



user guide

You're just a few steps away from clothing
and fabrics that look and feel fresher for longer

IMPORTANT

Read this user manual carefully before you use the device and save it for future reference.

Danger

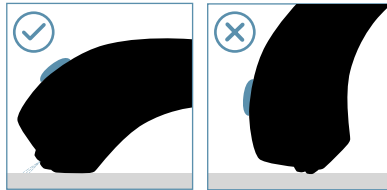
- Keep the device away from water.
- Do not place or store it over or near water contained in a bathtub, washbasin etc.
- Do not immerse the device in water or any other liquid.
- After cleaning, make sure the device is completely dry before you connect it to the mains.

Warning

- If the power cord becomes damaged, discard and replace with one of the original type in order to avoid a hazard
- If the device is damaged in any way, stop using it
- The device contains no serviceable parts. If the device is damaged, contact w'air customer service via www.justwairit.com or via email on info@justwairit.com
- Do not use the device outdoors or near heated surfaces
- This device can be used by children aged 8 years and above and by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the device in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the device and its power cord out of reach of children under 8 years old.
- Children shall not play with the device

Caution

- This w'air device complies with the safety standards for electromagnetic devices. If you have a pacemaker or other implanted device, contact your physician prior to use
- Do not exert excessive pressure on the guidance tip of the nozzle. Never block the nozzle tip when in use



- To avoid physical injury, do not fill the water and detergent tank with hot water. Do not put foreign objects in the water and detergent tank
- Only use the w'air device for its intended purpose as described in this user guide
- To avoid physical injury, do not direct the spray into the face, eyes or other sensitive areas
- For cleaning, wipe down with a damp cloth only. Do not spray or immerse in water
- Clean only with hand soap and water. Do not clean with commercial solvents, bleach, benzene etc.
- Do not clean the water & detergent tank in the dishwasher or a microwave
- Before carrying out any cleaning or maintenance operation on the w'air product, disconnect the product from the power supply
- Do not insert fingers, rods or other objects into the side vents while fan is in operation
- The product outer casing should only be removed by qualified service or maintenance personnel
- In case of visible cracks to product outer casing, discontinue use of product

Detergent Concentrate and Pre-Treatments

- Our detergents and pre-treatments are specially formulated for w'air and have been designed to ensure you get the best possible cleaning performance.
- Add detergent to the water tank as per instructions. Apply pre-treatment (as required) directly to the stain.
- Keep out of reach of children. May produce an allergic reaction. If skin irritation or rash occurs, get medical advice / attention. If medical advice is needed, have product container or label at hand.
- Causes serious eye damage. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Immediately call a poison centre or doctor.

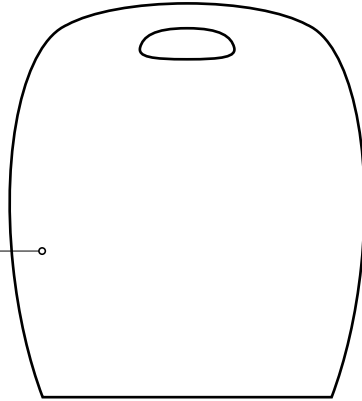
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what's in the box?

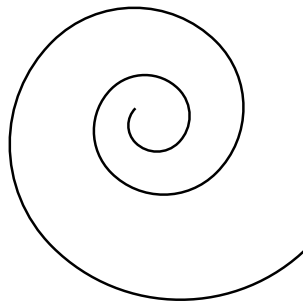
1 x w'air unit



1 x backing mat




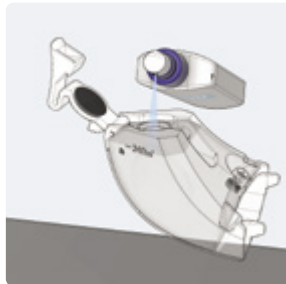
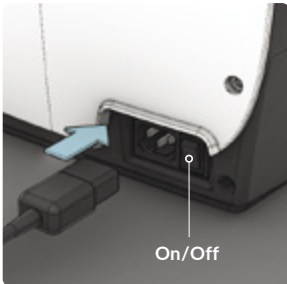
1 x power cord*



2

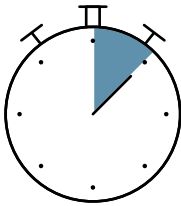
getting started

- ① Remove your w'air from the packaging and connect the power cord
- ② Fill the water and detergent tank with water to the fill line. If necessary, use a cloth to dry the outside of the tank or wipe any spillage
- ③ Add about 4 squirts of w'air detergent concentrate* (white pump caps)
- ④ Turn on your w'air (via the ON/OFF switch next to the power cord socket) and take the wand from its cradle
- ⑤ Press the blue button  and you're ready to go!
- ⑥ Once finished, clean the wand and retract the cable by pushing the large, black button next to the cradle



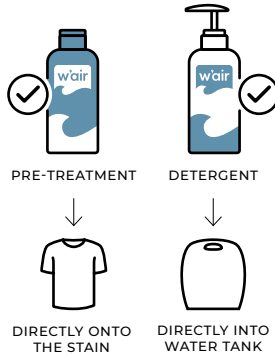
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the three golden rules



1

The sooner you treat your clothes and fabrics with your w'air, the better the results will be



2

Always use the correct w'air products – using the wrong products will damage your w'air and you may invalidate your warranty



3

If in doubt about how to use your w'air, or to order additional products, download the app using this QR code or visit

www.justwairit.com

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pre-treatment

You only need to use pre-treatment when removing spots and stains. Use the w'air app to know which one to use or refer to the list below. You don't need to use pre-treatment if you're refreshing or deep cleaning clothes or other fabrics.

Test the pre-treatment liquid on a small, discrete area before applying liberally to ensure full coverage of the stain.

Leave to dry for around 10-15 minutes before using your w'air.

What pre-treatment product should I use on this stain?

Use detergent alone on stains such as:

Cooking/Olive oil	Garden soil	Salad dressing
Curry sauce	Lipstick/Mascara	Shoe polish
Face makeup	Mechanical grease	Soy sauce
Fountain pen ink	Poster paint	Tomato ketchup

Use prep'air pre-treatment 1 on:

Blackcurrant juice	Black tea	Red wine
Black coffee	Grape juice	White tea (with milk)

Use prep'air pre-treatment 2 on:

Blood	Gravy	Milkshake
Chocolate ice cream / pudding	Hot chocolate	Pureed carrot

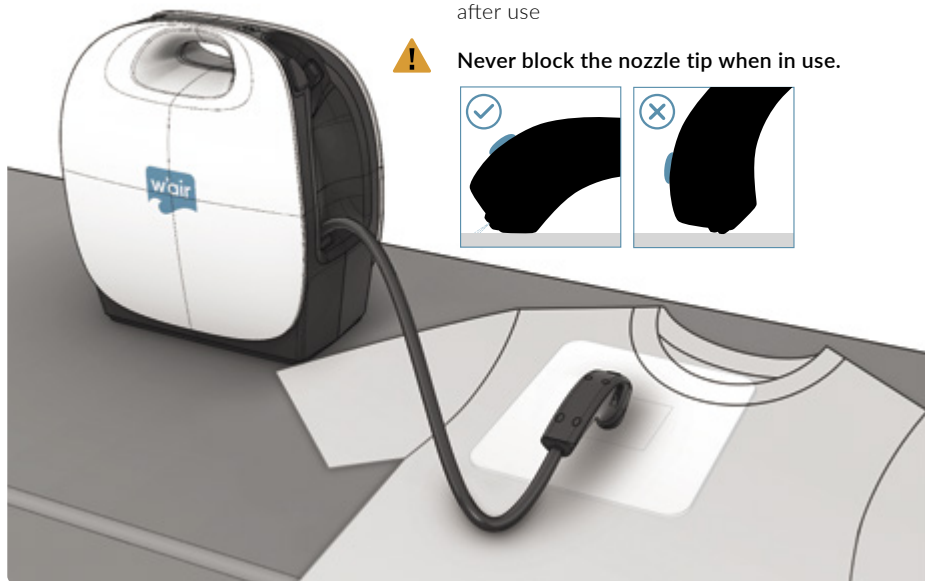
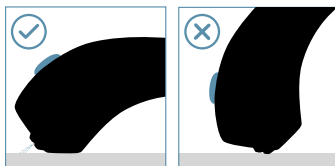
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removing spots & stains

- ① Carefully remove/wipe away any excess spillage then lay your item on the backing mat on a hard, flat surface
- ② Make sure the w'air backing mat is directly under the stained part of the fabric (towel-side up)
- ③ Check the w'air app or the previous page to see if pre-treatment is required. If so, apply the correct pre-treatment liberally making sure you moisten the entire area of the stain
- ④ Wait for the pre-treatment to completely dry before continuing (usually 10-15 minutes)
- ⑤ Place the wand directly on top of the stain, press and hold the button and rub the area vigorously
- ⑥ Air dry in minutes and you're ready to go
- ⑦ If the stain doesn't go, repeat from step 3 onwards
- ⑧ Clean the wand thoroughly with warm water after use



Never block the nozzle tip when in use.



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deep cleaning delicates

- ① Lay your clothing onto a hard, flat surface
- ② Hold the wand as close as possible to your clothing (without touching it) then press and hold the blue button on the wand
- ③ Pass over the fabric paying particular attention to cuffs, collars and armpits on shirts and tops
- ④ Rinse your clothing by dipping it gently in cold water
- ⑤ Hang out to dry naturally
- ⑥ Clean the wand thoroughly with warm water after use

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refreshing clothes & fabrics

- ① Lay your item onto a hard, flat surface
- ② Hold the wand as close as possible to the fabric (without touching it) then press and hold the blue button on the wand
- ③ Pass over the fabric, making sure all areas are refreshed
- ④ Air dry in minutes and you're ready to go
- ⑤ Clean the wand thoroughly with warm water after use



getting the best results from your w'air

Do

- ✓ Check the water and detergent levels regularly to make sure there is enough water and detergent for the best performance
- ✓ Allow a few seconds for the solution to run through to the nozzle cable when first pressing the button to start using your w'air
- ✓ Make sure the affected part of your clothing or fabric is as flat and smooth as possible when using the wand
- ✓ Add about 1 squirt of detergent for every quarter tank of water you add. For example, if your tank is a quarter full when topping up with water, you'll need to add 3 squirts of detergent. If it's half full, you'll only need to add 2 squirts. If in doubt, add an extra squirt
- ✓ For refreshing clothes/fabrics or deep cleaning delicates: get the wand as close to your clothing as possible, without touching it
- ✓ Switch off your w'air when you're not using it – put the wand back on its docking station
- ✓ For removing spots & stains: ensure that the wand remains in contact with the fabric at all times
- ✓ If you're tackling fresh stains, remove any excess with a cloth before getting to work to avoid spreading the stain

Don't

- ✗ Don't use the device if water has leaked into your w'air
- ✗ Don't attempt to fill the water tank whilst it's still connected to w'air, always remove it first
- ✗ Don't place or store your w'air over or near water in a sink, basin or bath
- ✗ Don't add excessive amounts of detergent to the water tank (i.e. exceeding recommended dosage) as this may cause foaming and blockages in your w'air
- ✗ Don't overfill the water tank past the maximum fill line
- ✗ Don't allow excessive water to come into contact with your w'air
- ✗ Don't ignore the red light: when this comes on, it means your w'air is too hot. Wait for it to cool down - the red light will turn off when it's ready
- ✗ Don't put pre-treatment into the water and detergent tank – it should always be directly applied to your fabric
- ✗ Don't try and clear your wand if it's blocked by inserting something into the spray holes. This will almost certainly do irreparable damage to your w'air. Instead, use descaler to clear the pipes (see the w'air app for more info)
- ✗ Don't use anything except w'air detergent when filling the water tank. Only w'air bottles with the WHITE pump caps can be used

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looking after your w'air

- Like your clothing, your w'air needs care and attention too.
- From time to time it's a good idea to empty out and rinse through the water and detergent tank to make sure that residue doesn't build up on the inside.
- In hard water areas, it's advisable to occasionally run some descaler through the unit. Please refer to the w'air app or www.justwairit.com for more detail on this.
- Take care of the wand – a quick wipe with a clean, damp cloth should do the trick.
- Only add w'air detergent to the water tank.
The exclusive formula ensures that w'air can do its magic without damaging the unit or blocking the internal pipes. We can't guarantee the results otherwise and you may invalidate your warranty if you use alternative products.
- If the red 'overheating' light comes on, then the unit has been overworking. You don't need to do anything except wait. Don't switch off your w'air as the fan is needed to cool it down. When it's ready, the red light will go off and you can use your w'air again.

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troubleshooting for your w'air

Problem

Solutions

w'air doesn't respond when switched on

Check the power connection, that the cord is properly attached to your w'air and that the ON/OFF switch is in the 'ON' position. Check to see if the red 'overheating' light on top of the unit is on. If it is, wait for your w'air to cool down. Don't turn it off as the fan is needed to cool it down.

No spray comes out when wand button is pressed

Check your w'air is switched on and the power cord is connected properly. If using for the very first time, spray can take up to 30 seconds to travel along the nozzle cable. Check the water tank. If you think the wand may be blocked, run a descaling solution through the water tank. See the w'air app for instructions on this.

Stain not coming out

Ensure that the right pre-treatment is being used and that the stain removal process has been followed correctly. Repeat if necessary and then put the clothing through the recommended laundry cycle.

Too much water on the clothing

Ensure that the backing mat is always placed towel-side up directly under where you are using the wand. Hang the mat up to dry between uses to ensure that it is as absorbent as possible when needed.

Residue on the fabric

Some fabrics will retain more of the detergent than necessary – if this happens then a slight watermark may appear around the area that has been treated. Simply put the garment through the recommended laundry cycle and this will remove any residue.

Foaming/frothing is occurring on fabric

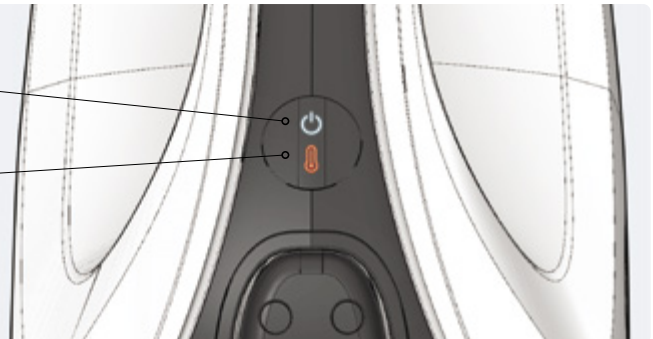
This can mean that there is too much detergent in the water tank. To resolve, empty the water tank and rinse through with cold water. Then fill it up again with the correct amount of water and only add the recommended dosage of detergent (i.e. for a full water tank – 4 squirts).

Power light

Illuminated when the device is in operation mode.

Overheating warning light

Don't turn your w'air off as the fan is needed to cool it down. Wait for device to cool down and warning light to go out.





specification

Descriptor	Value	Descriptor	Value
Anti-scale	No	Cable length	1.5m
Capacity (water tank)	250ml	Rate Voltage / Frequency	AC100-240V / 50-60Hz
Cordless	No	Dimensions (packaged)	37(w) x 39.2(h) x 23.3(d) (cm)
Power	Max 60W	# of Programs / Settings	1 Auto
Suitable for tap water	Yes	Weight	7.0kg
Certifications	CE, UKCA, EAC, G-Mark	Included in box	<ul style="list-style-type: none">- 1 w'air unit- 1 backing mat- 1 detachable power cord (1.5m)- Quick start instructions- Access to w'air app

- EN For usage instructions online, visit www.justwairit.com
- BH للحصول على تعليمات الاستخدام ، قم بزيارة www.justwairit.com
- CZ Pokyny k použití naleznete na www.justwairit.com
- DE Anweisungen zur Verwendung finden Sie unter www.justwairit.com
- ES Para obtener instrucciones de uso, visite www.justwairit.com
- FR Pour les instructions d'utilisation, visitez www.justwairit.com
- HU A használati utasításokat a www.justwairit.com oldalon találhatja meg
- IT Per le istruzioni per l'uso, visitare www.justwairit.com
- PT Para obter instruções de uso, visite www.justwairit.com
- PL Aby uzyskać instrukcje użytkowania, odwiedź www.justwairit.com
- RU Инструкции по использованию см. На сайте www.justwairit.com
- SE För användningsinstruktioner, besök www.justwairit.com

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