



CONTRACT WITH THE CUSTOMER

**THIS IS THE CONTRACT THAT WE WILL HONOR
TO OFFER YOU EXCELLENT SERVICE.**

INTRODUCTION

This agreement governs the ethical obligations of Mobisat to you, as a customer and user of our services.

01. PRIVACY

Mobisat protects your privacy, recognizing that you, the customer, retain total ownership of the data collected on Mobisat servers, of whatever nature they may be, such as, for example, tracking data collected by your device.

Never, under any circumstances (without your explicit consent) will your data be sold or shared with private and/or public bodies, such as, for example, insurance companies, police, etc.

You, the customer, as the owner of the data collected, retain total control over it. Therefore, you have the right and power to delete autonomously, without giving notice and without limitation, any information belonging to you, including your personal data and tracking data collected on Mobisat servers.

02. SUPPORT

Mobisat is committed to providing you with friendly and fast support whenever you need. Support will be offered free of charge, with the same standard of quality, for the duration of the life of the product you purchased.

03. SECURITY

Mobisat guarantees to all its customers the maximum level of security when using our IT services, such as Greenbox, Dealer Station, eCommerce, etc. All digital information exchanged between Mobisat servers and client devices (such as PCs, smartphones, tablets, etc.) is encrypted with standard security protocols (TSL/SSL). Our servers and applications are constantly updated and monitored to allow us to catch and neutralize any kind of cyber and/or viral attack.

04. QUALITY

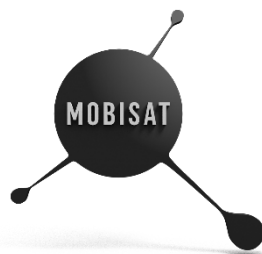
Mobisat offers its customers an IT environment that allows us to guarantee that our services will run continuously without interruptions, at 95% performance. We know what it means to count on data accuracy, especially in case of an emergency like a theft, car accident or distress call. Since we are also users of our services, we demand exceptionally high standards in order to act quickly in situations of danger when every second counts.

05. GROWTH

Keeping up with technology is a complex process, a challenge that in Mobisat we take very seriously. Our customers know that the services we offer are updated and improved daily. Our goal is to offer you cutting-edge technology, always one step ahead. Mobisat is committed to constant improvement.

06. FEEDBACK

We value your feedback and every opinion. Customer opinions are often utilized and become available features for the entire community. With this agreement we undertake providing you with immediate feedback for any comment, proposal, or suggestion that you share with us. Test it out! Write us instantly at this email address: feedback@mobisat.com.



SEBASTIANO ORFEO

FOUNDER

A handwritten signature in black ink that reads "Sebastiano Orfeo". The signature is written in a cursive, flowing style.