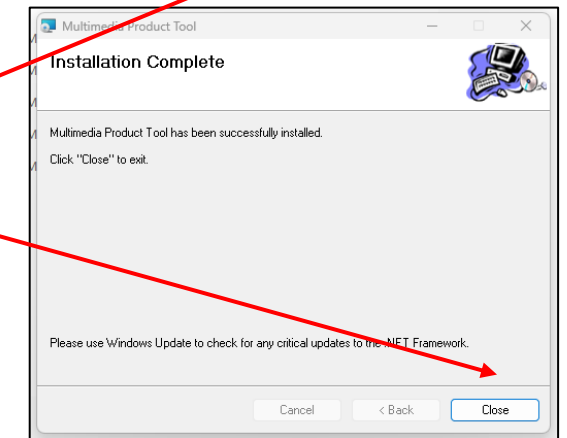
Click "Next" to confirm install location



Click "Next" to install



Optional: Uncheck to opt-out



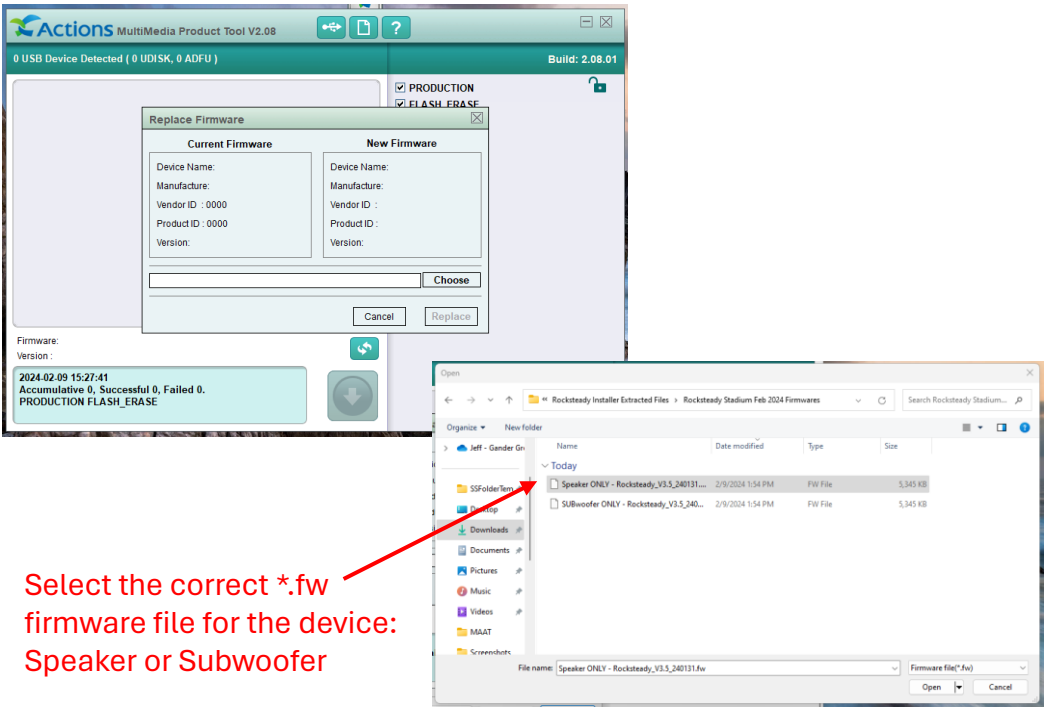
Click "Next" to complete,  
Then "Close" to complete

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Step 2: Preparing the installer to update your speakers and subwoofer

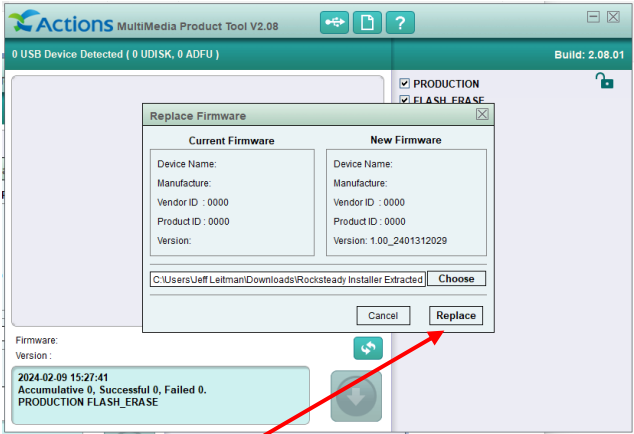


Locate and run the  
“Multimedia Product Tool”

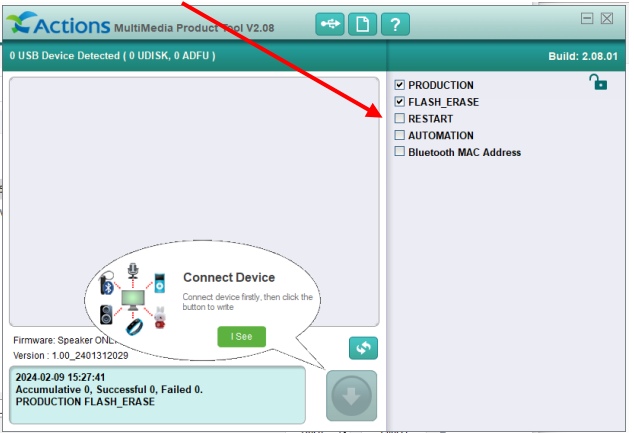


Select the correct \*.fw  
firmware file for the device:  
Speaker or Subwoofer

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Select “replace”



Do not modify, keep the presets

Step 1: Downloading and installing the firmware update



Type-C DATA cable required

1.



Turn the speaker ON, then connect it to your PC using a Type-C DATA cable.

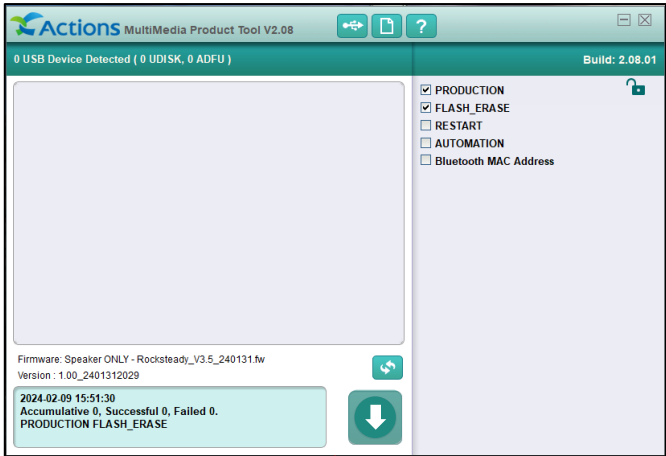
2.



Partially depress and tap the POWER button 15 times in quick succession.

(Follow the same process for the subwoofer and other B3B speakers)

3.



This down arrow icon will illuminate green when the connection is made.

Select the DOWN ARROW to install the firmware

Installation takes approx. 20 seconds.  
The speaker will turn off when the installation is complete.

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## Troubleshoot and FAQ's

1. The speaker is not connecting to the software (the install down arrow does not turn green indicating a connection):
  - If the speaker is not connecting to the software, repeat the process of tapping the power button 10-15 times (in other words... try again). If it still won't connect, then it is likely that your Type-C cable is not a DATA cable.
2. You can't pair your source device to the speakers after the firmware update.
  - The Bluetooth ID name of the speaker will change after the firmware update. You will need to pair to this speaker and connect to the new device name (Rocksteady\_XXXX).

### What's new?

- a) The sound profile of the speaker has been re-optimized, providing a more full and balanced sound curve.
- b) The speaker tones have been made quieter.
- c) Antenna and device drivers have been updated and reliability has been upgraded.
- d) The volume curve on the subwoofer has been upgraded to provide more usable options.
- e) Overall and general fixes and updates.

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