

Viking Log Furniture

Limited Lifetime Warranty

Viking Log Furniture presents the original purchaser of this product a limited lifetime warranty against defects in material or workmanship. This warranty begins on the day of purchase. If a problem arises from a defect during the warranty time, your product will be repaired or replaced (at Viking Log Furniture's option) without charge except for any cost incurred to transport the product to and from Viking Log Furniture's factory. If your product is repaired or replaced. This warranty will be renewed.

Finish: Dust regularly with a soft cotton cloth. Do not use products with silicones as this may ruin your finish. Do not let the finish come in contact with solvents like nail polish remover.

Bolt Connections: With changes in humidity the wood can dry, and the bolts may become loose. Tighten the bolts periodically on a need basis. Never put your wooden furniture directly against hot radiators or sources of heat. Doing this may cause the wood to dry and crack.

In the event your product needs service, be advised that Viking Log Furniture reserves the right to refuse service when the product is found to be excessively dirty, modified, or when product failure is due to causes other than defective workmanship or materials. This warranty is void if the product has been subject to obvious abuse. This warranty gives you specific legal rights, and you may have other rights which may vary from state to state. To obtain service under this warranty, please contact the Viking Log Furniture dealer from whom you purchased the product. You will need your receipt for proof of purchase. If your dealer is no longer in business, please contact the service manager at Viking Log Furniture describing your problem.

“Season Checking” or cracks are a natural characteristic of all rustic furniture. Season checking happens naturally during the drying process of the logs or timbers. These cracks or season checks, will vary from log to log and from timber to timber. Some cracks will be wider than others. Some will be hardly noticeable at all. Typically, the larger the diameter of the log or timber, the larger the cracks and season checking will be. Season checking does not affect the structural integrity of the furniture made from it. All our rustic furniture products are covered by a lifetime warranty. This is a warranty that protects you from defects in material and workmanship. Season checking is not considered a defect and is not subject to this warranty.

Season checking tends to be radial, or from the center of the log, cracking outward in one direction only and often spiraling around the log or timber. Season checking very rarely cracks through the entire log or timber. Season checking adds natural character and beauty to every piece of rustic furniture.

